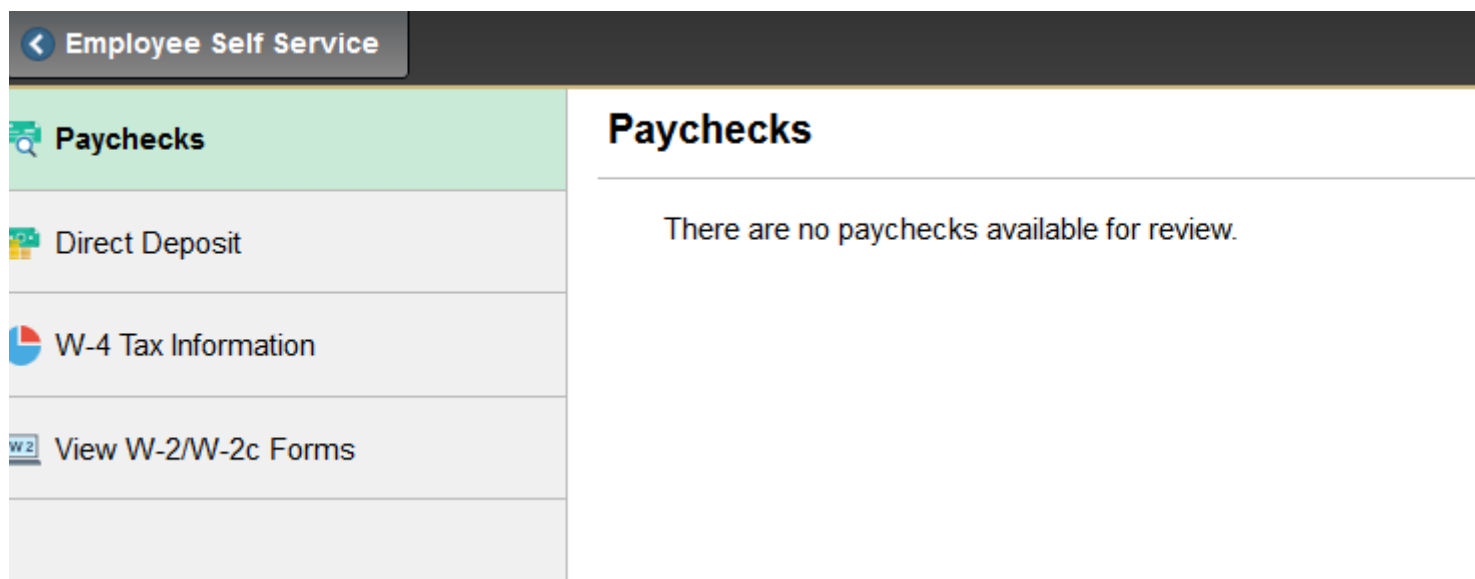


A number of working retirees unable to access paycheck stubs in the portal ^[1]

March 22, 2018 by [Employee Services](#) ^[2]

A number of working retirees have reported that they are unable to view their paychecks in the employee portal. When accessing their paychecks, the following message is populated:



Working retirees are the main population affected. However, some active employees are experiencing this issue. If employees or working retirees in your department report this issue, please let them know a fix is in the works.

We apologize for the inconvenience and will notify the HCM Community when a fix is implemented.

[pay](#) ^[3], [paychecks](#) ^[4], [retirees](#) ^[5]

Display Title:

A number of working retirees unable to access paycheck stubs in the portal

Send email when Published:

Yes

Source URL: <https://www.cu.edu/blog/hcm-community/number-working-retirees-unable-access-paycheck-stubs-portal>

Links

[1] <https://www.cu.edu/blog/hcm-community/number-working-retirees-unable-access-paycheck-stubs-portal>

[2] <https://www.cu.edu/blog/hcm-community/author/9230>

[3] <https://www.cu.edu/blog/hcm-community/tag/pay>

[4] <https://www.cu.edu/blog/hcm-community/tag/paychecks>

[5] <https://www.cu.edu/blog/hcm-community/tag/retirees>