

HCM down for maintenance, 6 a.m. to 10 a.m. Sunday, Oct. 29 ^[1]

October 25, 2017 by [Employee and Information Services](#) ^[2]

Description:

Production services, including HCM, will be unavailable for a 4-hour window from **6 a.m. to 10 a.m. Sunday, Oct. 29** for installation of Oracle's October 2017 critical patch update.

Timing:

6 a.m. – 10 a.m. Sunday, Oct. 29, 2017

Impact:

All production services will be unavailable or impacted during the maintenance window, including:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA (interface with the HCM system only) | FIN | HCM | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

The following System Administration, Advancement, Foundation and all non-production services will be available:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | Cherwell | cu.edu Email | Interface Server Application | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More information:

- The [Business Calendar](#) ^[3] highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) ^[4] details UIS service maintenance events.
- The [UIS Service Catalog](#) ^[5] details services provided by the department.

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Links

[1] <https://www.cu.edu/blog/hcm-community/hcm-down-maintenance-6-am-10-am-sunday-oct-29>

[2] <https://www.cu.edu/blog/hcm-community/author/23>

[3] [http://sp.cu.edu/UIS/Lists/Business Calendar/calendar.aspx](http://sp.cu.edu/UIS/Lists/Business%20Calendar/calendar.aspx)

[4] <https://www.cu.edu/blog/uis-service-alerts>

[5] <https://www.cu.edu/uis/service-catalog>