

CU Time uploads: What to do when you get a Success/Not Posted status [1]

June 27, 2016 by [Employee Services](#) [2]

When uploading files to CU Time, users have reported encountering a **Success/Not Posted** status.



Select	Instance	Seq.	Process Type	Process Name	User	Run Date/Time	Run Status	Distribution Status	Details
<input type="checkbox"/>	2278203		Application Engine	CU_REGEARNLD	BROW001918	06/20/2016 3:47:55PM MDT	Success	Posted	Details
<input type="checkbox"/>	2278026		Application Engine	CU_REGEARNLD	BROW001918	06/20/2016 2:43:47PM MDT	Success	Not Posted	Details
<input type="checkbox"/>	2278014		Application Engine	CU_REGEARNLD	BROW001918	06/20/2016 2:41:02PM MDT	No Success	Posted	Details
<input type="checkbox"/>	2277993		Application Engine	CU_REGEARNLD	BROW001918	06/20/2016 2:33:30PM MDT	No Success	Posted	Details
<input type="checkbox"/>	2277984		Application Engine	CU_REGEARNLD	BROW001918	06/20/2016 2:31:15PM MDT	No Success	Posted	Details
<input type="checkbox"/>	2277963		Application Engine	CU_REGEARNLD	BROW001918	06/20/2016 2:23:31PM MDT	No Success	Posted	Details

[Process List](#) | [Server List](#)

If this happens to you:

1. Email a screenshot of the Process Monitor to HCM_Community@cu.edu [3]. This will help us research the issue.
2. Don't retry the upload. **Success** means the file uploaded, so retrying only duplicates entries.
3. You cannot review files listed under **Not Posted**. Instead, navigate to **Main Menu > CU Time > CU Mass Approve Reported Time** and pull up the batch using your Batch Run ID. If you find the data are correct, you may approve the file.
4. If you are unsure of what loaded or what's missing, select all entries and deny the batch. Then, reload the whole batch. To be sure you don't pick up duplicate entries, use a new, unique batch run ID—do not reuse the first one.

We are researching this issue and will provide a expected resolution date once we have more information.

[CU Time](#) [4]

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Links

- [1] <https://www.cu.edu/blog/hcm-community/cu-time-uploads-what-do-when-you-get-successnot-posted-status>
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- [3] mailto:HCM_Community@cu.edu
- [4] <https://www.cu.edu/blog/hcm-community/tag/cu-time>