

## CU Boulder User Support <sup>[1]</sup>

March 17, 2020 by [Melanie Jones](#) <sup>[2]</sup>

If you work at CU Boulder, there is a good chance you will be supported by different eComm specialists for different needs. Ask these two questions to find the group with the right expertise:

**1. Is your message's purpose to collect donations?**

- If yes, you'll work with CU System Advancement. Contact [Caroline.Fetterolf@cu.edu](mailto:Caroline.Fetterolf@cu.edu) <sup>[3]</sup>

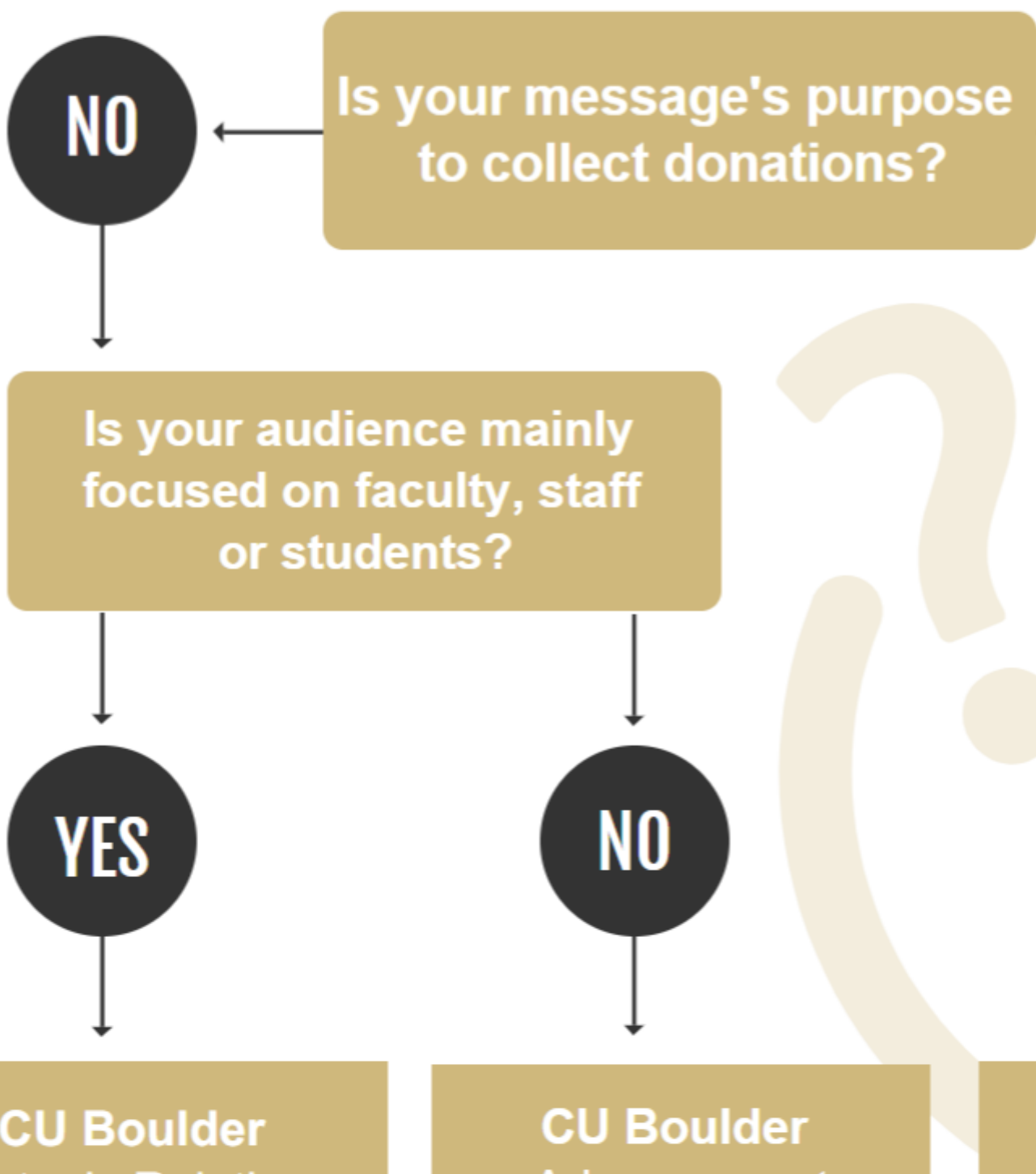
**2. Does your audience mainly focused on faculty, staff or students?**

- If yes, contact CU Boulder Strategic Relations at [eComm-BUG@colorado.edu](mailto:eComm-BUG@colorado.edu) <sup>[4]</sup>
- If no, you'll work with CU Boulder Advancement. Contact [Tom.Needy@colorado.edu](mailto:Tom.Needy@colorado.edu) <sup>[5]</sup>
  - *Mainly focused on **alumni** and other external populations*

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# WHO TO GO TO FOR SUPPORT

If you work at CU Boulder, there is a good chance you will be supported by specialists for different needs. Ask these two questions to find the group that can help you.



**Display Title:**

CU Boulder User Support

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**Links**

[1] <https://www.cu.edu/blog/ecommerce-wiki/cu-boulder-user-support>

[2] <https://www.cu.edu/blog/ecommerce-wiki/author/39>

[3] <mailto:Caroline.Fetterolf@cu.edu>

[4] <mailto:eComm-BUG@colorado.edu>

[5] <mailto:Tom.Needy@colorado.edu>