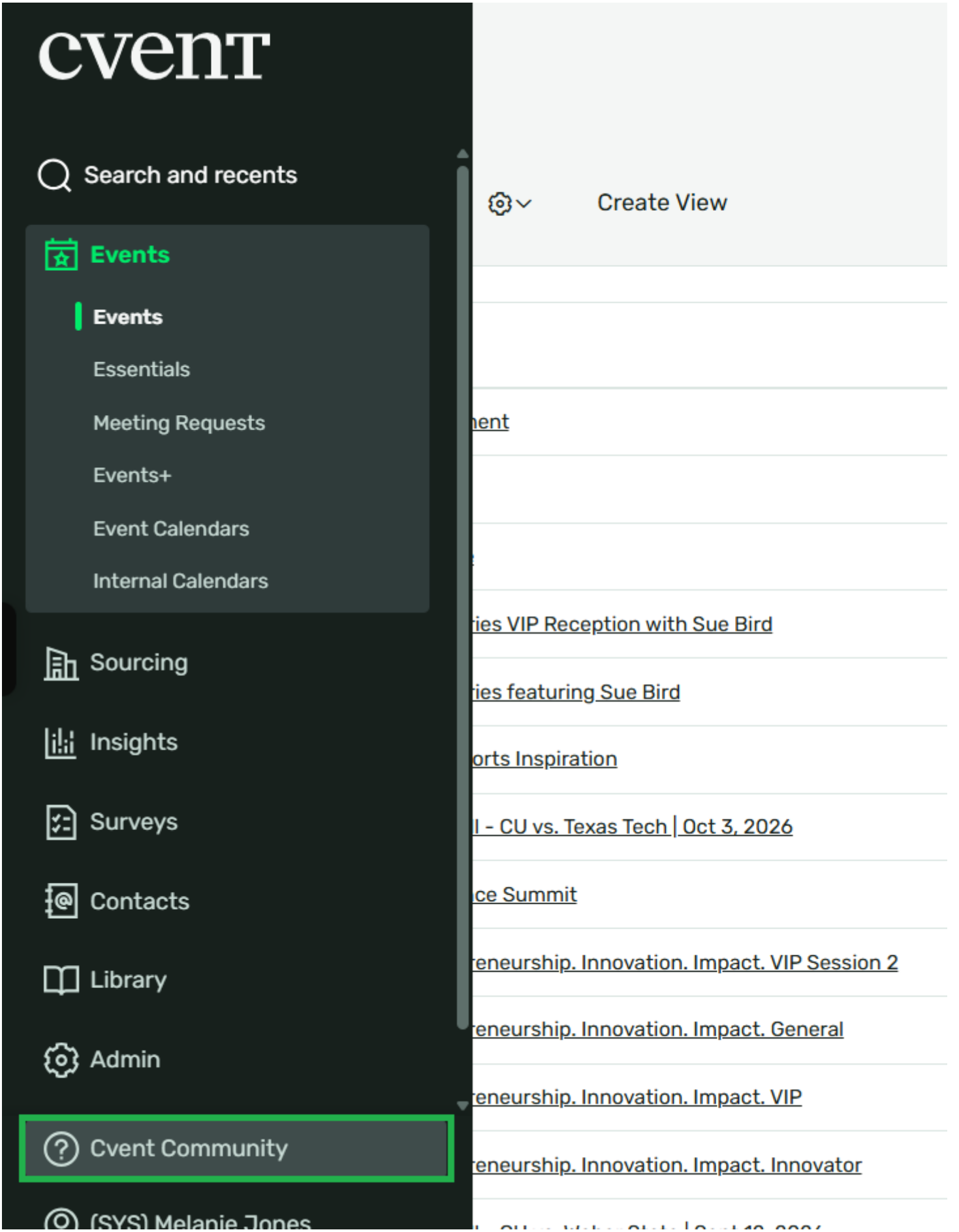
Published on *University of Colorado* (https://www.cu.edu)

Cvent | Support and Resources [1]

October 1, 2026 by Melanie Jones [2]

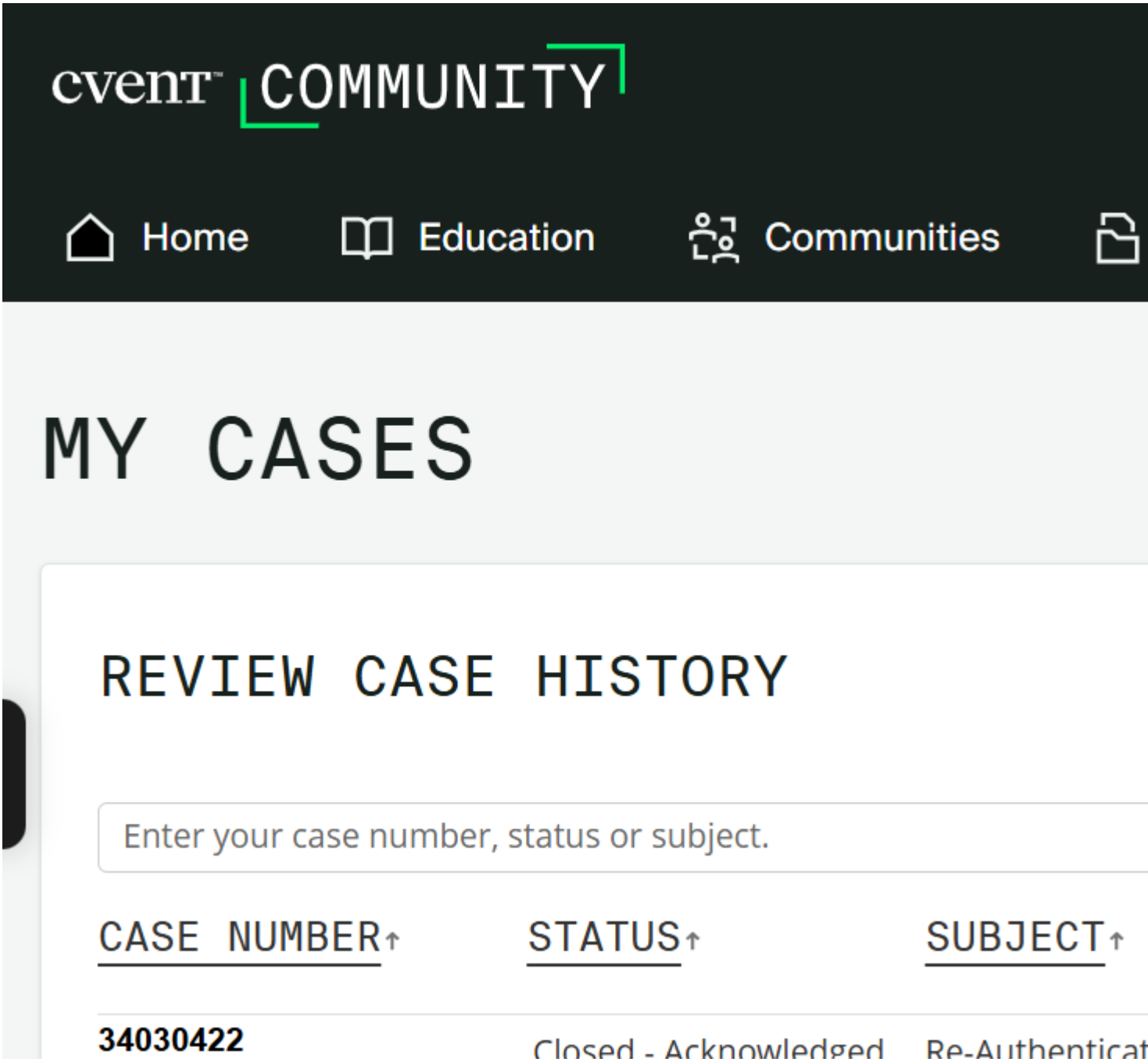
Cvent offers many resources for users, regardless of skill level. Search the knowledge base, take training, get certified, and more!

To navigate to Cvent support and resources, also known as Cvent Community, log in to your Cvent account and click **Cvent Community** in the bottom of the left navigation.


cvent
Search and recents
Events
Events
Essentials
Meeting Requests
Events+
Event Calendars
Internal Calendars
Sourcing
Insights
Surveys
Contacts
Library
Admin
Cvent Community
(SYS) Melanie Jones
Create View
ies VIP Reception with Sue Bird
ies featuring Sue Bird
orts Inspiration
I - CU vs. Texas Tech | Oct 3, 2026
ce Summit
eneurship. Innovation. Impact. VIP Session 2
eneurship. Innovation. Impact. General
eneurship. Innovation. Impact. VIP
eneurship. Innovation. Impact. Innovator

Cases

- Click **My Cases** in the top-right
    - Here you can view existing cases
- Users can also ***Create Case***, if you need help ?that a knowledge article can't address
    - Use account code ***UCCO003*** when submitting cases

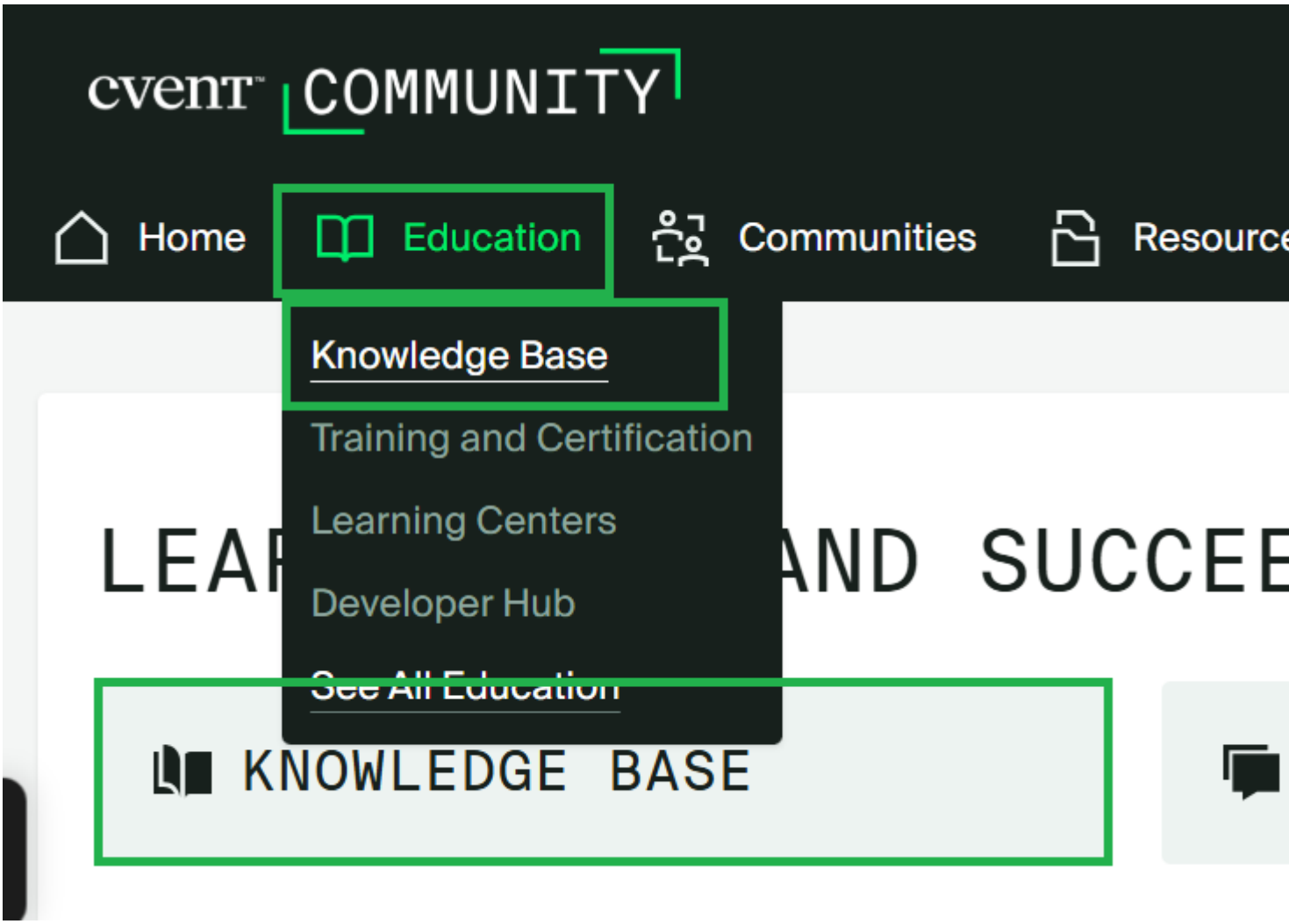


Knowledge Base

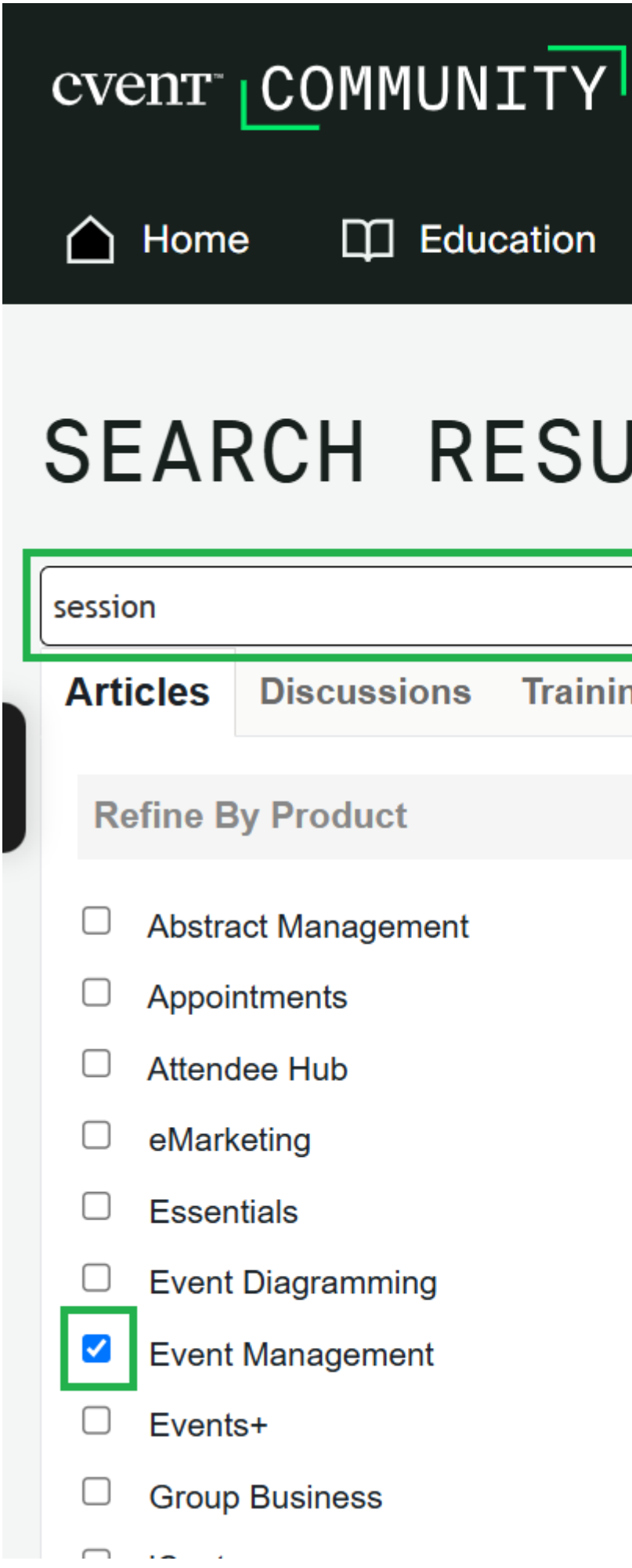
Search Cvent's knowledge base for quick FAQ’s, step-by-step how-to articles, and video tutorials.

- From the Cvent Community page, click on **Knowledge Base** (found on the left or under **Education** in the navigation)

- Then use the search to find what you're looking for



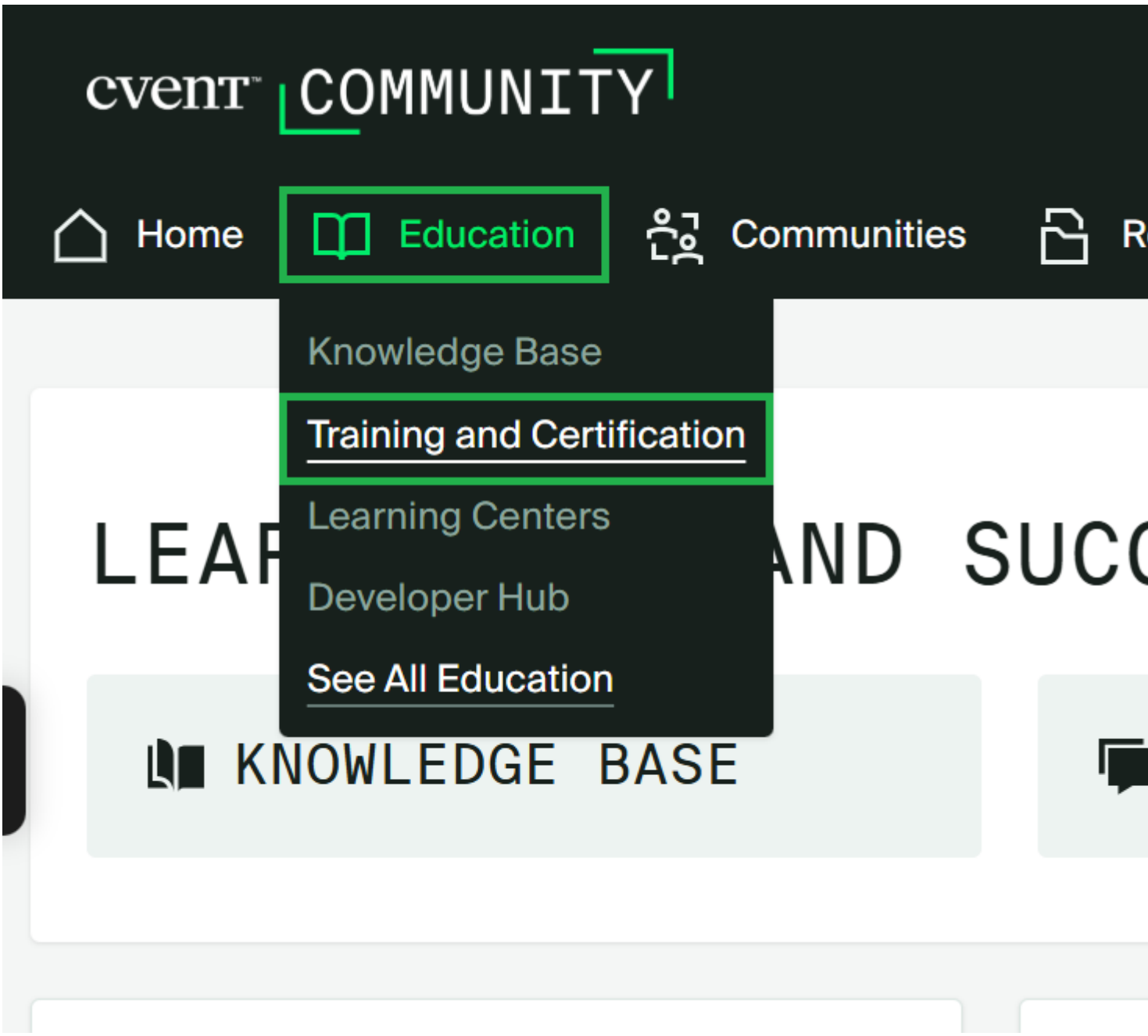
- After searching, it's useful to filter results or ***Refine by Product*** (like 'Event Management')


event COMMUNITY
Home
Education
Communities
SEARCH RESULTS
session
Articles
Discussions
Training
Refine By Product
Abstract Management (55)
Appointments (36)
Attendee Hub (727)
eMarketing (7)
Essentials (27)
Event Diagramming (7)
Event Management (1223)
Events+ (9)
Group Business (8)
1 TO 10 OF 275
WHY AM I UNABLE TO
SESSIONS CAN BE A
CAN BE ASSOCIATED
APPEARS GREYED OU
FAQ
Event Managem
CREATING SESSION C
SINCE AN INVITEE
PREVENT SCHEDULIN
PROCESS... SESSIO

Training & Certification

Search Cvent's knowledge base for quick FAQ’s, step-by-step how-to articles, and video tutorials.

- From the Cvent Community page, click on Training (found on the right or under Education in the navigation)



Account Code | UCCO003 You'll need CU's account code when logging in or contacting Cvent: UCCO003

Related Content

- What is Cvent? Where can I get an overview? [3]

- What Cvent training is available? [4]
- Where can I access Cvent on-demand training for a new user? [5]
- Welcome to the New Experience! [6]
- Contact Cvent Help & Support [1]
- Access Event Templates [7]
- Visibility | Share Event with Other Users [8]
- Weblinks | Unique URL to Register for Event [9]
- Manage Registrants (modify, cancel, etc.) [10]
- Event Approval & Launch [11]

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