

How to Login ^[1]

March 19, 2019 by [Melanie Jones](#) ^[2]

eComm is comprised of three different applications with three separate login pages and passwords.

Marketing Cloud

1. Navigate to: <http://www.cu.edu/ecommerce/login> ^[3]
 - You may need to select the **New Org, eComm Upgrade** option on the right
2. Select **Marketing Cloud**

Use your university email address as your login with **-mc03 added before the @** (EXAMPLE: melanie.jones-mc03@cu.edu ^[4]). You should have created your own password upon logging in for the first time.

If you forgot your password, use the "forgot password" link to reset it.

Having trouble logging in? Contact melanie.jones@cu.edu ^[5]

Cvent

1. Navigate to: <http://www.cu.edu/ecommerce/login> ^[3]
 - You may need to select the **New Org, eComm Upgrade** option
2. Select Cvent

Your login credentials for Cvent have not changed. Use your **university email address** as your login. You should have created your own password upon logging in for the first time.

Having trouble logging in? Contact melanie.jones@cu.edu ^[5]

Salesforce

1. Navigate to: <http://www.cu.edu/ecommerce/login> ^[6]
 - You may need to select the **New Org, eComm Upgrade** option
2. Select **Salesforce**
3. Click your **campus** to login

Use your campus credentials to login. This is the same username and password you use to login to your University email and computer or your employee portal.?

?If you are having trouble logging in for the first time, contact melanie.jones@cu.edu [7].

Locked out? [Contact your campus IT help desk](#) [8]

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How to Login

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Source URL: <https://www.cu.edu/blog/ecommm-wiki/how-login-0>

Links

[1] <https://www.cu.edu/blog/ecommm-wiki/how-login-0>

[2] <https://www.cu.edu/blog/ecommm-wiki/author/39>

[3] <https://www.cu.edu/ecommm/login>

[4] <mailto:melanie.jones-mc03@cu.edu>

[5] <mailto:melanie.jones@cu.edu>

[6] <https://www.cu.edu/node/77292>

[7] <mailto:melanie.jones@cu.edu?subject=Salesforce%20Login%20Help>

[8] https://www.cu.edu/sites/default/files/2015_CampusITHelpDesks.pdf