

HireRight and E-Verify are back online ^[1]

August 28, 2017 by [Employee Services](#) ^[2]

Last week, [HireRight and E-verify experienced outage](#) ^[3] leaving users unable to connect to the system and affecting their ability to order E-Verify requests.

The systems are now functioning properly.

Next steps

If you were able to complete and save Section 2 of the I-9, this would have automatically triggered E-Verify. Any E-Verify requests submitted during the outage were automatically processed when the site became available.

If you were in the middle of completing I-9 transactions and the system crashed (not allowing you to complete and save), these should be re-entered. Please check your HireRight to confirm before doing so.

If you experience any additional issues, please email hcm_community@cu.edu ^[4].

Thank you for your patience while this issue was resolved.

[HireRight](#) ^[5], [E-Verify](#) ^[6]

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[3] <https://www.cu.edu/blog/hcm-community/hireright-outage-affecting-users%E2%80%99-ability-connect-system-e-verify-also>

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