

## HCM problems? View the Known Issues Log before reporting yours <sup>[1]</sup>

December 28, 2015 by [\(not verified\)](#) <sup>[2]</sup>

If you run into problems while working in HCM, check out the [HCM Known Issues Log](#) <sup>[3]</sup> before reporting it.

We use this page to track dozens of bugs and system errors, and categorize them as one of the following:

<b>Reported</b> Users have reported an issue.	<b>Reported and confirmed</b> We have confirmed the issue.	<b>In progress</b> We are working to implement a fix for this issue.	<b>Resolved</b> The issue is fixed.	<b>User error</b> We've determined this is not a system error, and we'll guide you to resources to make it work.
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Our team updates this page at least once a day, Monday through Friday.

### **Don't see your issue on the list?**

Email [HCM\\_Community@cu.edu](mailto:HCM_Community@cu.edu) <sup>[4]</sup>, and we'll review, document and work to resolve the problem as quickly as we can.

[HCM Community](#) <sup>[5]</sup>

#### **Display Title:**

HCM problems? View the Known Issues Log before reporting yours

#### **Send email when Published:**

Yes

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**Source URL:** <https://www.cu.edu/blog/hcm-community/hcm-problems-view-known-issues-log-reporting-yours>

**Links**

[1] <https://www.cu.edu/blog/hcm-community/hcm-problems-view-known-issues-log-reporting-yours>

[2] <https://www.cu.edu/blog/hcm-community/author/0>

[3] [https://www.cu.edu/elevate-cu-hcmfin-upgrade-project/elevate-help/#Issues log](https://www.cu.edu/elevate-cu-hcmfin-upgrade-project/elevate-help/#Issues%20log)

[4] [mailto:HCM\\_Community@cu.edu](mailto:HCM_Community@cu.edu)

[5] <https://www.cu.edu/blog/hcm-community/tag/hcm-community>