

## Reported errors: Aug. 8-12 <sup>[1]</sup>

August 12, 2016 by [Employee Services](#) <sup>[2]</sup>

Last week [we rolled out 12 migrations](#) <sup>[3]</sup>, including a new expert entry page that centralizes data. To learn how to use it, check out the revised [Hire](#) <sup>[4]</sup> and [Pay Rate Change](#) <sup>[5]</sup> step-by-step guides.

As you begin to use this new tool, we wanted to share the following known issues:

**Issue:** Users have encountered approval errors stating that they need to complete personal data first.

**Workaround:** To approve the transaction, toggle to the standard version of the transaction page.

**Issue:** FICA status is blank for students and faculty.

**Workaround:** Since the page does not default into a status, you must select either Exempt or Non-Exempt. The payroll team will ensure the status is correct before processing.

**Issue:** Pay group, Rate Code and Frequency are not defaulting correctly in the contract portion of the page.

**Workaround:** For now, please enter reappointments through the standard version of the Pay Rate Change transaction page.

### Other reported errors

- Some transaction pages are not accepting future dated rows.
- Some transactions are missing department identification numbers.

### [HCM System Fixes](#) <sup>[6]</sup>

#### **Display Title:**

Reported errors: Aug. 8-12

#### **Send email when Published:**

No

---

**Source URL:** <https://www.cu.edu/blog/hcm-community/reported-errors-aug-8-12>

### Links

[1] <https://www.cu.edu/blog/hcm-community/reported-errors-aug-8-12>

[2] <https://www.cu.edu/blog/hcm-community/author/3792>

[3] <https://www.cu.edu/blog/hcm-community/system-fixes-august-1-5>

[4] <https://www.cu.edu/hcm-community/sbs-hiring-employee>

[5] <https://www.cu.edu/hcm-community/sbs-pay-rate-change>

[6] <https://www.cu.edu/blog/hcm-community/tag/hcm-system-fixes>