### Cvent | Welcome to the New User Experience! [1]

December 2, 2021 by Melanie Jones [2]

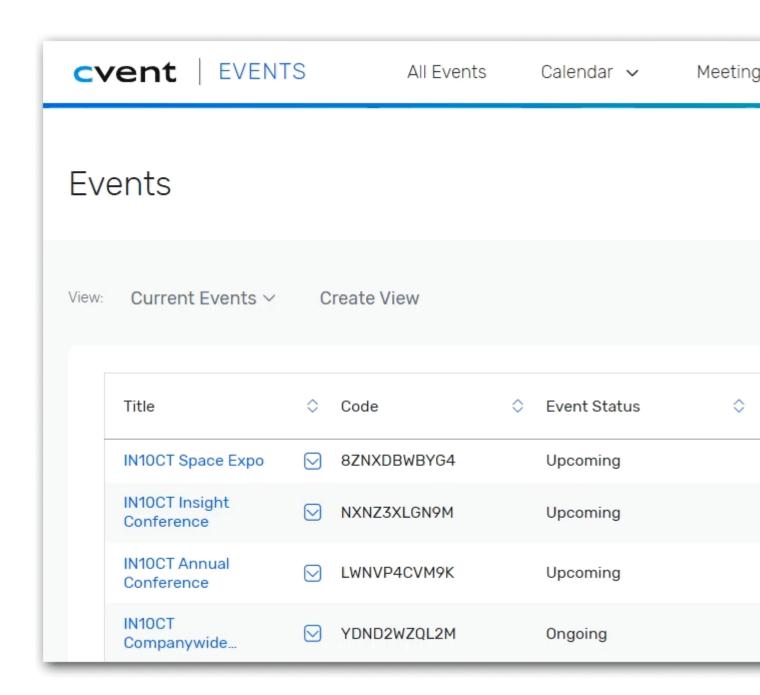
Cvent's new design experience updates the look and feel of almost all their core products. By unifying the visuals and navigation across the applications, it is meant to make Cvent products easier to learn and use. The accompanying design standards also help Cvent develop and release new features faster.

#### I Homescreen Navigation

Once switched to the new user experience, you'll notice a different look with a lighter color scheme. For the most part, the location of different actions has remained the same.

Four common actions that are still located in the top right include:

- **Search** | Click the *magnifying glass icon* to search for events.
- Recent Items | Click the paper with a timer icon to quickly access events you recently viewed.
- Help & Support | Click the question mark icon to access Cvent's Knowledge Base [3].
- User Utilities | Click the *profile icon* to log out.



#### **CHANGE: Event Creation**

- Clone Existing Event
- Clone CU Branded Template

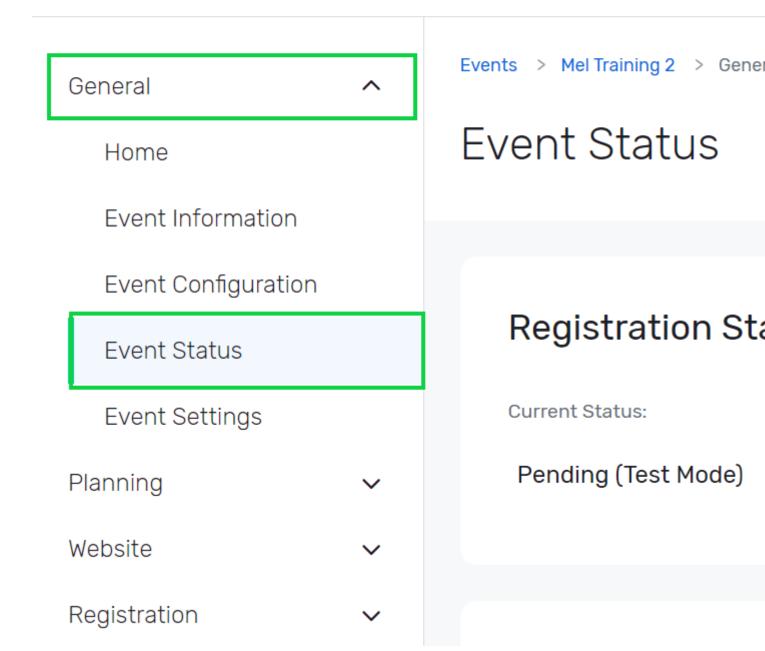
There are two ways to clone an existing event.

**IMPORTANT** Not all events can be copied. **Classic events cannot be cloned** since they are sunsetting [4]. Express and Flex events can be cloned.

### **Open Event To Be Cloned**

- 1. Open the event you wish to clone
  - You can **search** for your event with the magnifying glass icon in the top right.
- 2. Under the **General** section of the left navigation, click **Event Status**.
- 3. Click **Actions** in the top left, select **Duplicate Event** in the dropdown.





All Events Page (1-Click Clone)

- 1. If your event is listed in the **All Events** homepage (top navigation), click the blue **Copy Event** icon to the right of the event title you want to clone.
  - TIP! Create Views to customize your All Events page with the events you clone or access most often.

# **Events**

View:	Current Events ∨	Crea		
	Title	<b>\$</b>	Code	~
	01_ALUM_REGTYPE_T EST	$oxed{igstar}$	ZSNBPKF97WY	
	CO/WY Annual Giving Round Table	igstyle	ZMNWDPKWPZW	
	CU Boulder Today: Community Edition	igspace	ZKNBVZY8WGM	
	President's Teaching Scholars	igstyle	ZFNNMCX8G3Q	

Users can clone one of our CU Branded Templates [5] by:

- Clicking the blue **Create Event** button
  Selecting one of the available templates

# **Events**

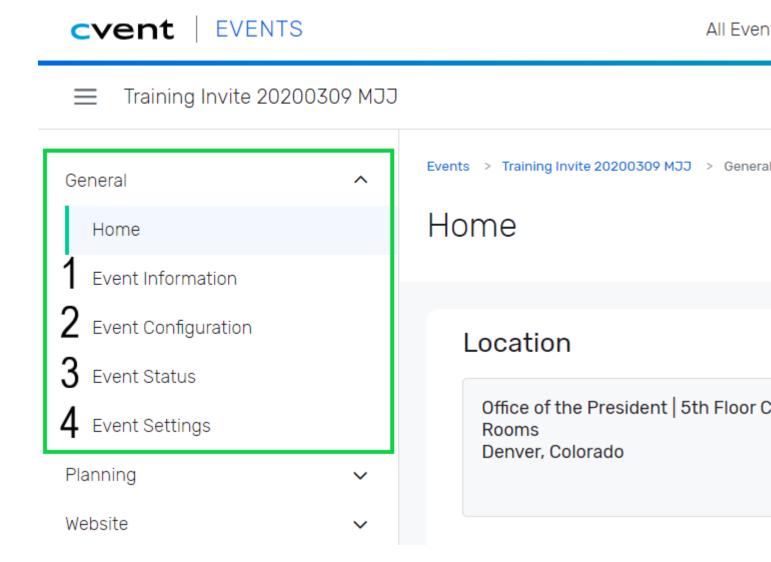
View:	Current Events ∨		Crea	ate Vi	iew
	Title		<b>\$</b>	Cod	How do you wa
	Unsubscribe: eComm	ð	igwidth	C51	
	Subscribe: Employee		igstyle	GLN	IN PERSON • OTHER/GEN
	Subscribe: Registrar Network Newslette		igwedge	WH	Flex Event 1-Pager Sports Inspiration
	Subscribe: Budget & Fiscal News		igwedge	JW	Flex Templates
	Subscribe: Benson	ā	$\bigvee$	P3N	IN PERSON • OTHER/GEN

#### **Event Navigation**

Once you open an event, you'll notice the biggest difference of the new user experience; the left side, vertical navigation. Let's review some key areas:

#### General

- 1. **Event Information** | For your basic event details, such as: event title, start/end date, event planner, etc.
- 2. **Event Configuration** | For enabling additional event features, like: guests, sessions, speakers, social media, etc.
- 3. Event Status | For requesting event approval from your eComm specialist. [6]
- 4. Event Settings | For sharing your event with other Cvent users. [7]



#### Website & Registration

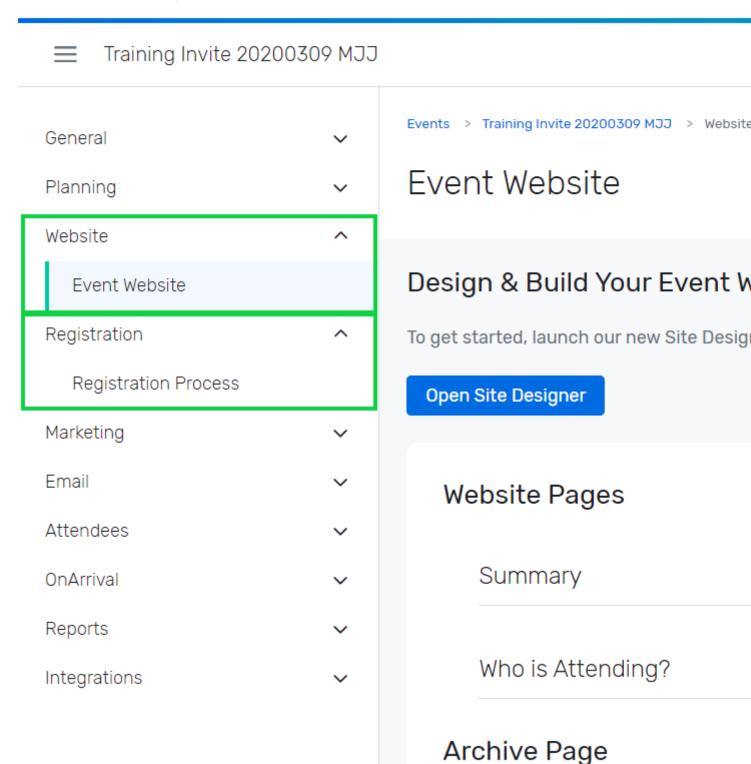
You can open the Site Designer to customize your website and registration process in two

ways. In the left navigation, either:

- Click **Event Website** after expanding the **Website** section.
- Click **Registration Process** after expanding the **Registration** section.

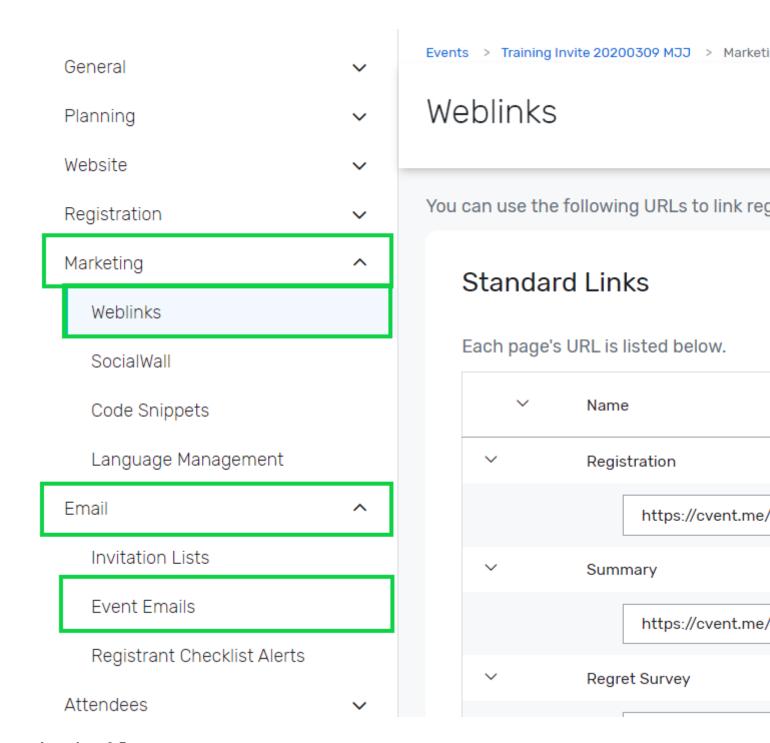
Each path will present you with a blue button to **Open Site Designer**.





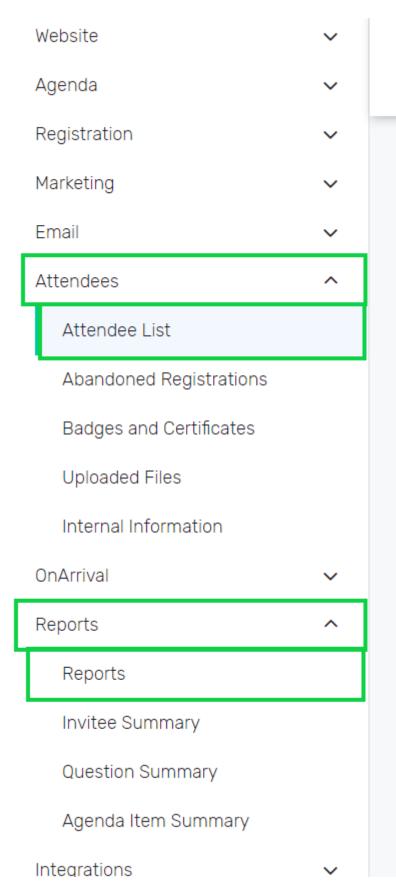
#### Marketing & Email

- **Weblinks** can be found after expanding the **Marketing** section. <u>Learn more about</u> Weblinks. [8]
- Event Emails are found after expanding the Email section.



Attendees & Reports

- Attendee List found under Attendees present a list of registrants to view, search and modify. You can also quickly register an invitee here. Learn more about registrant management. [9]
- **Reports** under the **Reports** section can provide details on registrants, email engagement, financials and more. <u>Learn more about Reporting.</u> [10] Take it a step further by working with your eComm specialist on <u>getting Reports published to the Portal</u> [11] to get others access for free.



## Attendee List

0	Name		,
	Branco, Sara	(i)	6
	Edwards, Nate	(i)	[
	George, Thomas	(i)	6
	Griffin-Hunter, Alison	(i)	6
0	Hamilton, Claire	(i)	6
0	Huff, Ryan	(i)	0
0	Hyman, Erica	(i)	6
0	Justice, Cindy	(i)	6
0	LeGray, Christa	(i)	0
	Loso, Andrew	(i)	6

- Cvent Knowledge Article [12]
- Cvent Video [13], 17 min.
- eComm Video [14], 15 min.

#### **Related Articles**

- Contact Cvent Help & Support [3]
- Access Event Templates [15]
- Visibility | Share Event with Other Users [7]
- Weblinks | Unique URL to Register for Event [8]
- Manage Registrants (modify, cancel, etc.) [9]
- Event Approval & Launch [6]
- Reporting | Event Reports & Cross-Event Reports [10]

#### **Display Title:**

Cvent | Welcome to the New User Experience!

#### Send email when Published:

Yes

Source URL:https://www.cu.edu/blog/ecomm-wiki/cvent-welcome-new-user-experience

#### Links

- [1] https://www.cu.edu/blog/ecomm-wiki/cvent-welcome-new-user-experience
- [2] https://www.cu.edu/blog/ecomm-wiki/author/39 [3] https://www.cu.edu/blog/ecomm-wiki/cvent-support-and-resources [4] https://www.cu.edu/blog/ecomm-wiki/cvent-classic-sunsets-2021
- [5] https://www.cu.edu/blog/ecomm-wiki/branded-email-templates [6] https://www.cu.edu/blog/ecomm-wiki/cvent-event-approval-launch [7] https://www.cu.edu/blog/ecomm-wiki/cvent-share-your-event-otherusers [8] https://www.cu.edu/blog/ecomm-wiki/cvent-weblinks [9] https://www.cu.edu/blog/ecomm-wiki/cvent-registrant-management [10] https://www.cu.edu/blog/ecomm-wiki/cvent-reporting
- [11] https://www.cu.edu/blog/ecomm-wiki/cvent-portal
- [12] https://support.cvent.com/apex/CommunityArticle?id=000091968
- [13] https://explore.cvent.com/c/sabwejtganxbwdqk6s6z?x=qDhLsa
- [14] https://www.youtube.com/watch?v=hnJNS9ewyq8 [15] https://www.cu.edu/blog/ecomm-wiki/cubranded-event-templates