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HCM down for maintenance for 24-hours Saturday, Feb. 17 through Sunday, Feb. 18 [1]

February 12, 2018 by UIS Communications [2]

Description

HCM and all production systems will be unavailable for a 24-hour window from 6 p.m. Saturday, Feb. 17 to 6 p.m. Sunday, Feb. 18 for maintenance.

Timing

6 p.m. Saturday, Feb. 17–6 p.m. Sunday, Feb. 18

Impact:

Systems impacted:

> Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Careers – Recruiting | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA integration to HCM 9.2 ?| FIN | HCM 9.2 | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate |Terminal Server | TTO Portal

The following 1800 Grant and Production services will be available:

> 1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | cu.edu Email | CU Careers – Search Jobs/Apply | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

More informaion:

- The Business Calendar [3] highlights future maintenance window dates and times.
- The UIS Service Alerts Blog [4] details UIS service maintenance events.
- The UIS Service Catalog [5] details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk
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1800 Grant Street, Suite 200
Denver, CO 80203
303-860-HELP (4357)
help@cu.edu [6]

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