



International Traveler Letter

Please review this entire document for critical information regarding traveling internationally.

▪ International Travel Assistance including Medical and Evacuation Insurance

The University of Colorado (CU) provides CU employees traveling abroad on university-sponsored international travel with an international insurance policy. This policy is paired with 24/7 travel assistance services provided by [International SOS](#) (ISOS). Contact ISOS and they will coordinate your international medical and evacuation insurance benefits for you. **Note: The insurance does not apply in U.S. Territories; your health insurance is the primary remedy for any health needs you may have when traveling to Puerto Rico, Guam, and other U. S. Territories. However, ISOS can be consulted for travel assistance when traveling to these Territories.**

[International SOS](#)

[Log in](#) to our ISOS-hosted website for travel assistance, information, and country-specific advice. When you book through the University travel agency, country information and alerts are automatically emailed to you. Please provide the University travel agency with your travel email address to ensure you receive alerts. If you are booking your travel outside of the University travel agency, manually add your trip through [ISOS My Trips](#) to receive travel alerts. **Coverages do not apply to trip and travel interruptions, quarantine requirements, cancellations, or delays.**

CU Membership Number/Password: 11BCAS000006

Call International SOS dedicated telephone number +1-215-942-8478 or download the ISOS Assistance app. The assistance center is available 24 hours, seven days a week.

How do I get the app?



Scan this QR Code to automatically open the Assistance App's download page in your phone's browser.

OR



Search for "International SOS Assistance App" via iOS App Store, Google Play, or App World

▪ Higher Risk Countries

Please note that CU may consider certain countries a higher travel risk at times. This list is managed through the CU travel process and may require additional approvals at booking. Contact your campus international travel office listed on the [International Travel Contacts](#) tab or the [CU Procurement Service Center](#) for information regarding travel to higher-risk countries.

▪ Country-Specific Travel Information

Contact ISOS using the membership information above.

Travel Warnings: For additional guidance, check the following sites and contact your campus international travel office if you plan to travel to destinations with a [U.S. Department of State Travel Warnings](#) or countries with a [Center for Disease Control and Prevention](#) health travel warning.

Pre-departure Travel Health Clinics: International travel may pose health risks. We recommend that you consult ISOS, a professional travel health clinic, or a healthcare provider familiar with travel before your departure. Clinic staff can provide detailed information on health conditions, advise about pre-existing conditions that may require management while you are abroad, and provide access to prophylactic medications and vaccines. Note that travel to any foreign nation with prescription medications may require documentation.

Entry and Exit Requirements: Consult ISOS, the destination country embassy, or the [Department of State](#) for information. Make sure you know the entry and exit requirements for each destination country. Most countries require that your passport remains valid for at least six more months after your travel and want a certain number of blank pages left in your passport.

To obtain an entry visa, you may wish to consider using a third party to process your travel documents. The University of Colorado has a relationship with [CIBTvisas](#) for visa and passport processing; their services are available at a CU discounted rate. If you need a "Verification of Coverage Letter" for your VISA application, please contact [GeoBlue](#) Customer Service team: 1.888.412.6403 (U.S.), +1.610.254.5830 (collect outside the U.S.) or email at customerservice@geo-blue.com. **Reference Group ID: QHG99999UCBT.**

Register your travel with the U.S. State Department: university travelers who are U.S. citizens must register their international travel through the [U.S. State Department STEP](#) program. This information enables the State Department to assist you in an emergency.

University travelers who are not U.S. citizens are encouraged to register with the equivalent department for their home country.

▪ Compliance and Legal Issues

University travelers should be aware of crucial regulatory compliance requirements involving the following. Please contact your campus offices for Regulatory Compliance, COMIRB, Institutional Animal Care and Use Committee, and Technology Transfer Office for advice on these issues.

- Export Controls (data, substances, software, technology)
- Sanctioned Nations or Sanctioned Individuals (regulations on communications and information sharing)
- Compliance issues on Animal Research and Human Subjects Research
- Research collaboration abroad involving confidentiality agreements, liability, or forward-looking collaborative agreements.

▪ US Department of Transportation (DOT)

DOT has issued a guidance letter that requires airlines and travel agents disclose to consumers countries that require the use of insecticides by airlines. Please view this [link](#) for additional details.

TRAVEL INFORMATION PROVIDED SHOULD NOT BE RELIED UPON AS LEGAL OR MEDICAL ADVICE. WE DISCLAIM ANY AND ALL LIABILITY FOR ANY LOSS RESULTING FROM RELIANCE ON SUCH INFORMATION.