Connecting to a Remote Computer

PURPOSE:

- How to find your computer name
- How to configure and connect to a remote computer

HOW TO CONNECT TO A REMOTE COMPUTER:

Before you begin, you will need to look up the computer name you are trying to remote into. This can be done by right clicking on the windows icon, clicking on the system tab.	Apps and Features Mobility Center Power Options Event Viewer System Device Manager Network Connections Disk Management Computer Management Windows PowerShell Windows PowerShell (Admin) Task Manager Settings File Explorer Search Run Shut down or sign out Desktop Type here to search

University of Colorado
Boulder | Colorado Springs | Denver | Anschutz Medical Campus

UNIVERSITY INFORMATION SERVICES
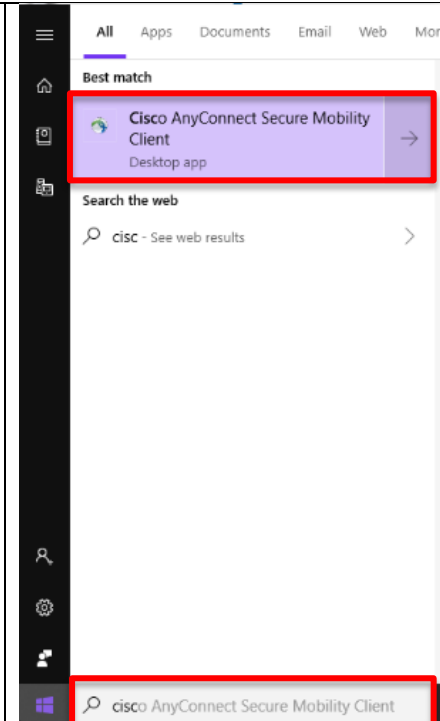
Contact UIS
Call: (303) 860-4357
Email: help@cu.edu

Next to device name is the PC name that you'll need to remote desktop protocol (RDP).

About

Windows 10

PC name	EMS-L-3VL7MH2
Organization	AD
Edition	Windows 10 Enterprise
Version	1703
OS Build	15063.1689
Product ID	00329-00000-00003-AA343
Processor	Intel(R) Core(TM) i7-7600U CPU @ 2.80GHz 2.90 GHz
Installed RAM	16.0 GB (15.6 GB usable)
System type	64-bit operating system, x64-based processor
Pen and touch	No pen or touch input is available for this display

University of Colorado
Boulder | Colorado Springs | Denver | Anschutz Medical Campus

UNIVERSITY INFORMATION SERVICES

Contact UIS
Call: (303) 860-4357
Email: help@cu.edu
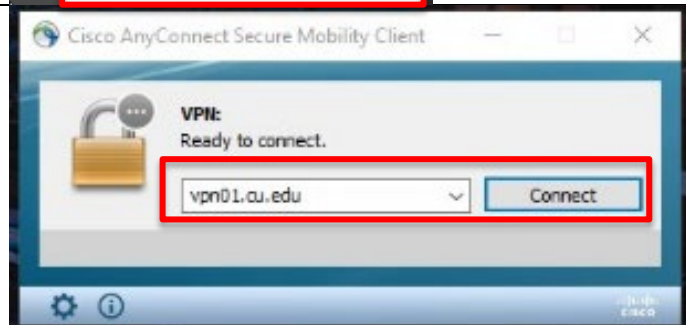
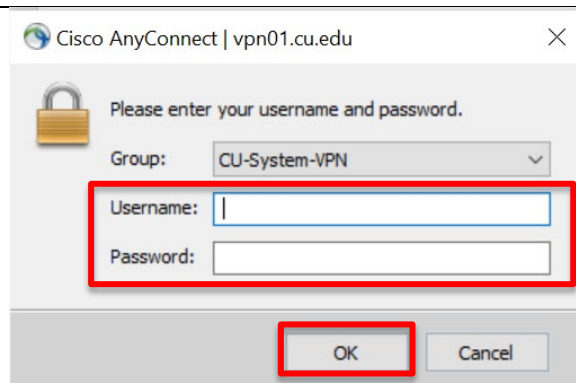|	
Verify Cisco Anyconnect is online and connected. **If VPN is connected skip to page 3.** If not connected to VPN, start by searching for Cisco Anyconnect through the windows search bar and selecting Cisco AnyConnect Secure Mobility Client.	
Once the Cisco Any Connect Secure Mobility Client pops up, type in: vpn01.cu.edu and click connect.	
Login into the VPN using portal credentials. Press OK.	

University of Colorado
Boulder | Colorado Springs | Denver | Anschutz Medical Campus
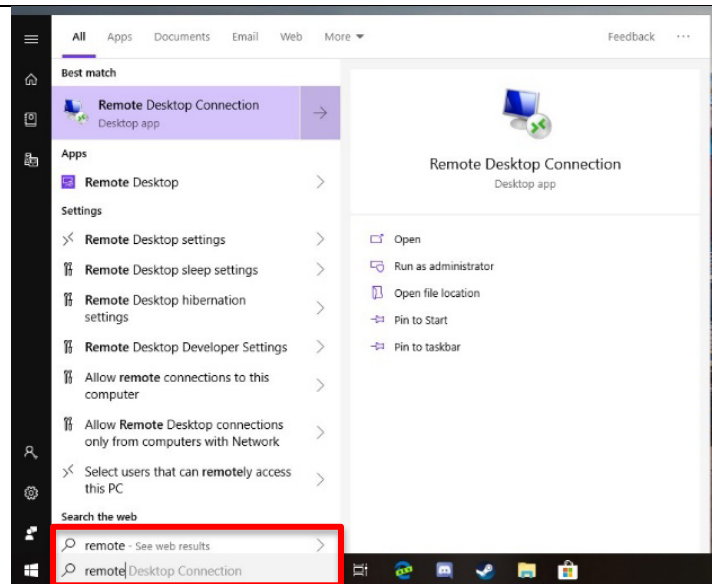
UNIVERSITY INFORMATION SERVICES

Contact UIS
Call: (303) 860-4357
Email: help@cu.edu
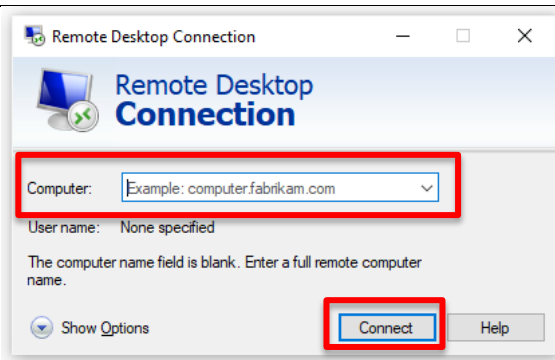
Once connected to VPN, you can begin connecting to a remote computer. Click on the Windows icon on the bottom left, search for Remote Desktop Connection, then launch RDP client.	
Locate the computer you are trying to VPN into and use the computer name (from page 1). Type in the computer name in the computer field and press Connect.	

University of Colorado
Boulder | Colorado Springs | Denver | Anschutz Medical Campus

UNIVERSITY INFORMATION SERVICES

Contact UIS
Call: (303) 860-4357
Email: help@cu.edu

Windows will request for a login. Please use: ad**yourusernamehere** that you use for the portal. Then type in your password.	**Windows Security** ✕ **Enter your credentials** These credentials will be used to connect to p01mscapp01. Nicholas L. Boyles [Password] AD\\admin-boylesn ☐ Remember me **More choices** [OK] [Cancel]
Step 9: Windows will ask if you want to store the certificate from RDP. Please select do not ask me for connections to this computer. Then select yes. You should be remoted in now!	**Remote Desktop Connection** ✕ ⚠ **The identity of the remote computer cannot be verified. Do you want to connect anyway?** The remote computer could not be authenticated due to problems with its security certificate. It may be unsafe to proceed. **Certificate name** Name in the certificate from the remote computer: PTRMRDS02.ad.cu.edu **Certificate errors** The following errors were encountered while validating the remote computer's certificate: ⚠ The certificate is not from a trusted certifying authority. Do you want to connect despite these certificate errors? ☐ Don't ask me again for connections to this computer [View certificate...] [Yes] [No]

University of Colorado
Boulder | Colorado Springs | Denver | Anschutz Medical Campus

UNIVERSITY INFORMATION SERVICES

Contact UIS
Call: (303) 860-4357
Email: help@cu.edu