<u>Home</u> > Cure The Red X Of Death

## Cure The Red X Of Death [1]

February 24, 2011 by Carl Sorenson [2]

If you try reports in the Cognos Finance folder other than the m-Fin reports, you might encounter this indignity:

🔶 Favorites 🖉 Cognos 8		»
Cognos 8	<u>Help</u>	×
CCL-PLG-0001		
Failed to load the pluggable shared library.		
<u>Details</u> <b>≫</b>		
ОК		

We here in the OUC have starting calling this the Red X of Death. Here is the cure.

Do the following, while you are connected to Cognos using MSIE:

- 1. Tools
- 2. Internet Options
- 3. Security tab
- 4. Select the Trusted Sites zone (the green checkmark).
- 5. Sites button
- 6. If gateway.cu.edu is not in the Websites list, add it.
- 7. Close button
- 8. Custom Level... button
- 9. Set the Enable XSS filter to **Disable** (it's down almost at the bottom).
- 10. OK button and Yes button your way out.

## **Display Title:**

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## Links

[1] https://www.cu.edu/blog/m-fin/cure-red-x-death [2] https://www.cu.edu/blog/m-fin/author/1555