

Blank Screen? [1]

April 22, 2014 by [Carl Sorenson](#) [2]



Problem

You are in Cognos browsing the folders. You click on a report name intending to run it. You get a mostly blank screen. You are running Microsoft Internet Explorer (MSIE).

Solution

Use MSIE's *Compatibility view*. While in Cognos, before you click on a report name, click *Tools > Compatibility View settings* and then the *Add* button.

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No

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Links

[1] <https://www.cu.edu/blog/m-fin/blank-screen>

[2] <https://www.cu.edu/blog/m-fin/author/1555>