

## **eComm Upgrade: January 10, 2019 Project Update** <sup>[1]</sup>



January 23, 2019 by [jennifer.mortensen](#) <sup>[2]</sup>

Kyle Kirves, the COE's project manager for the eComm upgrade, joined the eComm team on Thursday, January 10, to provide an update on ongoing project efforts.

### **Integrations**

Progress continues on all fronts in terms of data integrations, loading, and testing.

### **Report Writing Workshop**

Discussion occurring at the COE and with the eComm team regarding formulating the curriculum for the report-writing workshop (for eComm Specialists ONLY). Collateral will be available for review soon. The initial goals are as follows:

- 30 to 90 minutes on Salesforce Lightning
- 30-60 minutes on templating
- Hands-on report building with in-room CRM CoE support

eComm Specialists are encouraged to complete the custom [Lightning TrailMix](#) <sup>[3]</sup> prior to the session. While some content will be reiterated or explained in greater detail to address CU specifics, the TrailMix will aid in preparation.

### **Open Questions**

The COE is working to address questions from the eComm team, which include the following:

**Will eComm Specialists be able to assign folder permissions in Lightning? The Trailmix suggests that it is only possible to do that in Classic.**

The COE team is addressing this concern with SFDC. Expecting an answer prior to the reporting workshop.

**Can eComm Specialists coordinate business unit migrations with existing sends?**

Yes. Migration schedules should take into account planned sends or campaigns on each campus to minimize the effect of the migration as much as possible.

[eComm upgrade](#) <sup>[4]</sup>, [migration](#) <sup>[5]</sup>, [integrations](#) <sup>[6]</sup>, [reports](#) <sup>[7]</sup>, [report workshop](#) <sup>[8]</sup>, [workshop](#) <sup>[9]</sup>, [salesforce lightning](#) <sup>[10]</sup>, [Lightning](#) <sup>[11]</sup>, [Salesforce](#) <sup>[12]</sup>

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