

Pending transactions issue resolved ^[1]

May 18, 2017 by [Employee Services](#) ^[2]

Since Tuesday, some HCM users reported that certain SmartERP transactions were showing “system update pending” status rather than “system update completed” status upon saving. The root cause was identified and a permanent fix has been implemented, resolving this issue.

The HCM Community service center has a list of the transactions in this status and is continuing to reach out to users to push them through to a completed status. If you have an urgent transaction, please contact the HCM Community service center (hcm_community@cu.edu ^[3] or 303-860-4200, option 2).

Thank you for your patience.

[smart transaction pages](#) ^[4]

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Pending transactions issue resolved

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Links

[1] <https://www.cu.edu/blog/hcm-community/pending-transactions-issue-resolved>

[2] <https://www.cu.edu/blog/hcm-community/author/10695>

[3] mailto:hcm_community@cu.edu

[4] <https://www.cu.edu/blog/hcm-community/tag/smart-transaction-pages>