Home > Tips & Tricks | The Transformational Journey to Campus-Wide CRM

Tips & Tricks | The Transformational Journey to Campus-Wide CRM [1]

December 6, 2017 by Kate O'Connell [2]

Disruption in higher education has created an **imperative to adopt campus-wide CRM strategies** to support engagement across the entire student lifecycle. While the adoption of CRM solutions has proliferated particularly around recruitment and development, cross department-led / campus-wide initiatives have been slower. Institutions that have persisted nevertheless are delivering phenomenal results in their early initiatives.

In this webinar recording [3], you will learn:

- How Georgetown University, University of Wisconsin Extension, and University of Miami adopted and transformed their institutions with campus-wide CRM
- How to seek out the right solution providers and partners to ensure a profound impact on improving student engagement
 - Why the success of campus-wide CRM rests on both the technology and a broad range of stakeholders, including faculty, staff, administrators, and alumni
- Why campus-wide CRM delivers long-term value for institutions of all sizes

You can watch the full webinar recording <u>here [3]</u>. Additionally, the slide deck is attached below.

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The Transformational Journey to Campus-Wide CRM - Slide Deck [4]

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[1] https://www.cu.edu/blog/ecomm-wiki/tips-tricks-transformational-journey-campus-wide-crm

[2] https://www.cu.edu/blog/ecomm-wiki/author/292 [3] http://www.salesforce.org/past-

webinars/transformational-journey-campus-wide-crm-webinar/

[4] https://www.cu.edu/doc/transformationaljourneytocampuswidecrmpdf?download=true