Sending a Test Email [1]

November 14, 2019 by jennifer.mortensen [2]

Testing is a key but often overlooked element of email marketing, but we've all seen the results of this missed opportunity:

- Images that don't appear the size they should
- Text that is unreadable in mobile
- Buttons and links not working as you planned

Prevent trouble by testing your email before your final send.

To test your email in Marketing Cloud, complete the following steps:

1. When you're finished making final edits to your email on the Content tab, click the next arrow in the upper right hand corner of the screen to access the Preview and Test.
NOTE In the Preview and Test tab, if you scroll to the bottom of your email, you’ll notice a default Marketing Cloud footer appearing with a blue cloud logo. That footer appears in the Preview and Test tab only and will not appear in your test email nor in your actual email send. However, be sure that your delivery profile contains the CU Footer for All Emails if you are sending a commercial communication.

2. On the **Preview and Test** tab, click the **envelope with the test tube** to begin configuring your test send.

- Select the Individuals tab
- Type the email addresses of up to five people in your test audience (hit enter after each one to add)
- Select your send classification, sender profile, and delivery profile
- Enter any prefixes for your subject line; the default will appear as [Test].
- Uncheck Track Clicks
- Check Suppress this Send from Reports
3. Click **Send Test** when you are finished. You'll receive a confirmation message in Marketing Cloud, and your test message should appear in inboxes a few minutes later.

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- What should I look for in a successful test? [3]

**Display Title:**
Sending a Test Email

**Send email when Published:**
Yes

**Source URL:** https://www.cu.edu/blog/ecomm-wiki/sending-test-email

**Links**