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## CU Boulder User Support II

March 17, 2020 by Melanie Jones [2]

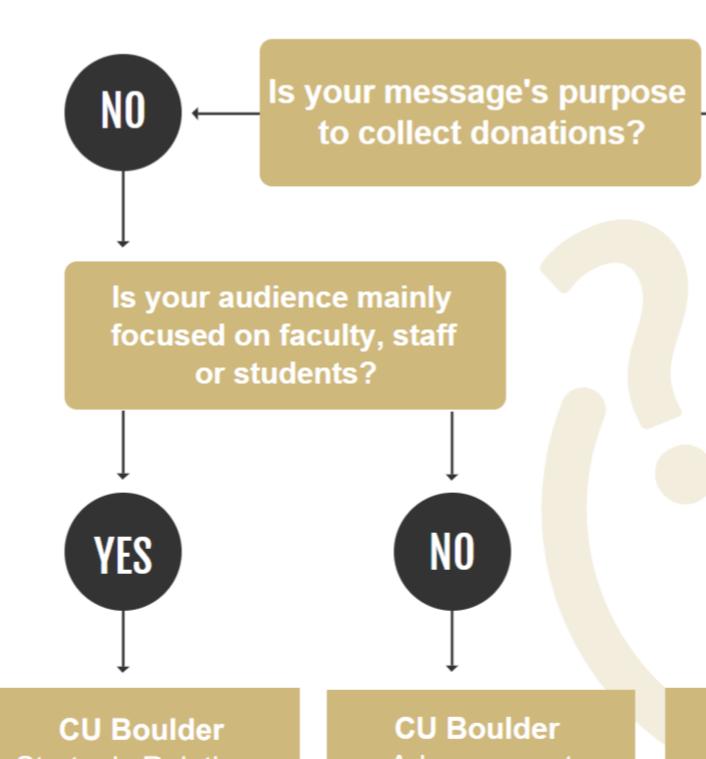
If you work at CU Boulder, there is a good chance you will be supported by different eComm specialists for different needs. Ask these two questions to find the group with the right expertise:

- 1. Is your message's purpose to collect donations?
  - If yes, you'll work with CU System Advancement. Contact Caroline.Fetterolf@cu.edu [3]
- 2. Does your audience mainly focused on faculty, staff or students?
  - If yes, contact CU Boulder Strategic Relations at eComm-BUG@colorado.edu [4]
  - If no, you'll work with CU Boulder Advancement. Contact Tom.Needy@colorado.edu [5]
    - Mainly focused on alumni and other external populations

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## WHO TO GO TO FOR SU

If you work at CU Boulder, there is a good chance you will be support specialists for different needs. Ask these two questions to find the grou



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## Links

[1] https://www.cu.edu/blog/ecomm-wiki/cu-boulder-user-support [2] https://www.cu.edu/blog/ecommwiki/author/39 [3] mailto:Caroline.Fetterolf@cu.edu [4] mailto:eComm-BUG@colorado.edu [5] mailto:Tom.Needy@colorado.edu