

eComm Upgrade: Migration Impact ^[1]



March 27, 2019 by [jennifer.mortensen](#) ^[2]

Select your campus from the list below for more information about the eComm upgrade migration impact:

- [CU Anschutz & Anschutz Advancement](#)
- [CU Boulder & Boulder Advancement](#)
- [CU Denver & Denver Advancement](#)
- [CU System \(1800 Grant\)](#)
- [UCCS](#)

CU Anschutz & Anschutz Advancement

CU Anschutz and Anschutz Advancement eComm users are migrating to the new eComm org beginning on May 6. Learn more about the migration's impact below.

MIGRATION WINDOW: 3:00 p.m. on May 6 - 9:00 a.m. on May 7

User Impact

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- May 1: Training at CU Denver, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[3]
- May 2: Training at CU Anschutz, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[4]
- May 3: Virtual Training, 1:30 p.m. - 2:30 p.m. | [REGISTER](#) ^[5]

On May 2 at 5:00 p.m.

- Ensure that all Marketing Cloud content is located in the z_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

Before May 6 at 3:00 p.m.

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

Between May 6 at 3:00 p.m. and May 7 at 9:00 a.m.

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

CU Boulder & Boulder Advancement

CU Boulder and Boulder Advancement eComm users are migrating to the new eComm org beginning on May 13. Learn more about the migration's impact below.

MIGRATION WINDOW: 3:00 p.m. on May 13 - 9:00 a.m. on May 14

User Impact

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- Friday, May 3, 1:30 p.m. - 2:30 p.m., Virtual | [REGISTER](#) ^[5]
- Monday, May 6, 2:00 p.m. - 3:00 p.m., Virtual | [REGISTER](#) ^[6]
- Tuesday, May 7, 9:00 a.m. - 11:00 a.m., In-Person Training at CU Boulder | [REGISTER](#) ^[7]
- Friday, May 10, 10:00 a.m. - 11:00 a.m., Virtual | [REGISTER](#) ^[8]

On May 9 at 5:00 p.m. - Non-Commencement Users ONLY

- Ensure that all Marketing Cloud content is located in the z_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

On May 13 at 8:00 a.m. - Commencement-Related Communications ONLY

- Ensure that all Marketing Cloud content is located in the z_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.
- Send an email to ecomm-bug@colorado.edu ^[9] with a link to any commencement-related campaigns you have edited or created.

Before May 13 at 3:00 p.m.

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

Between May 13 at 3:00 p.m. and May 14 at 9:00 a.m.

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

CU Denver & Denver Advancement

CU Denver and Denver Advancement eComm users are migrating to the new eComm org beginning on May 6. Learn more about the migration's impact below.

MIGRATION WINDOW: 3:00 p.m. on May 6 - 9:00 a.m. on May 7

User Impact

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- May 1: Training at CU Denver, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[3]
- May 2: Training at CU Anschutz, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[4]
- May 3: Virtual Training, 1:30 p.m. - 2:30 p.m. | [REGISTER](#) ^[5]

On May 2 at 5:00 p.m.

- Ensure that all Marketing Cloud content is located in the z_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

Before May 6 at 3:00 p.m.

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

Between May 6 at 3:00 p.m. and May 7 at 9:00 a.m.

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

CU System Migration

CU System (1800 Grant) eComm users are migrating to the new eComm org beginning on April 29. Learn more about the migration's impact below.

MIGRATION WINDOW: 3:00 p.m. on April 29 - 9:00 a.m. on April 30

User Impact

The migration will directly impact Salesforce and Marketing Cloud users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- April 23: CU System (1800 Grant) Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[10]
- April 24: Virtual Training, 10:00 a.m. - 11:00 a.m. | [REGISTER](#) ^[11]
- April 26: Colorado Springs Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[12]

On April 25 at 5:00 p.m.

- Ensure that all Marketing Cloud content is located in the z_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

Before April 29 at 3:00 p.m.

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

Between April 29 at 3:00 p.m. and April 30 at 9:00 a.m.

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

UCCS Migration

UCCS eComm users are migrating to the new eComm org beginning on April 29. Learn more about the migration's impact below.

MIGRATION WINDOW: 3:00 p.m. on April 29 - 9:00 a.m. on April 30

User Impact

The migration will directly impact **Salesforce and Marketing Cloud** users. Although Cvent-only users are not directly impacted, they are encouraged to attend training to learn about enhanced Cvent-Salesforce integration launching with the eComm upgrade.

- April 23: CU System (1800 Grant) Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[13]
- April 24: Virtual Training, 10:00 a.m. - 11:00 a.m. | [REGISTER](#) ^[14]
- April 26: Colorado Springs Training, 10:00 a.m. - 12:00 p.m. | [REGISTER](#) ^[15]

On April 25 at 5:00 p.m.

- Ensure that all Marketing Cloud content is located in the z_migration folder.
- Stop creating or modifying Marketing Cloud content. Changes made will not be saved. You can continue sending emails as normal.
- Stop creating or modifying Salesforce campaigns. Changes made will not be saved.

Before April 29 at 3:00 p.m.

- Note any sends scheduled after 3:00 p.m. and plan to reschedule them after the migration is complete.
- Note any send tracking folders you have created and plan to recreate them after the migration is complete.
- Note any email send data you want to keep for compliance reasons and work with your eComm Specialist to capture it.

Between April 29 at 3:00 p.m. and April 30 at 9:00 a.m.

- Salesforce and Marketing Cloud will not be available. We will notify you when the migration is complete and alert you when you will be able to login.

[uccs](#) ^[16], [eComm upgrade](#) ^[17], [migration](#) ^[18]

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