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HCM down for maintenance from 6 a.m. to noon Feb. 11 [1]

February 1, 2018 by UIS Communications [2]

Description

HCM and all production systems will be unavailable for a 6-hour window on Sunday, Feb. 11 for a critical patch update released by Oracle.

Timing

6 a.m.-noon Sunday, Feb. 11, 2018

Impact:

Systems impacted:

> Enterprise Portal | Integration Gateway | Campus Solutions | Campus Solutions Mobile Application | FIN | HCM 9.2 | PeopleSoft CRM | Online Admissions Offering (OAO) | Parchment | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | CU Careers – Recruiting | eRA (integration to HCM only)

The following 1800 Grant and Production services will be available:

> 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | CIW | Concur Travel & Expense | cu.edu Email | CU Careers - Search Jobs/Apply | CU-Data | CU Marketplace | CU Reporting Systems | DATC | eRA | ImageNow | ISSS | Law Toolbox | LegalFiles | OnBase | Singularity | Secure File Transfer Protocol | SharePoint | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN| SkillSoft | Lynda.com | HireRight I-9/eVerify | Apply For Scholarships CU Boulder and CU Denver

More informaion:

- The Business Calendar [3] highlights future maintenance window dates and times.
- The UIS Service Alerts Blog [4] details UIS service maintenance events.
- The UIS Service Catalog [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk

University of Colorado, University Information Systems
1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

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