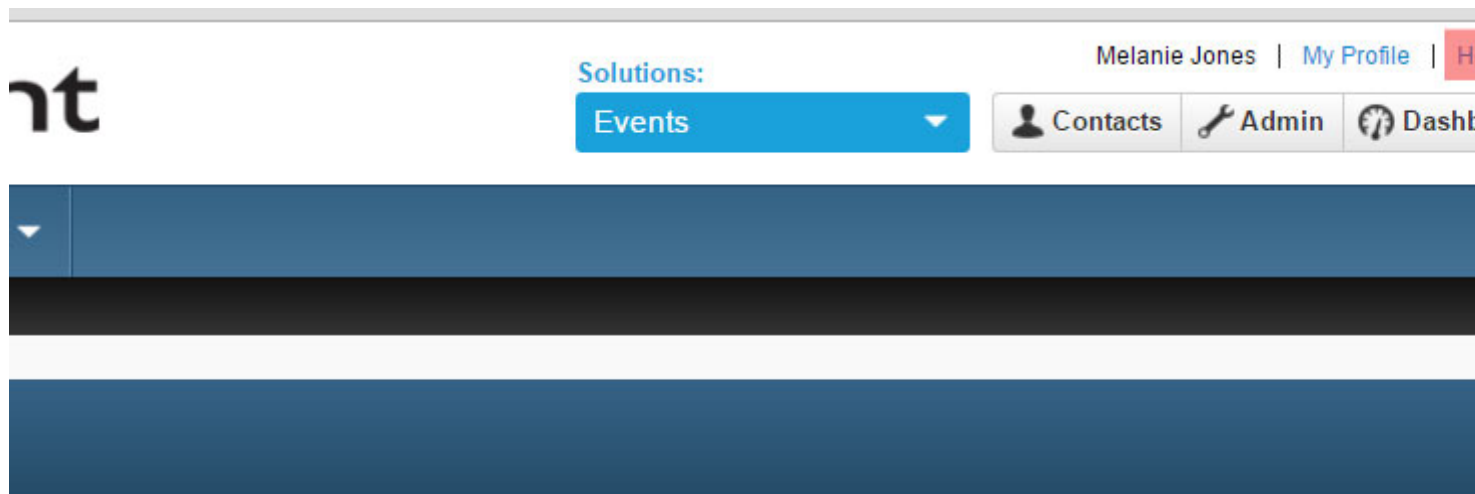


## [Cvent | Support and Resources](#) <sup>[1]</sup>

July 22, 2016 by [Melanie Jones](#) <sup>[2]</sup>

Once logged into your Cvent account, navigate to the top right corner and select 'Help & Support'.



This will take you to the 'Help & Training' portal where you can:

1. View your past cases (complete with questions, answers, and supporting resources)
2. Search existing step-by-step tutorials, articles, and videos
3. Contact Cvent support directly

# How can we help?

2 Search using short phrases, then filter by product...

## Popular Articles



### Event

- Customer Success Guide
- Event Training
- Manually Sending Emails
- Setting Up Your Event Management Account
- Refunding a Transaction



### CSN Supplier

- New Logins for New Staff
- Creating a Proposal
- Adding Lead Catchers
- Tips for a Tempting Profile
- Rev Up Response Time



### Inquisium

- Setting Up Your Inquisium Account
- Importing Contacts
- Manually Sending an Email
- Adding Skip and Branch Logic
- Building Out Your First Survey

## My Cases



My Open Cases ▾

Manage Cases

Case Number

Subject

## Browse Knowledge

[Collapse All](#) | [Expand All](#)

- [+ Event](#)
- [+ CSN-Supplier](#)
- [+ CSN-Planner](#)
- [+ Inquisium](#)
- [+ eMarketing](#)
- [+ CrowdCompass](#)
- [+ OnArrival](#)
- [+ SocialWall](#)

### Sections

- Help & Training
- Forums
- Success Groups

### About the Community

- Community Guidelines
- Privacy Policy

There are a couple of different ways to contact Cvent support. For immediate assistance, call or chat(instant message) with a Cvent consultant.

## ACCOUNT CODE | UCCO003

Don't forget - you'll need CU's account code when contacting Cvent: **UCCO003**

**cvent**

[Help & Training](#)

[Forums](#)

[Success Groups](#)

### How can we help?

Search using short phrases, then filter by product...



#### ASK THE COMMUNITY

Post a question to the thousands of seasoned planners and hoteliers that make up our community. Whatever it is, chances are someone's figured it out before.



#### CHAT WITH U

The fastest way to get help from a Product Consultant. The icon will be active from 9 am to 9 pm EST.



#### OPEN A CASE

Fill out a short form and a Product Consultant will get back to you within 24 hours. This method allows you to attach screenshots or files, which can be vital to troubleshooting.



#### CALL US

For critical issues, call our support numbers. Have a support ticket ready to expedite your request.

#### Sections

[Help & Training](#)

[Forums](#)

[Success Groups](#)

#### About the Community

[Community Guidelines](#)

[Privacy Policy](#)

## Related Content

- [What is Cvent? Where can I get an overview?](#) [3]
- [What Cvent training is available?](#) [4]
- [Where can I access on-demand training for Cvent?](#) [5]
- [Where can I complete the short verification quiz?](#) [6]
- [How can I get Cvent certified?](#) [7]

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[2] <https://www.cu.edu/blog/ecommm-wiki/author/39>

[3] <https://www.cu.edu/blog/ecommm-wiki/tool-overview>

[4] <https://www.cu.edu/ecommm/access-training/new-user-training>

[5] <https://www.cu.edu/blog/ecommm-wiki/new-user-training-cvent>

[6] <https://www.cu.edu/ecommm/access-training/post-training-verification>

[7] <https://www.cu.edu/blog/ecommm-wiki/cvent-certification>