Marketing Cloud | Graded Browser Support [1]

October 18, 2017 by Kate O'Connell [2]

When it comes to using software like Marketing Cloud, the browser that you use can impact performance. In effort to provide clarity around which browsers work best with Marketing Cloud, Salesforce has released this handy guide [3]. ?

Supported Browsers

• Internet Explorer: Version 11 provides the best functionality

Firefox: Current versionChrome: Current version

Here is the full graded browser support chart:

	Supported			
	Best choice (A Grade)	Untested but functional (B Grade)	Limited Functionality (C Grade)	Unsupported (F Grade)
Internet Explorer	11		9 on Vista only	10, 8 and below version in Compatibility M
Firefox	Current Version			
Chrome	Current Version			
Safari	Marketing Cloud does not support full functionality for these browsers			
Opera				
Microsoft Edge				

Read the <u>full support article</u> [3], including suggestions for screen resolution at: http://help.marketingcloud.com/en/documentation/marketing_cloud/graded_browser_support/

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