

Cvent Flex | Frequently Asked Questions ^[1]

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eComm is rolling out Flex in early 2020. All Cvent users will be invited to training sessions to assist with your transition.

Review frequently asked questions associated to Cvent Flex.

Q: What is Flex?

A: [Flex](#) ^[3] is Cvent's newest way to create your events. It provides a drag-and-drop site designer to make creating a custom, modern looking website easy.

Q: What does Flex do? What does Flex NOT do?

A: Some of the benefits of [Flex](#) ^[3] include the new drag-and-drop site designer, device responsiveness, enhanced visual elements and a drag-and-drop email designer. Downsides include not being able to collect donations. [Review the complete list of available and pending features](#) ^[4] to determine which events you can and cannot transition to Flex.

Q: Do I have to transition to Flex right now?

A: Not, right now - but very soon. [Learn more about the timelines associated to Classic sunsetting \(July 1 - Dec. 31, 2021\)](#) ^[5].

Q: Are the same Classic features available in Flex?

A: [Cvent is regularly releasing additional features in Flex](#) ^[4] until it mirrors standard registration.

Q: How will I get trained?

A: We are here to help! You will have the opportunity to [attend on-campus, virtual](#) ^[6], or [on-demand training](#) ^[7].

Q: Is there a 'Convert my Standard event to Flex' button?

A: Sadly, no. You will need to create a new Flex event and customize it to mirror your previous Standard event form, once all [features your event requires are available](#) ^[4].

Q: Should I transition all my events at once?

A: That's ambitious! Instead of transitioning everything at once, we encourage you to prioritize your events and re-create them in Flex one at a time. [Learn more about how to transition successfully](#) ^[5].

[Flex FAQs from Cvent](#) ^[8]

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