HCM down for maintenance from 6 a.m. to noon Feb. 11 [1]

February 1, 2018 by UIS Communications [2]

Description

HCM and all production systems will be unavailable for a 6-hour window on Sunday, Feb. 11 for a critical patch update released by Oracle.

Timing

6 a.m.-noon Sunday, Feb. 11, 2018

Impact:

Systems impacted:

> Enterprise Portal | Integration Gateway | Campus Solutions | Campus Solutions Mobile Application | FIN | HCM 9.2 | PeopleSoft CRM | Online Admissions Offering (OAO) | Parchment | Phire | R25 Interface Server Application | Secure Enterprise Search (SES) | CU Careers – Recruiting | eRA (integration to HCM only)

The following 1800 Grant and Production services will be available:

> 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | CIW | Concur Travel & Expense | cu.edu Email | CU Careers - Search Jobs/Apply | CU-Data | CU Marketplace | CU Reporting Systems | DATC | eRA | ImageNow | ISSS | Law Toolbox | LegalFiles | OnBase | Singularity | Secure File Transfer Protocol | SharePoint | Skype for Business | Terminal Server | TeamMate | TTO Portal | Wired and Wireless network for 1800 Grant | VPN| SkillSoft | Lynda.com | HireRight I-9/eVerify | Apply For Scholarships CU Boulder and CU Denver

More informaion:

- The Business Calendar [3] highlights future maintenance window dates and times.
- The UIS Service Alerts Blog [4] details UIS service maintenance events.
- The UIS Service Catalog [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk

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Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

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