Published on *University of Colorado* (https://www.cu.edu)

My Leave experiencing a partial outage. Here's what to do. [1]

February 12, 2019 by Employee and Information Services [2]

When you open My Leave, you may see a Javascript error message. If you follow these quick steps, you will be able to access the system to enter time. However, please do not use the system to approve time until current issues are resolved.

Open My Leave

- Click the My Leave tile
- My Leave will open in a new window. (Your web browser's popups must be enabled).
- You will receive an error message. By clicking the OK button on the error message, My Leave will open and allow you to work. (If you are still experiencing issues, please clear your cache [3]. You may have to clear it more than once.)

UIS is working with Oracle to resolve this issue.

Display Title:
My Leave is experiencing a partial outage. Here's what to do.
Send email when Published:
No

Source URL:https://www.cu.edu/blog/hcm-community/my-leave-experiencing-partial-outage-heres-what-do

Links
[1] https://www.cu.edu/blog/hcm-community/my-leave-experiencing-partial-outage-heres-what-do
[2] https://www.cu.edu/blog/hcm-community/author/23 [3] https://www.cu.edu/docs/jaid-pop-up-blockers-cache