Published on *University of Colorado* (https://www.cu.edu)

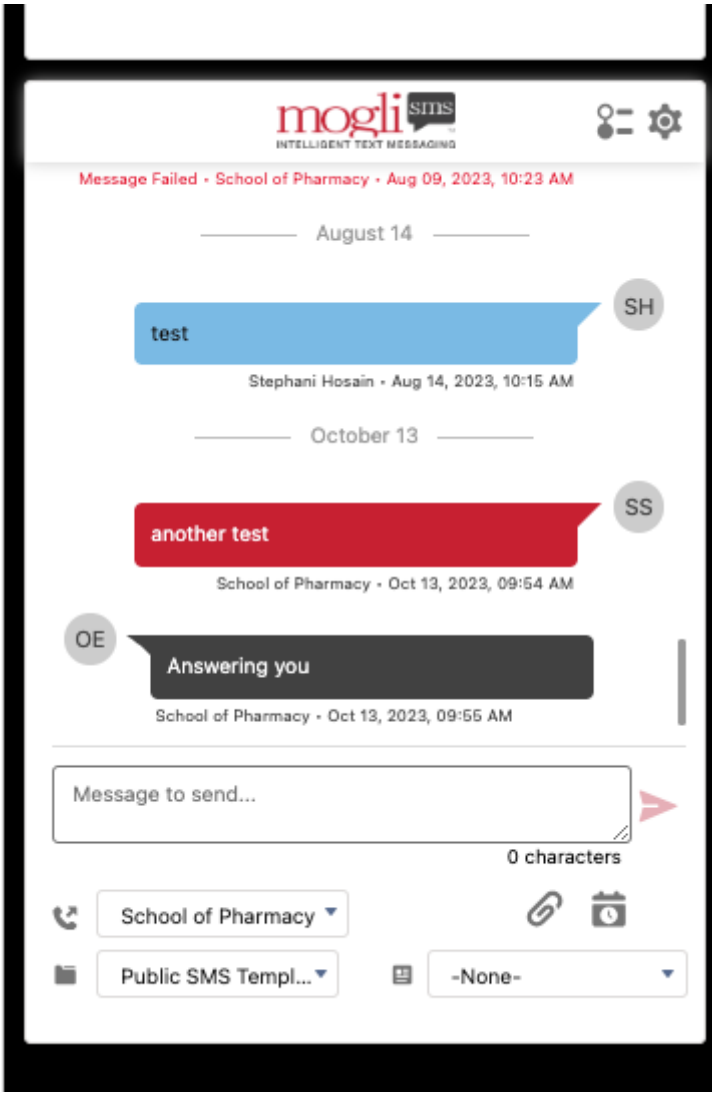
Sending SMS Messages [1]

June 28, 2023 by m.essa [2]

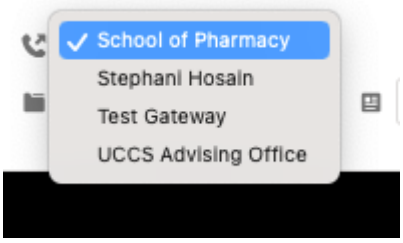
SMS messages are sent in Salesforce using the Mogli app. 1:1 Messages are sent directly from the Contact record.

Contact Record

- The Mogli widget can be found on the right-hand side of the Contact record.



- Type your message in the text box with "Message to send..." listed.
- Ensure the correct gateway is selected This should either say your name or the name of your group.



Responses are visible in the widget on the Contact record you sent from, or in the SMS Notifications utility item at the bottom of your screen. Please review your SMS Notification Settings [1] to ensure they are working as expected.

Related Wikis

- SMS Notification Settings [1]
- Bulk SMS Sends [3]

Display Title:
Sending SMS Messages
Send email when Published:
Yes

Source URL:https://www.cu.edu/blog/integrated-online-services/sending-sms-messages

Links
[1] https://www.cu.edu/blog/integrated-online-services/sending-sms-messages
[2] https://www.cu.edu/blog/integrated-online-services/author/108091 [3] https://www.cu.edu/blog/integrated-online-services/bulk-sms-sends-0