

## eComm Notifications <sup>[1]</sup>



July 1, 2020 by [jennifer.mortensen](#) <sup>[2]</sup>

The eComm team makes every effort to keep users informed about ongoing developments in the program, such as new functionality, training opportunities, and success stories from across the campuses. While we strive to plan ahead for communications such as our monthly newsletter and planned maintenance, there are times during which we need to communicate with users on short notice, such as during an unplanned outage.

In order to streamline these types of urgent notifications, we're launching Salesforce Chatter groups that will notify users via email in the event of an unplanned outage or other critical situation. These Chatter groups will be based on the application(s) in which a user is provisioned, so each user will be added to at least two Chatter groups as indicated below:

- All eComm Users
- All eComm Salesforce Users
- All eComm Marketing Cloud Users
- All eComm Cvent Users

When users are added to these Chatter groups, either in bulk starting in July 2020 or upon provisioning, they will **receive an email notification** that they are now a group member. No action is required, but do be aware that **you'll receive a communication (from CU eComm Notification)** when you are formally added.

### **Display Title:**

eComm Notifications

### **Send email when Published:**

Yes

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