

## **HCM down for maintenance for 24-hours Saturday, Feb. 17 through Sunday, Feb. 18** <sup>[1]</sup>

February 12, 2018 by [UIS Communications](#) <sup>[2]</sup>

### **Description**

HCM and all production systems will be unavailable for a 24-hour window from 6 p.m. Saturday, Feb. 17 to 6 p.m. Sunday, Feb. 18 for maintenance.

### **Timing**

6 p.m. Saturday, Feb. 17–6 p.m. Sunday, Feb. 18

### **Impact:**

Systems impacted:

Campus Solutions | Campus Solutions Mobile Application | Central Information Warehouse (CIW) | Concur | Constituent Relationship Management (CRM) | CU-Data | CU Careers – Recruiting | CU Marketplace | Degree Audit and Transfer Credit (DATC) | Enterprise Portal | eRA InfoEd application | eRA integration to HCM 9.2 ?| FIN | HCM 9.2 | HireRight | ImageNow | Integration Gateway | International Student and Scholar System (ISSS) | LegalFiles | lynda.com | My Leave | OnBase (direct access and Unity Client) | Online Admissions Offering (OAO) | Parchment | Phire | R25 | Secure Enterprise Search (SES) | Secure File Transfer Protocol | SharePoint | Singularity | Skillsoft | TeamMate | Terminal Server | TTO Portal

The following 1800 Grant and Production services will be available:

1800 Grant File and Print Services | 1800 Grant VDIs | 1800 Grant Phones | cu.edu Email | CU Careers – Search Jobs/Apply | Law Toolbox | Skype for Business | Wired and Wireless network for 1800 Grant | VPN

### **More informaion:**

- The [Business Calendar](#) <sup>[3]</sup> highlights future maintenance window dates and times.
- The [UIS Service Alerts Blog](#) <sup>[4]</sup> details UIS service maintenance events.
- The [UIS Service Catalog](#) <sup>[5]</sup> details services provided by the department.

Thank you for your cooperation as we complete this necessary maintenance work.

UIS Service Desk  
University of Colorado, University Information Systems  
1800 Grant Street, Suite 200  
Denver, CO 80203  
303-860-HELP (4357)  
[help@cu.edu](mailto:help@cu.edu) <sup>[6]</sup>

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