

Cvent | Event Testing ^[1]

June 27, 2024 by [Melanie Jones](#) ^[2]

Testing your event registration and website ^[3] is an important step before requesting approval from your eComm specialist and then launching your event ^[4].

Perform Test Myself

Navigate to Testing

Navigate to the event's **Home** page. On the top-right side, click on **Actions** and **Perform Test** button

The screenshot displays the Cvent event management interface. On the left is a navigation menu with a hamburger icon and the text "Copy of EVENT TITLE". The "Home" option is highlighted with a red border. Below it are menu items for "General", "Website", "Registration", "Marketing", "Email", "Attendees", "OnArrival", "Reports", and "Integrations", each with a downward arrow. The main content area shows a breadcrumb trail: "Events > Copy of EVENT TITLE > Home". The event title "Copy of EVENT TITLE" is prominently displayed. Below the title, a yellow "Upcoming" badge is followed by a calendar icon and the text "8/26/2024 6:00 PM - 10:00 PM MT (60 days)". A section titled "Up next for your event" features a lightbulb icon and a card with a star icon and the heading "Double-check event features". The card text reads: "Make sure the event features you copied are the ones you need." At the bottom of the card are two buttons: "View features" and "Skip".

Select Testing Method

Select the Testing Method **Test the event myself** if you'll be completing the test. If you need to send test scenarios to other people, see the **Send Test Scenarios to Others** section of this wiki.

Enable Popups Your test will open in another tab. You will need to enable popups ^[5] if the test does not appear. If you continue to have trouble accessing the test scenario, try another browser, such as Google Chrome or Mozilla Firefox.

☰ Copy of EVENT TITLE

Home

General

Website

Registration

Marketing

Email

Attendees

OnArrival

Reports

Events > Copy of EVENT TITLE > Home > Perform Test

Perform Test

Testing Method

Method:

Test the event myself

Email test scenarios to other people

Select Test Parameters

Under **Setup**, choose what area of the event you want to test and click **Start Test**. Repeat as necessary.

Perform Test

Testing Method

Method:

- Test the event myself
- Email test scenarios to other people

Setup

Select the area of the event you want to test and how people will arrive at that area.

Area:

- Email
- Website
- Registration Process
- My Registration

Test for invitees who arrive from: ?

- Cvent Email
- Weblink

Starting Page: ?

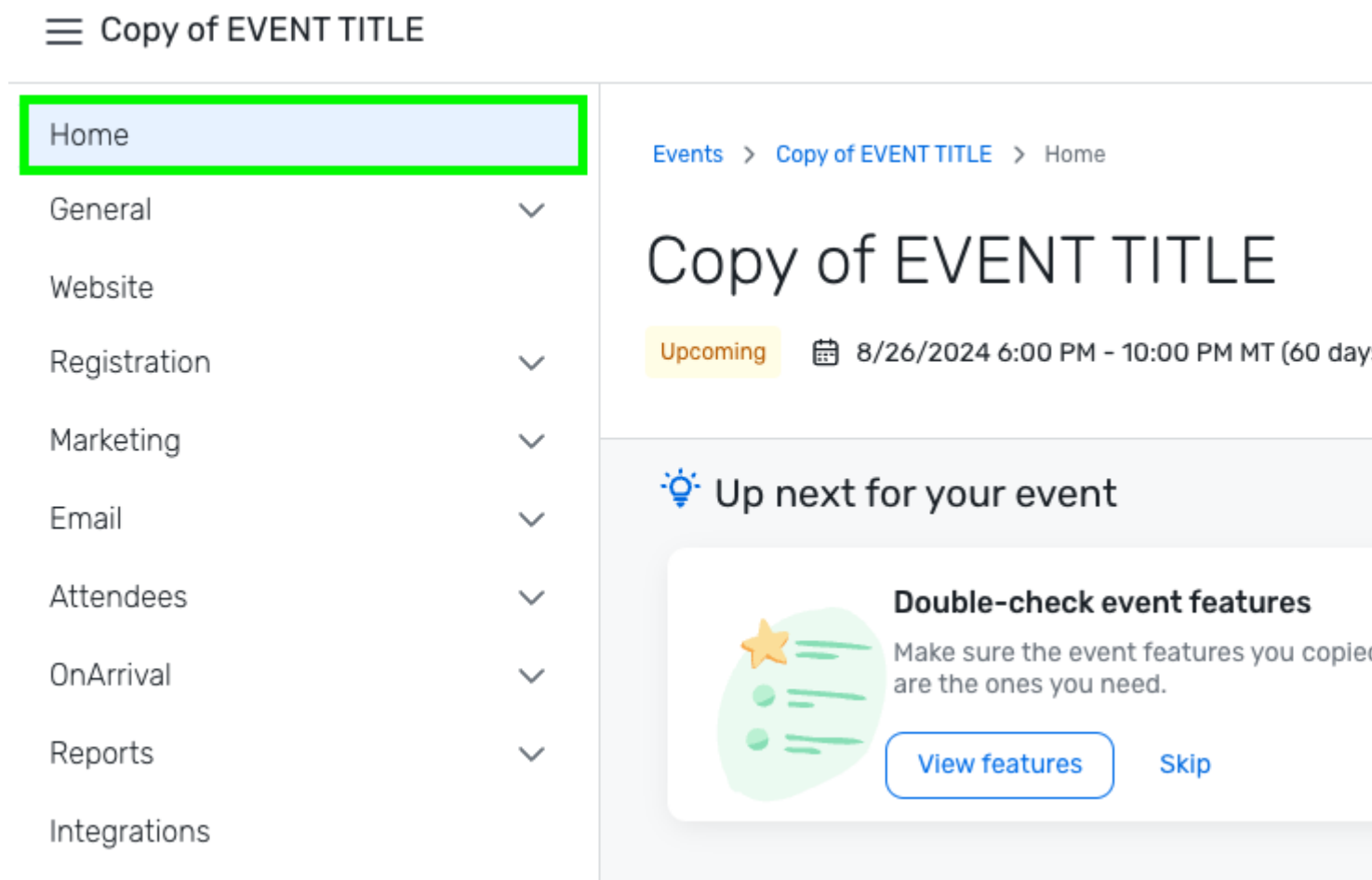
Summary



Send Test Scenarios to Others

Navigate to Testing

Navigate to the event's **Home** page. On the top-right side, click on **Actions** and **Perform Test** button



The screenshot shows the Cvent event management interface. On the left is a navigation menu with the following items: Home (highlighted with a red border), General, Website, Registration, Marketing, Email, Attendees, OnArrival, Reports, and Integrations. The main content area displays the event title "Copy of EVENT TITLE" and its status as "Upcoming" with a date and time of "8/26/2024 6:00 PM - 10:00 PM MT (60 days)". Below this is a section titled "Up next for your event" featuring a card for "Double-check event features" with a "View features" button and a "Skip" link.

Select Testing Method

Select the Testing Method **Email test scenarios to other people** if other people will be testing.

- *People must be Cvent users, Access Portal users, or Test users to send them test scenarios using this method. Follow these instructions if you need to send a test to someone who is not a user [6].*

- Home
- General
- Website
- Registration
- Marketing
- Email
- Attendees
- OnArrival
- Reports

Perform Test

Testing Method

Method:

- Test the event myself
- Email test scenarios to other people

Select Recipients

In the recipient's section, click the **Add Recipients** button.

Recipients

Select who will receive the test scenarios. To send tests to people without a Cvent login, go to users.

Name	Type	Delete
You do not have any recipients.		

Add Recipients...

- A pop-up will appear.
- **Check the box** next to the individual(s) you want to send a test to.
- Click the blue **OK** button at the bottom.

Want to have someone else test? People must be Cvent users, Access Portal users, or Test users to send them test scenarios using this method. Follow these instructions if you need to send a test to someone who is not a user

Select Recipients

Account User ▾

Select	Name	Email Address
<input type="checkbox"/>	Jones, Brennan	brennan.jones@Colorado.EDU
<input checked="" type="checkbox"/>	Jones, Melanie	melanie.jones@cu.edu
<input type="checkbox"/>	Jutte, Brie	brie.waterman@colorado.edu
<input type="checkbox"/>	Kercsmar, Anne	anne.kercsmar@cuanschultz.edu

[Add Scenario](#) **OK**

Select Testing Parameters

In the Scenarios section, click the **Add Scenarios** button.

Scenarios

Set up and describe scenarios that you want the recipients to test.

Edit	Name	Delete
You do not have any scenarios.		

[Add Scenario...](#)

- A pop-up will appear. Set the items so:
 - **Area: Website**

- **Test for invitees who arrive from: Weblink**
- **Starting page: It depends**
 - The starting page is typically the **Summary** of the website but could be the first page of the registration process
- **Description:** If the testers need any instructions
- Click the blue **OK** button at the bottom

Add Scenario

Area:

Email

Website

Registration Process

Test for invitees who arrive from:

Cvent Email

Weblink

Starting Page: ?

Summary ▼

* Description:

Test

OK

Send Test

- After completing the Recipients and Scenarios section, they will be listed in your test.
- Click the blue **Start Test** button in the top-right to initiate the test.
- Click the blue **Confirm** button in the pop-up

Perform Test

Recipients



Select who will receive the test scenarios. To send tests to people without a Cvent login, go to [Guest users](#).

Name	Type
Jones, Melanie	Account User

[Add Recipients...](#)

Scenarios

Set up and describe scenarios that you want the recipients to test.

Edit	Name	
	Website (via Weblink)	

[Add Scenario...](#)

- The recipients will receive an email with a link to **Perform Test**.

Review: Mel Training 2



eComm Team <contact@cu.edu>

Fri 11/19/2021 9:54 AM



To: Melanie Jones

eComm Training has invited you to test the event website and/or registration process. The available tests are listed below.

Link	Description
Perform Test	Test

Preview Event


Using the Preview option in Cvent is a great way to view your event from the registrant's perspective. While you can get a good sense of how the website and registration process work, you cannot complete a true test.

- Click the **Preview** option towards the top right
- A new tab will open with a preview of your event website


- Home
- General
- Website
- Registration
- Marketing
- Email
- Attendees
- OnArrival
- Reports
- Integrations

Events > Copy of EVENT TITLE > Home

Copy of EVENT TITLE

Upcoming  8/26/2024 6:00 PM - 10:00 PM MT (60 days)

Up next for your event



Double-check event features
Make sure the event features you need.

[View features](#) [Skip](#)

Event Overview

Related Resources

- [Event Approval & Launch](#) ^[4]
- [Testing Checklists](#) ^[3]
- [Understanding Event Statuses?](#) ^[7]
- [Testing Your Registration Process](#) ^[8] (Cvent help article)
- [Can I send a testing scenario to someone who isn't a Test User?](#) ^[6] (Cvent help article)

Display Title:

Cvent | Event Testing

Send email when Published:

No

Source URL: <https://www.cu.edu/blog/ecommerce/wiki/cvent-event-testing>

Links

- [1] <https://www.cu.edu/blog/ecommerce/wiki/cvent-event-testing> [2] <https://www.cu.edu/blog/ecommerce/wiki/author/39> [3] <https://www.cu.edu/blog/ecommerce/wiki/checklists> [4] <https://www.cu.edu/blog/ecommerce/wiki/cvent-event-approval-launch> [5] <https://support.cvent.com/s/communityarticle/I-m-clicking-a-button-but-nothing-happens-What-s-wrong> [6] <https://support.cvent.com/s/communityarticle/Can-I-send-a-testing-scenario-to-someone-who-isn-t-a-Test-User> [7] <https://cventhelp.force.com/apex/CommunityArticle?id=000002824> [8] <https://support.cvent.com/s/communityarticle/Using-Testing-Scenarios>