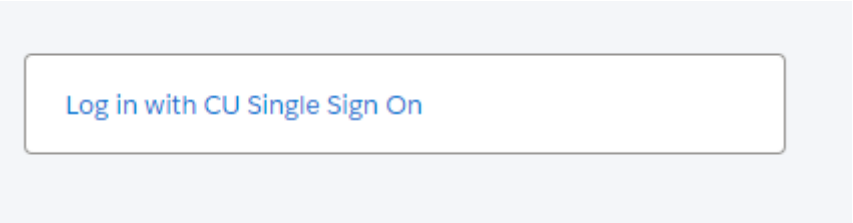
Published on *University of Colorado* (https://www.cu.edu)

Salesforce Login [1]

July 15, 2026 by Melanie Jones [2]

- Navigate to https://cuonline.my.salesforce.com/ [3]
- Click **Log in with CU Single Sign On**
  - **??**



- **Use your campus credentials** to log in.
  - This is the same username and password you use to log in to your CU email, computer, or the employee portal.?

Locked out? Contact your campus IT help desk [4].

Multi-Factor Authentication (MFA)

Salesforce multi-factor authentication (MFA) may become necessary for users in August 2026. If you already use an app for MFA for a different reason, you can simply add the Salesforce account. If not, you will need to download the app first by searching for it on your mobile device's app store.

Lost or new Device? Your previous method of MFA must be revoked.

If you got a new device, you won't be able to set up MFA again unless your previous one has been revoked. Ask your eComm specialist to revoke your current MFA.
If the method you use for authentication was lost or stolen, please let your eComm specialist know ASAP so the authentication method can be revoked, keeping your account secure. Plus, you'll be able to set up MFA on your new device once you have it.

- Generic App
- Salesforce Authenticator

There are many generic apps for MFA, but common ones include Microsoft, Google

Authenticator, Duo, and 2FAS.

- Select ***Choose Another Verification Method*** near the bottom



Connect Salesforce Authenticator

For security reasons, you have to connect Salesforce Authenticator to your account. The app sends a notification when we need to verify your identity, and you verify with just a tap. You can also enable location services to have the app verify you automatically from trusted locations. The app provides codes to use as an alternate verification method.

1. Install Salesforce Authenticator on your mobile device from the App Store or Google Play.
2. Open Salesforce Authenticator and add your account.
3. The app shows a two-word phrase. Enter the phrase here.

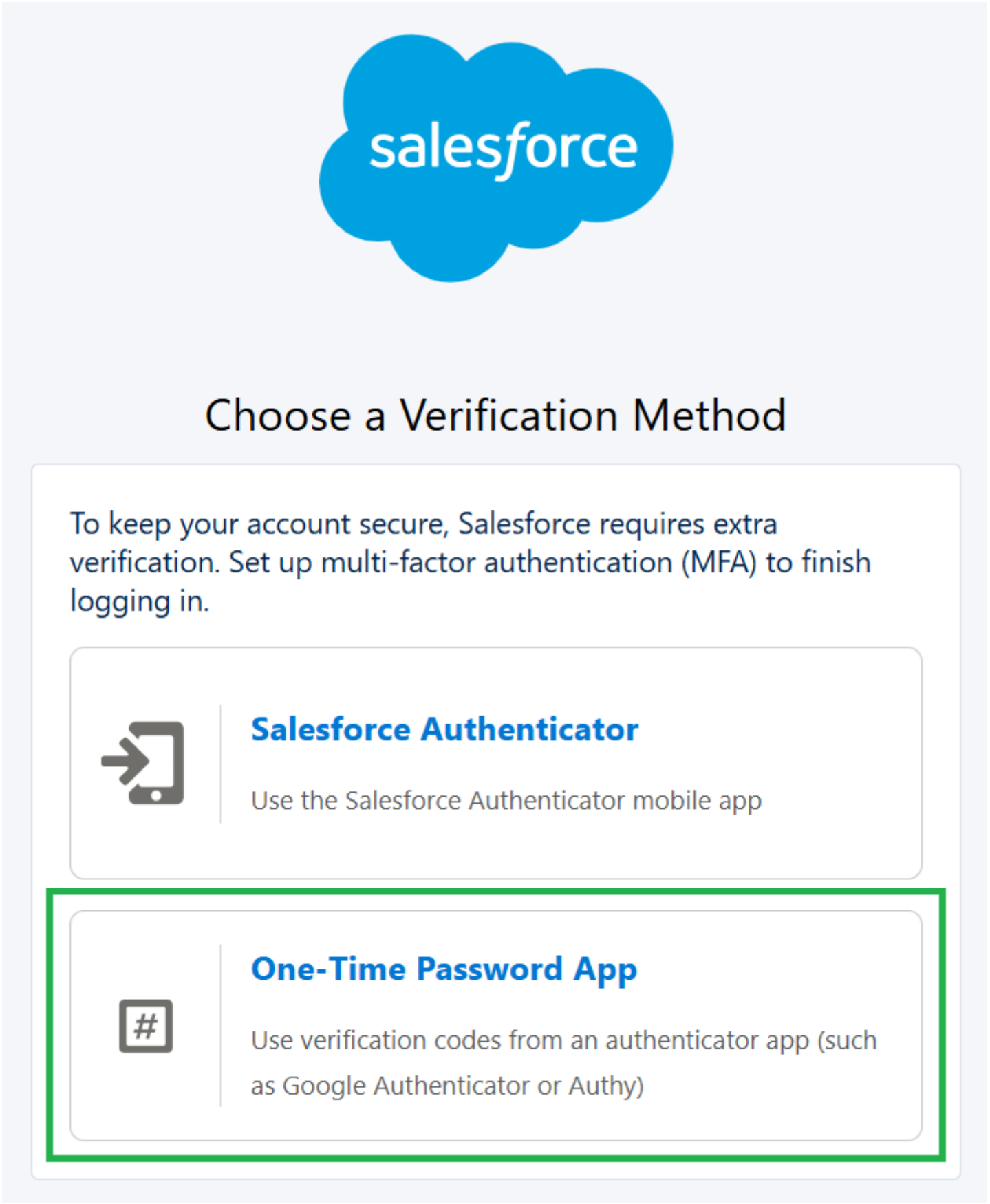
Two-Word Phrase

Cancel

Connect

Choose Another Verification Method

- Select ***One-Time Password App***



- Open an authenticator app.

- Scan the QR code with the authenticator app.
    - After opening your app, find an option to ***Add Account*** > ***by QR Code*** > this will start your camera in the app for you to scan the QR code presented on your desktop.
- Enter the code generated by the app.
    - The code will show once this account has been added.

Connect an Authenticator App

Connect a third-party authenticator app to your Salesforce account so you can use it to verify your identity.

1. Open an authenticator app.
2. Scan this QR code with the authenticator app.
3. Enter the code generated by the app.



Verification Code

Back

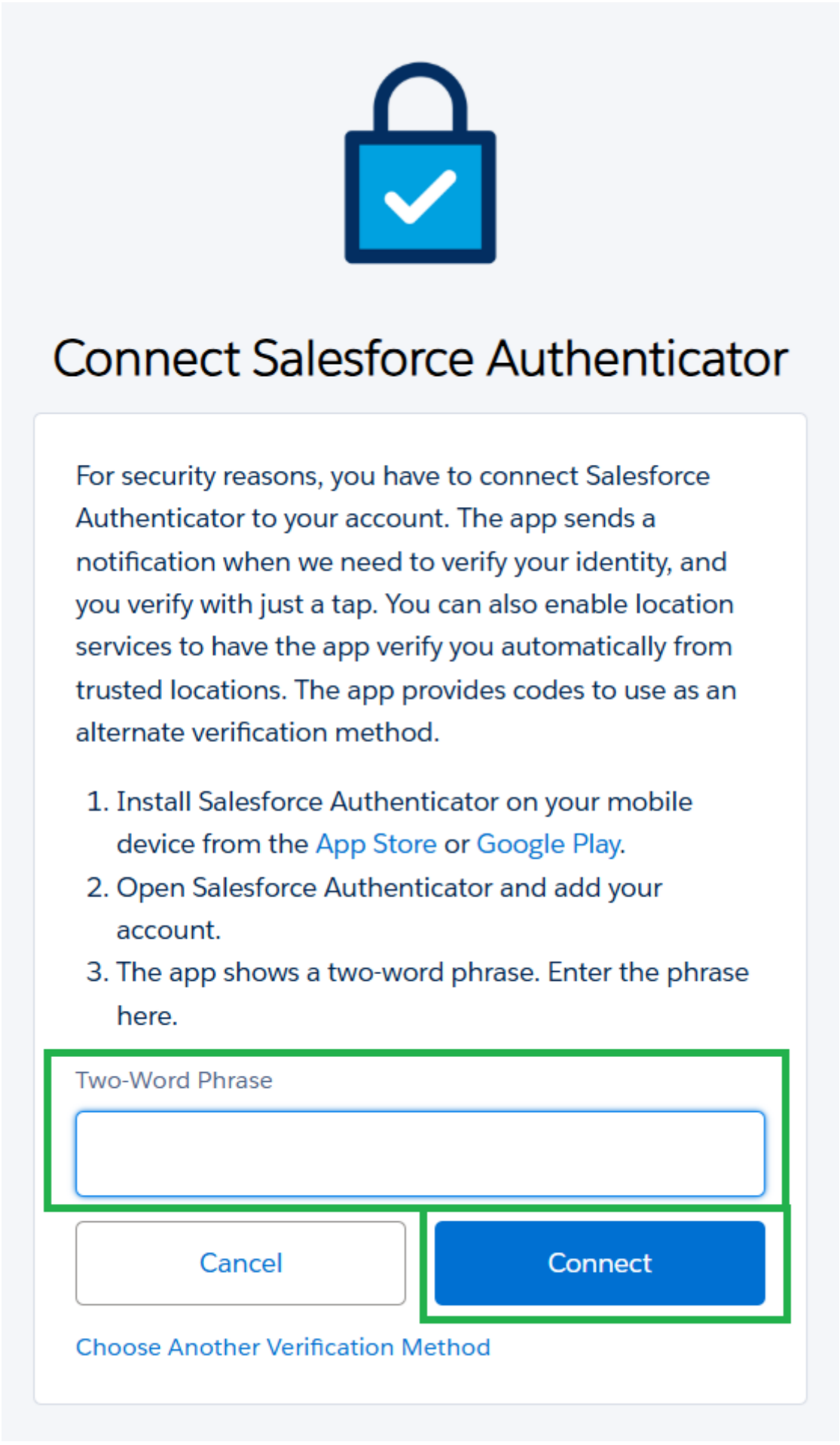
Connect

I Can't Scan the QR Code

Choose Another Verification Method

- Next time you log in: navigate to the MFA app > select this account >> input the code presented

Watch Instructions [5]



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