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June 14, 2022 by jennifer.mortensen [2]

Support Transition Update

- **Transition MOU**: The transition MOU between UIS and CU Boulder has been signed and shared with campus CFOs (via Scott Munson and Marin Stanek).
- **Billing MOU**: The System team has drafted a billing MOU that will be used increase transparency about how collected resources are used in support of the eComm program. Jen Mortensen is awaiting feedback from leadership on required signatures.
- **Billing Speedtypes**: We are currently awaiting billing speedtypes from CU Boulder and CU Denver. Jen Mortensen will be following up with you this week to obtain this information.
- **Communications**: In preparation for eComm's formal support transition on July 1, Jen Mortensen has prepared two communications that are ready for your review and comment.
 - User and Stakeholder Communication
 - Budget Team Communication
- Actions Needed by June 20:
 - Please review the draft billing MOU and share your feedback.
 - Please review the draft user and budget team communications and share your feedback.

Sharing Campaigns in Salesforce

• Update: Campaign sharing has changed slightly [3], with Salesforce's recent release.

Cvent Cleanup

- **Correctly Identify Campus**: We have seen numerous events launched with 'System' selected as the campus. Please encourage your users to identify their own campus when creating an event and confirm this detail during approval.
- Un-Publish Reports in the Portal: There are many Reports in the Portal that appear to no longer be relevant. Please assist with clean-up by un-publishing any Reports that are no longer needed.
- **Delete Events**: Friendly reminder to add 'Delete' to the title of any events that you or a user wish to have deleted. Note, Completed and Archived events cannot be deleted.

Q3 Business Unit and Preference Requests

- Action: Please submit your Q3 business unit and preference requests via the Q3 tabs of the tracking spreadsheet by June 30.
 - Need help understanding the components of the process? Review our new wiki " Changes to Business Units and Email Preferences [4]."

June Last Login Audit

• Action: Please review the June 2022 tab of the last login spreadsheet and complete column E by Friday, June 17. Jen Mortensen will send user notifications on June 20.

New/Updated Wikis

- Changes to Business Units and Email Preferences [4]
- Create Salesforce Campaign and Add Campaign Members [3]
- Salesforce Visibility and Sharing [5]

Outstanding Issues

- **Multifactor Authentication**: Some individuals have still not enrolled in MFA. Melanie will let you know who they are to encourage they take action or be deprovisioned.
- Preferred Name: Work is underway. We will provide an update soon

Ongoing Data Monitoring

• Data Issues Dashboard [6]

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