

## **eComm Upgrade: Migration Impact** <sup>[1]</sup>



March 27, 2019 by [jennifer.mortensen](#) <sup>[2]</sup>

Select your campus from the list below for more information about the eComm upgrade migration impact:

- [CU Anschutz & Anschutz Advancement](#)
- [CU Boulder & Boulder Advancement](#)
- [CU Denver & Denver Advancement](#)
- [CU System \(1800 Grant\)](#)
- [UCCS](#)

### **CU Anschutz & Anschutz Advancement**

CU Anschutz and Anschutz Advancement eComm users are migrating to the new eComm org beginning on May 6. Learn more about the migration's impact below.

**MIGRATION WINDOW: 3:00 p.m. on May 6 - 9:00 a.m. on May 7**

### **User Impact**

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- May 1: Training at CU Denver, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[3]</sup>
- May 2: Training at CU Anschutz, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[4]</sup>
- May 3: Virtual Training, 1:30 p.m. - 2:30 p.m. | [REGISTER](#) <sup>[5]</sup>

### **On May 2 at 5:00 p.m.**

- Ensure that all Marketing Cloud content is located in the z\_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

### **Before May 6 at 3:00 p.m.**

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

### **Between May 6 at 3:00 p.m. and May 7 at 9:00 a.m.**

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

## **CU Boulder & Boulder Advancement**

CU Boulder and Boulder Advancement eComm users are migrating to the new eComm org beginning on May 13. Learn more about the migration's impact below.

### **MIGRATION WINDOW: 3:00 p.m. on May 13 - 9:00 a.m. on May 14**

## **User Impact**

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- Friday, May 3, 1:30 p.m. - 2:30 p.m., Virtual | [REGISTER](#) <sup>[5]</sup>
- Monday, May 6, 2:00 p.m. - 3:00 p.m., Virtual | [REGISTER](#) <sup>[6]</sup>
- Tuesday, May 7, 9:00 a.m. - 11:00 a.m., In-Person Training at CU Boulder | [REGISTER](#) <sup>[7]</sup>
- Friday, May 10, 10:00 a.m. - 11:00 a.m., Virtual | [REGISTER](#) <sup>[8]</sup>

### **On May 9 at 5:00 p.m. - Non-Commencement Users ONLY**

- Ensure that all Marketing Cloud content is located in the z\_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

### **On May 13 at 8:00 a.m. - Commencement-Related Communications ONLY**

- Ensure that all Marketing Cloud content is located in the z\_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.
- Send an email to [ecommerce-bug@colorado.edu](mailto:ecommerce-bug@colorado.edu) <sup>[9]</sup> with a link to any commencement-related campaigns you have edited or created.

### **Before May 13 at 3:00 p.m.**

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

### **Between May 13 at 3:00 p.m. and May 14 at 9:00 a.m.**

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

## **CU Denver & Denver Advancement**

CU Denver and Denver Advancement eComm users are migrating to the new eComm org beginning on May 6. Learn more about the migration's impact below.

### **MIGRATION WINDOW: 3:00 p.m. on May 6 - 9:00 a.m. on May 7**

## **User Impact**

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- May 1: Training at CU Denver, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[3]</sup>
- May 2: Training at CU Anschutz, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[4]</sup>
- May 3: Virtual Training, 1:30 p.m. - 2:30 p.m. | [REGISTER](#) <sup>[5]</sup>

### **On May 2 at 5:00 p.m.**

- Ensure that all Marketing Cloud content is located in the z\_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

### **Before May 6 at 3:00 p.m.**

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

## **Between May 6 at 3:00 p.m. and May 7 at 9:00 a.m.**

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

## **CU System Migration**

CU System (1800 Grant) eComm users are migrating to the new eComm org beginning on April 29. Learn more about the migration's impact below.

### **MIGRATION WINDOW: 3:00 p.m. on April 29 - 9:00 a.m. on April 30**

## **User Impact**

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- April 23: CU System (1800 Grant) Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[10]</sup>
- April 24: Virtual Training, 10:00 a.m. - 11:00 a.m. | [REGISTER](#) <sup>[11]</sup>
- April 26: Colorado Springs Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[12]</sup>

## **On April 25 at 5:00 p.m.**

- Ensure that all Marketing Cloud content is located in the z\_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

## **Before April 29 at 3:00 p.m.**

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

## **Between April 29 at 3:00 p.m. and April 30 at 9:00 a.m.**

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

## **UCCS Migration**

UCCS eComm users are migrating to the new eComm org beginning on April 29. Learn more about the migration's impact below.

**MIGRATION WINDOW: 3:00 p.m. on April 29 - 9:00 a.m. on April 30**

## User Impact

The migration will directly impact **Salesforce and Marketing Cloud** users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- April 23: CU System (1800 Grant) Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[13]</sup>
- April 24: Virtual Training, 10:00 a.m. - 11:00 a.m. | [REGISTER](#) <sup>[14]</sup>
- April 26: Colorado Springs Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) <sup>[15]</sup>

### On April 25 at 5:00 p.m.

- Ensure that all Marketing Cloud content is located in the z\_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

### Before April 29 at 3:00 p.m.

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

### Between April 29 at 3:00 p.m. and April 30 at 9:00 a.m.

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

[uccs](#) <sup>[16]</sup>, [eComm upgrade](#) <sup>[17]</sup>, [migration](#) <sup>[18]</sup>

#### Display Title:

eComm Upgrade: Migration Impact

#### Send email when Published:

Yes

---

**Source URL:** <https://www.cu.edu/blog/ecomm-wiki/ecomm-upgrade-migration-impact>

#### Links

[1] <https://www.cu.edu/blog/ecomm-wiki/ecomm-upgrade-migration-impact>

[2] <https://www.cu.edu/blog/ecomm-wiki/author/13789>

[3] <https://cvent.me/MqaP3>

- [4] <https://cvent.me/0bk9z>
- [5] <https://cvent.me/el0go>
- [6] <https://cvent.me/z8zG1>
- [7] <https://cvent.me/YYwLy>
- [8] <https://cvent.me/XNV7z>
- [9] <mailto:ecomm-bug@colorado.edu>
- [10] <http://cvent.me/oVkvx>
- [11] <http://cvent.me/3vDDK>
- [12] <http://cvent.me/49Llq>
- [13] <https://cvent.me/oVkvx>
- [14] <https://cvent.me/3vDDK>
- [15] <https://cvent.me/49Llq>
- [16] <https://www.cu.edu/blog/ecomm-wiki/tag/uccs>
- [17] <https://www.cu.edu/blog/ecomm-wiki/tag/ecomm-upgrade>
- [18] <https://www.cu.edu/blog/ecomm-wiki/tag/migration>