# MEC Weekly Digest | May 25, 2021 [1]



May 25, 2021 by jennifer.mortensen [2]

## Cvent Classic Sunsetting

- **Issue**: Cvent Classic is sunsetting in 2021, and users will no longer be able to create Classic events on July 1. Classic events created before July 1 can be launched until Dec. 31, 2021.
- **Solution**: Communications alerting all licensed users of these timelines will continue. We also conducted an audit last week and identified **10 license holders that have made Classic events in 2021 but no Flex events - indicating they have not adopted Flex**. We will reach to these users individually this week and CC the MEC to ensure they have the necessary support.

## Cvent Legacy Reports & Parked Reports Sunsetting

- **Issue**: Cvent Legacy Reporting along with Parked Reports are sunsetting on July 1, 2021.
- **Solution**: Migrate Legacy or 'old' Cvent Reports to the new Reporting interface. Instead of leveraging Parked Reports, publish new Reports to the Portal.

## SSL Certificates Resolved

- **Update**: SFMC applied our SSL certificates last Friday, so images should now appear as normal in Chrome (including both images in Marketing Cloud and on our preference center pages).
- **Special Thanks**: Please join me in thanking Lisa Carr and Rebecca Lankford for their ongoing work on this project. We encountered a number of delays with this process on the Salesforce side, and Lisa and Rebecca's persistence ultimately got us over the finish line. Way to go, team!

## June Provisioning

- **Action Required**: June license changes are just around the corner. Please be sure to get your provisioning requests in **by the last day of May**, along with a review of monthly license changes with a comment of approval on the Chatter announcement.
  - Provisioning will begin on Tuesday, June 1.

- ○ **Credentials will be available to new users on Thursday, June 3**.

# Marketing Cloud View in Browser Language

- **Issue**: The current global header in Marketing Cloud ("To view this email as a web page, go here") is not accessible.
- **Solution**: Jen Mortensen is working with SFMC support to change the global header to "View in Browser." We'll provide additional updates as they are available.

# New/Updated Wikis

- Cvent vs. CU StoreFronts: What's the Difference? [3]
- Understanding FERPA Flags [4]

# Updates on Outstanding Issues

- **Advance IDs Deleted from Salesforce**: UIS Integrations team continuing to investigate.
- **GeoPointe Address Fields**: Work is continuing on GeoPointe address fields.
- **Org Tree Reporting Hierarchy**: Work is continuing on the org tree reporting hierarchy.

# Ongoing Data Monitoring

- Data Issues Dashboard [5]

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