## DPR-ERR-2107 Error in CU-Data [1]

April 1, 2022 by Sarju Khadka [2]

The DPR-ERR-2107 Cognos error happens when you try to launch multiple instances of CU-Data in the same web browser. For example, you might receive this error if you have CU-Data production open in Chrome and try to launch CU-Data QA in another Chrome tab. To resolve the issue, you either want to:

- close CU-Data production before launching CU-Data QA, or
- if you need to have both CU-Data environments open, open each environment in a different browser (i.e., open production in Firefox and QA in Chrome).

## CU-Data

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DPR-ERR-2107 The User Capabilities Cache cookie cannot be decoded.

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