

Enabling Product Notifications ^[1]



March 27, 2020 by [jennifer.mortensen](#) ^[2]

There four primary notifications you should enable to ensure that you are aware of service disruptions (or full-scale outages) in Salesforce and Marketing Cloud.

Salesforce CRM03

(Org ID 00Df40000038uQS, NA59)

[View status](#) ^[3] and [enable notifications](#) ^[3] for NA59 by clicking "Subscribe" in the upper right corner.



INSTANCE
NA59

CURRENT STATUS

HISTORY

Current Status By Service

OVERALL SYSTEM

CORE SERVICE



SE



CPQ AND BILLING



Marketing Cloud

(MC03, MID is 7313935, DB729 / Stack 7)

[View status](#) ^[4] and [enable notifications](#) ^[4] for DB729 by clicking "Subscribe" in the upper right corner.



INSTANCE

7313935 | DB729

CURRENT STATUS

HISTORY

Current Status By Service

OVERALL SYSTEM

MARKETING CLOUD CORE SERVICE



General Notifications from the Trust Site

To ensure you are also configured to receive general notifications from the [Trust site](#) [5], click the notifications icon (the megaphone) in the upper right corner of the screen.



Then, type your email address in the text box provided. The trust site will send you an email with a personalized link that allows you to verify and manage your subscription settings. Ensure that you are opted into General Notifications as well as the notifications listed above. If you aren't opted into General Notifications, click the create new button in the upper right corner to create that notification.

SUBSCRIBE TO		EMAIL
VIA		EMAIL
DB729		All
NA59		All
General Message		All

Other Marketing Cloud Notifications

To receive additional notifications from Marketing Cloud, while logged into the application, access Salesforce Help and Training in the upper right corner of the screen.

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SETTINGS

Setup

Cloud Preferences

Show Tips

Salesforce Help & Training

Trust

Logout

On the Salesforce Help & Training page, click your profile icon in the upper right corner and then select My Settings.

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7313935

[My Profile](#)

[Log Out](#)

MY ACTIVITY

[Questions](#)

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ACCOUNT

[My Settings](#)

[My Cases](#)

[My Training](#)

[My Analytics](#)

Ensure that Email is checked under Product and Service Notifications. Click Save when you are finished.

Notification Preferences

Product and Service Notifications

Maintenance/Release

☒ Email

Notifications, Support/Pilot/
Feature Retirement, End-of-Pilot,
Major Release Reminders, Off-
Cycle Release Notifications

Marketing Communications

[Update Subscription Preferences](#)

Display Title:

Enabling Product Notifications

Send email when Published:

Yes

Source URL: <https://www.cu.edu/blog/ecommerce-wiki/enabling-product-notifications>

Links

[1] <https://www.cu.edu/blog/ecommerce-wiki/enabling-product-notifications> [2] <https://www.cu.edu/blog/ecommerce-wiki/author/13789> [3] <https://status.salesforce.com/instances/NA59>
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