

User alert: Work-Study earning loads not available, additional pay transaction page down ^[1]

January 29, 2016 by [Employee Services](#) ^[2]

Work-study earnings loads are unavailable, and the Additional Pay transaction page is down.

Today's daily email message incorrectly reported that work-study earnings loads were available. While the files are ready, campus leaders still need to test and validate the data before this fix is complete. Please note students' earnings may still out of balance between HCM and Campus Solutions.

The Additional Pay transaction page has been down since 11 a.m. Tuesday. We are working on a fix that we expect to roll out early next week.

We apologize for any inconvenience and will communicate when we resolve both of these issues.

Display Title:

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Send email when Published:

Yes

Source URL: <https://www.cu.edu/blog/hcm-community/user-alert-work-study-earning-loads-not-available-additional-pay-transaction-page>

Links

[1] <https://www.cu.edu/blog/hcm-community/user-alert-work-study-earning-loads-not-available-additional-pay-transaction-page>

[2] <https://www.cu.edu/blog/hcm-community/author/3792>