



SkillSoft 7.3 System Requirements and Supported Browsers

HARDWARE REQUIREMENTS

SkillSoft supports the minimum hardware specifications for all supported operating systems.

SUPPORTED OPERATING SYSTEMS	NOTES
Microsoft® Windows® operating system versions	<ul style="list-style-type: none"> Microsoft® Windows 10 Microsoft® Windows 8.1 Note: Microsoft Windows 8 is no longer supported. Microsoft® Windows 7 Note: Windows 7 Display Settings must be set to 100% for the Skillsoft Course Player to display correctly.
Macintosh OS® X™: 10.6.8, 10.7.5, 10.8.5, 10.9.2, 10.10, 10.10.1, 10.10.5 and above	<ul style="list-style-type: none"> Version 10.6 32-bit kernel is supported. <p><u>Mac OS X JRE Support:</u> All Skillsoft product releases support the latest fully released version of the Oracle JRE. Skillsoft does not formally support any JRE that has not been fully released by Oracle. If issues with a specific Oracle JRE occur, the problems are analyzed to determine the best course of corrective action.</p>

SUPPORTED BROWSERS – SkillPort 7.3 (minimum versions)

Windows:

Internet Explorer:

- Internet Explorer 8, 9, 10 or 11.

Firefox:

- Version 38 or later

Chrome:

- Version 40.0.2214.94 or later.

Note: Chrome 45 no longer supports Java and will not support Java-dependent Skillport functions. When a Java-dependent function is attempted, a message displays indicating the user should switch to a Java-friendly browser.

Mac OS X:

Safari: 5.1.10 or later

- Safari on Windows platforms is not supported.
- Live Learning is not supported on Safari.

Safari 5.1 Known Issues:

There are known issues with Safari 5.1 that cause content playback issues in the SkillSoft Course Player. These are not player issues and have been reported to Apple Corporation.

- The scroll bar does not work and cannot locate the correct key letter position (CR 103109)
- Cannot input text into a text field. (CR 103698)

Supported HTML5 Browsers for Java-free Mode:

Note: Accessing platforms, players or content from an HTML5 browser does not guarantee a Java-free experience. For more information about the platforms, players, and content types that are able to be used in Java-free mode, see the [Skillsoft Java-Free Overview](#).

Internet Explorer:

- Internet Explorer 9 or later
- Firefox 38 or later
- Chrome 40.0.2214.94 or later

Mac OS X

- Safari 6 or later

RECOMMENDED BROWSER SETTINGS	NOTES
All Browsers: <ul style="list-style-type: none"> • Enable browser caching. • Enable Active Scripting and Scripting of Java™ Applets • Support JavaScript™ 1.0 and Java™ 1.0.2 • Support JAR Java™ Applets • Enable Java™ Console • Accept Cookies • Set your browser display to 100% • Always disable pop-up blockers to use SkillSoft. 	<p>Note: The Skillsoft Course Player does not support zoom in browsers. Also, certain versions of Firefox will adopt your system display settings. If the Skillsoft Course Player does not display correctly in Firefox, be sure your system display settings are set to 100%.</p> <p>Note: A browser enabled with a pop-up blocker might interfere with the launch of Job Aids, NASBA, Help, SkillBrief windows, and Books24x7. If pop-ups do not display, Skillsoft recommends that you set the blocking tool to "Always allow" for Skillsoft sites ending in .skillport.com and .skillwsa.com</p>

THIRD-PARTY SOFTWARE AND PLUG-INS	NOTES
Minimum Requirements for Plug-Ins <ul style="list-style-type: none"> • Adobe Connect® 9.1 (for Live Learning courses) <ul style="list-style-type: none"> ◦ Requires Adobe Flash® 11.2 • Adobe Flash® 11.0 or later <ul style="list-style-type: none"> ◦ Windows systems using Firefox require Flash 11.0 or later ◦ SCP 7.x on Macintosh requires Flash 11.0 or later to play narrated content. • Adobe Reader® 10.0 or later • FileOpen® Plug-in (for student guides) 	<p>The listed plug-ins are not required in all instances; their use depends upon which SkillSoft Products and content items are used.</p>

Note: You must have Java enabled on your browser to launch the SkillSoft courses, videos and simulations.

ORACLE JAVA RUNTIME ENVIRONMENT™ (JRE support)	
All Skillsoft product releases support the latest fully released version of the Oracle JRE. Skillsoft does not formally support any JRE that has not been fully released by Oracle.	
Oracle JRE™ with installed JVM™ (Windows): <ul style="list-style-type: none"> • 6.0: 1.6.0_25 and later updates • 7.0: 1.7.0 and all updates • 8.0: 1.8.0 and all updates Oracle JRE™ with installed JVM (Mac OS X): <ul style="list-style-type: none"> • Mac OS X 10.6.8 with Oracle JRE v1.6.0_65 • Mac OS X 10.7.5 and above with Oracle JRE v1.6.0_65 and above 	
Java Downloads for All Operating Systems: http://www.java.com/en/download/manual.jsp For Operating Systems: Windows, Mac, and Linux.	
Basic Troubleshooting tips for Java issues: http://www.java.com/en/download/help/troubleshoot_java.xml	
New SkillSoft JAVA Quick Reference Guide: http://documentation.skillsoft.com/en_us/print/Java_Quick_Reference.pdf	

WEB ACCESSIBILITY NOTES
SkillSoft supports the Java Accessibility Bridge to ensure that its courseware can be used by individuals who utilize Assistive Technologies. Although there are many Assistive Technologies that support the Accessibility Bridge, SkillSoft tests its courseware and player with JAWS on Microsoft Internet Explorer only: <ul style="list-style-type: none"> • JAWS® 16 and later Web Accessibility is not supported for SARM Reporting, Live Learning or Instructor Led Training (ILT), or the SkillSoft Mobile Player on smartphones.

SYSTEM MAINTENANCE SCHEDULE	NOTES
SkillSoft currently provides two weekly routine maintenance windows. SkillSoft will not be available during these times. Activities conducted in these maintenance windows may include, but are not restricted to, hardware maintenance and replacement, system patching, infrastructure enhancements, and SkillSoft software releases.	<p>The weekly maintenance windows are:</p> <ul style="list-style-type: none"> • Wednesday: 1:00 AM - 2:00 AM ET OR 11:00pm – 12:00am Denver time. • Sunday: 1:00 PM - 3:00 PM ET OR 11:00am – 1:00pm Denver time.

SkillSoft Resources:

- Career Advancement & Learning at: <http://www.cu.edu/employee-services/career-advancement-learning>
- Contact us at: system.training@cu.edu
- Run a browser compatibility check at: <http://support.skillsoft.com/browser-test.asp>