

HCM down for maintenance Thursday, March 8 and Sunday, March 11 ^[1]

February 28, 2018 by [UIS Communications](#) ^[2]

Description

HCM will be down for a 3-hour window from 6-9 p.m. Thursday, March 8 for maintenance to support tax patching and for another 12-hour window from 6 a.m.-6 p.m. Sunday, March 11 for regular scheduled production maintenance.

Timing

6-9 p.m. Thursday, March 8 and 6 a.m.-6 p.m. Sunday, March 11, 2018

Impact:

March 8 systems impacted:

Unavailable production services:

CU Careers - Recruiting | eRA (integration to HCM only) | HCM

Unavailable portal links and tiles:

All tiles | Benefits and Wellness tab | Business Tools Tab / CU Careers – Recruiting, HCM | My Info and Pay tab | My Leave

March 11 systems impacted:

All production systems will be down, including:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

More informaion:

- The [Business Calendar](#) [3] highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) [4] details UIS service maintenance events.
- The [UIS Service Catalog](#) [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
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help@cu.edu [6]

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Links

[1] <https://www.cu.edu/blog/hcm-community/hcm-down-maintenance-thursday-march-8-and-sunday-march-11>

[2] <https://www.cu.edu/blog/hcm-community/author/18084>

[3] [https://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](https://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

[4] <https://www.cu.edu/blog/uis-service-alerts>

[5] <https://www.cu.edu/uis/service-catalog>

[6] <mailto:help@cu.edu>