

## **Cvent Flex | Frequently Asked Questions** <sup>[1]</sup>

August 8, 2019 by [Melanie Jones](#) <sup>[2]</sup>

eComm is rolling out Flex in early 2020. All Cvent users will be invited to training sessions to assist with your transition.

Review frequently asked questions associated to Cvent Flex.

### **Q: What is Flex?**

**A:** [Flex](#) <sup>[3]</sup> is Cvent's newest way to create your events. It provides a drag-and-drop site designer to make creating a custom, modern looking website easy.

### **Q: What does Flex do? What does Flex NOT do?**

**A:** Some of the benefits of [Flex](#) <sup>[3]</sup> include the new drag-and-drop site designer, device responsiveness, enhanced visual elements and a drag-and-drop email designer. Downsides include not being able to collect donations. [Review the complete list of available and pending features](#) <sup>[4]</sup> to determine which events you can and cannot transition to Flex.

### **Q: Do I have to transition to Flex right now?**

**A:** Not, right now - but very soon. [Learn more about the timelines associated to Classic sunsetting \(July 1 - Dec. 31, 2021\)](#) <sup>[5]</sup>.

### **Q: Are the same Classic features available in Flex?**

**A:** [Cvent is regularly releasing additional features in Flex](#) <sup>[4]</sup> until it mirrors standard registration.

### **Q: How will I get trained?**

**A:** We are here to help! You will have the opportunity to [attend on-campus, virtual](#) <sup>[6]</sup>, or [on-demand training](#) <sup>[7]</sup>.

### **Q: Is there a 'Convert my Standard event to Flex' button?**

**A:** Sadly, no. You will need to create a new Flex event and customize it to mirror your previous Standard event form, once all [features your event requires are available](#) <sup>[4]</sup>.

### **Q: Should I transition all my events at once?**

**A:** That's ambitious! Instead of transitioning everything at once, we encourage you to prioritize your events and re-create them in Flex one at a time. [Learn more about how to transition successfully](#) <sup>[5]</sup>.

[Flex FAQs from Cvent](#) <sup>[8]</sup>

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- [How should I transition to Cvent Flex?](#) <sup>[5]</sup>
- [What are the available features in Cvent Flex?](#) <sup>[4]</sup>
- [Where can I see some examples of Cvent Flex events?](#) <sup>[11]</sup>
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- [What else should I be asking about Flex?](#) <sup>[1]</sup>

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