CU-Data 11.1 Upgrade [1]

November 27, 2019 by Aron Sage [2]

What is the timing of the Upgrade?
Our go-live date for our CU-Data upgrade is Monday, December 9 after 5PM. The production environment will be down briefly after 5PM until the upgrade is complete.

Report Developers will experience down time in QA and WRT (writer) environments earlier in the week as we will upgrade the QA environment on December 2 and then upgrade WRT on December 5.

Please note that we will be in an EMERGENCY MIGRATION ONLY phase from Thursday, December 5 until Production is upgraded on Monday, December 9.

My saved password doesn't work
Part of this upgrade included an authentication provider change (see our earlier blog for more information on the upgrade and authentication provider change [3]), so after the upgrade, users will be redirected to a page where they will select their campus (rather than a drop down menu).

After selecting their campus, users then see a campus-specific login page (**System** shown below) where they will enter their username and password.

After clicking "Submit", users can access the upgraded CU-Data Cognos environment.

I do not see My Content after the Upgrade.
If you did not have the chance to move your My Content into Team Content prior to the upgrade, then your content will not immediately appear in the upgraded environment.

If you are missing content, please contact IRM at irmhelp@cu.edu [4]. We will email you a link to the old environment. Then you can follow the instructions on moving your My Content into Team Content here [5].

If you are a Finance user, please follow their instructions for moving your My Content.

When you have moved your content, submit a ticket to irmhelp@cu.edu [4] request to migrate your content from the old environment to the upgraded environment.

Please contact us at irm@cu.edu [6] if you have any questions.

Thank you!

Elizabeth Snow-Trenkle

BI Professional, University Information Services

University of Colorado

1800 Grant Street

Denver, CO 80203

t: 303-860-6116

c: 303-638-4260

www.cu.edu/uis [7]

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CU-Data 11.1 Upgrade.docx [8]
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CU-Data 11.1 Upgrade
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Yes

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[1] https://www.cu.edu/blog/irm-updates/cu-data-111-upgrade [2] https://www.cu.edu/blog/irm-updates/author/20303 [3] https://www.cu.edu/blog/irm-updates/c111-upgrade-and-authenication-change [4] mailto:irmhelp@cu.edu [5] https://www.cu.edu/blog/irm-updates/cognos-111-upgrade-my-content-migration-instructions%29 [6] mailto:irm@cu.edu [7] http://../Documents/Add-in%20Express [8] https://www.cu.edu/doc/cu-data-111-upgradedocx?download=true