

## **Blank Screen?** [1]

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### **Problem**

You are in Cognos browsing the folders. You click on a report name intending to run it. You get a mostly blank screen. You are running Microsoft Internet Explorer (MSIE).

### **Solution**

Use MSIE's *Compatibility view*. While in Cognos, before you click on a report name, click *Tools > Compatibility View settings* and then the *Add* button.

### **Send email when Published:**

No

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### **Links**

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