

User alert: Search function not working properly on Inquire ePAR Transaction page ^[1]

June 7, 2016 by [Employee Services](#) ^[2]

Users have reported that the search function is not working properly on the Inquire ePAR Transaction page (**Main Menu > Smart ePAR > Inquire ePar Transaction**).

We are working to fix this issue soon as possible and will send a follow-up blog post when it is resolved.

What to do

In the meantime, we've implemented a short-term fix. Please search using the ePAR transaction number **or** the combination of **EMPLID** and **Department ID**. Before you begin, we ask that you clear your cache (**Ctrl+Shift+Delete** for Windows or **Command+Shift+Delete** for Mac).

Due to this temporary fix, the system is running slower than usual. We apologize for any delays and hope to resolve both issues shortly.

[user alert](#) ^[3]

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