MEC Weekly Digest | May 17, 2022 [1]



May 17, 2022 by jennifer.mortensen [2]

Welcome to the Team

• Please join us in welcoming Serwaa Adu-Tutu to the MEC team! Serwaa will be working with Katie Theiler and supporting System advancement users. Welcome, Serwaa!

Next Team Meeting

- **Reminder**: Our next team meeting will be held this Thursday, May 19 from 2 3 p.m. We look forward to seeing you there.
- **Action**: We will be discussing the following items at the meeting. If your schedule permits, please review in advance.
 - o eComm Roadmap Update
 - o Draft MOU between eComm and the Campuses for FY23 Service

Datorama Next Steps

- **Reminder**: You all should have received an invitation to our next MEC Datorama session (5/24, 2:05-2:45 p.m.) to review findings, tips and questions from one another. In the meantime:
 - Place Email Sends in Campaigns [3] (to make filtering easy).
 - Continue exploring Datorama [4].
 - Document questions or findings for review in our next session.

Outstanding Issues

- **Failed Sends**: As mentioned in last week's digest, CU Boulder Advancement has been reporting an increase in failed sends. We've elected to open a case with SFMC to address this issue. We will provide an update as soon as possible.
- May Last Login: Jen Mortensen will be sending notifications to identified users before May 20.
- Preferred Name: The UIS integrations team has set up the preferred name integrations in stage. Daniella Torres is currently working on a test plan and will provide another update soon.

Ongoing Data Monitoring

• Data Issues Dashboard [5]

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