SLACK/TRELLO: ACOLLABORATIVE DREAM TEAM

MIKE AND TRAVIS

THE PREAMBLE

- Everything is changing
- The way we communicate has costs, and there are strategies that can lower this cost.
- Slack & Trello are part of what we've found is a better strategy.
- Spirit of CUSP

* Slack

Team communication for the 21st century.

Channels

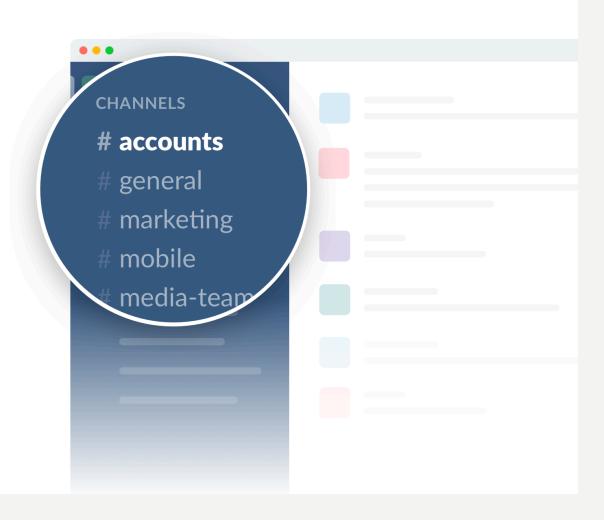
Organize your team conversations in open channels. Make a channel for a project, a topic, a team, or anything—everyone has a transparent view of all that's going on.

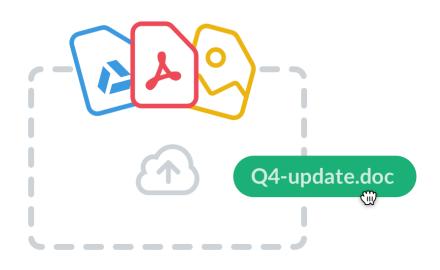
Private Channels

For sensitive information, create private channels and invite a few team members. No one else can see or join your private channels.

Direct Messages

To reach a colleague directly, send them a Direct Message. It's completely private and secure.

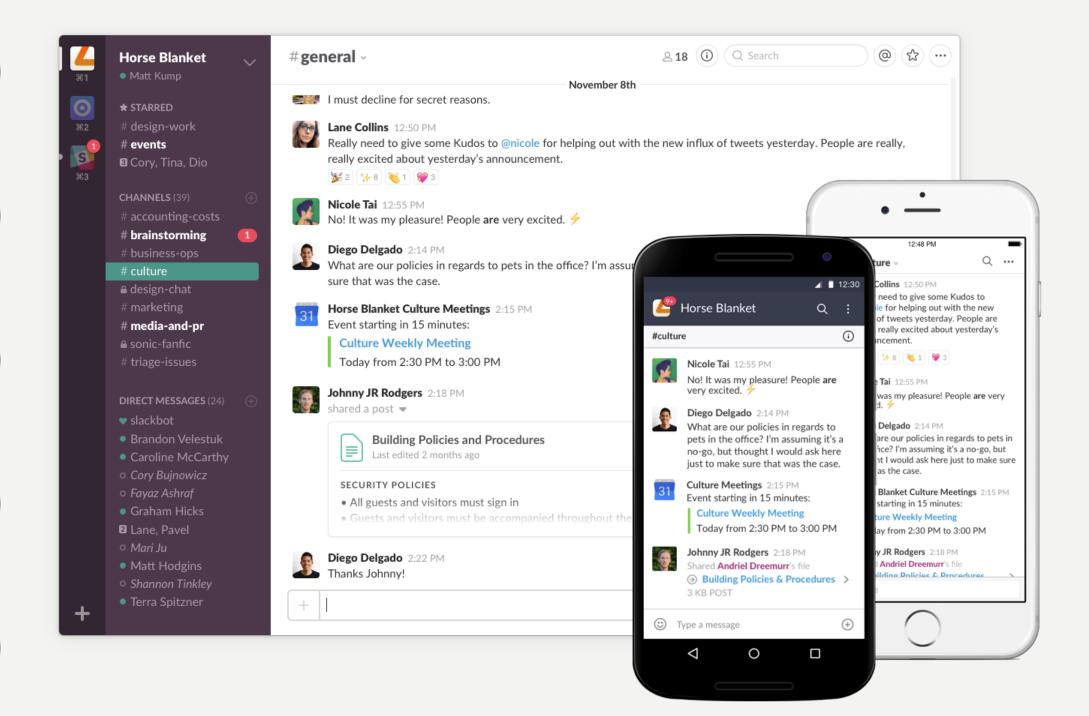




Drag, drop, and share your files.

Not just your messages, but **all your files**, images, PDFs, documents, and spreadsheets can be dropped right into Slack and **shared with anyone you want**. Add comments, star for later reference, and it's all completely searchable.

If you use any services like Google Drive, Dropbox, or Box, just paste the link and that document is **immediately in sync and searchable** too.





adam 10:32 AM

FYI - we've been getting more and more contacts regarding Gascocharging tax on invoices. This is creating an A/P debit balance on the ST. Make sure they get a credit memo from Gascofor the tax (if they haven't already) and then the department needs to do a JE (I'm assuming) to move the A/P debit balance to the proper account code - should be the same where the credit memo was applied

One department did not want to do the JE since it was an A/P issue so I escalated to AP (I know they have done JEs to fix similar tax issues in the past, but we'll see how it goes now)



brianjamesdyet 10:48 AM

I have had at least 6 of these in the last two days and I've been escalating to A/P. I don't think the department should do the JE, but I guess there is nothing to stop them from doing that.



adam 10:48 AM

Barry wrote back saying they had to fix it (on one of the ones I escalated)

but I agree, we've always sent these to AP in the past and they fixed it



brianjamesdyet 10:52 AM

I have escalated to Mark and haven't heard back on any of them. There are so many that we will need Mark to clarify the process. I would think that an A/P JE should be fixed by A/P as it is not the department's error that is causing the out of balance.



adam 10:55 AM

should we just escalate to Mark /team leads and leave off the Tech?



Inittoli 11:02 AM

I will write to Mark to find out what we should be doing. I am also wondering if I should contact the PA for Gasco to find out why this is happening.

SLACK SUMMARY

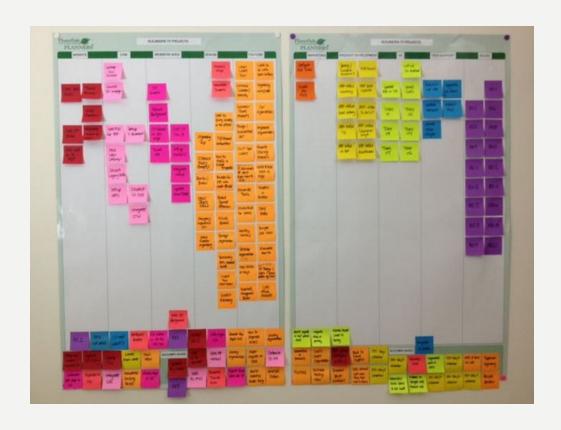
- We are using the free version and love it
 - -Works everywhere
 - -We decide what is relevant to us...at that time
 - -Our emails got better
 - -Backchannel to life as a team
 - -Slack is a chat platform people want to use
- 20,000+ messages

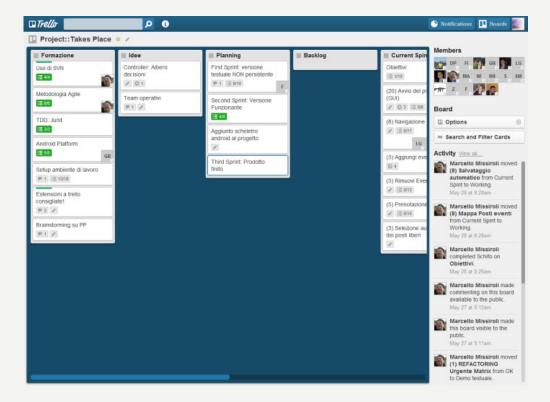
TRELLO

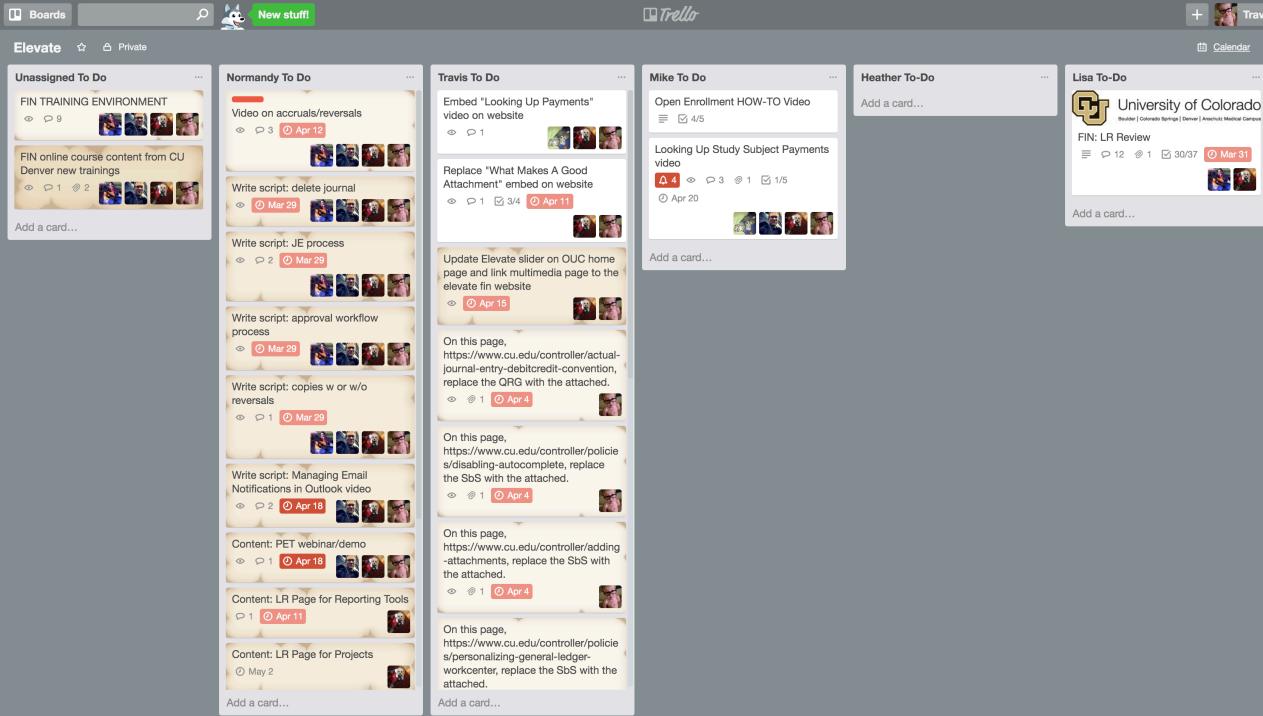
- Piles of post it notes
- Highly configurable
- A great tool to manage tasks
- Or organize other things

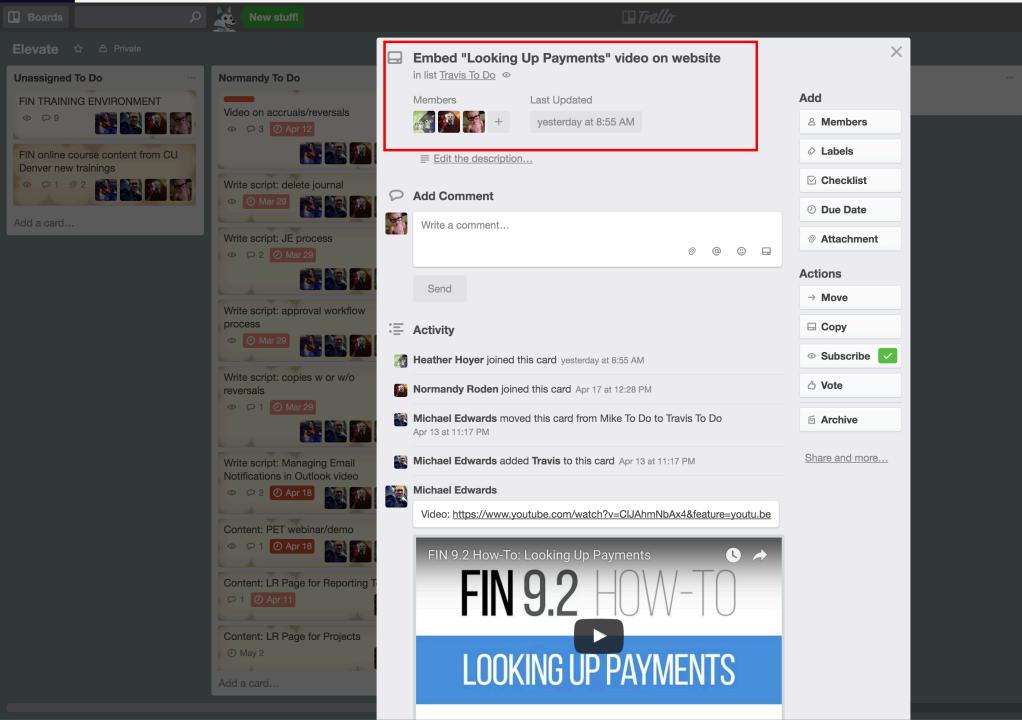


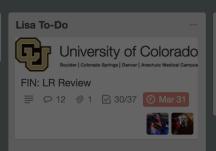
TRELLO IS LIKE POST IT NOTES



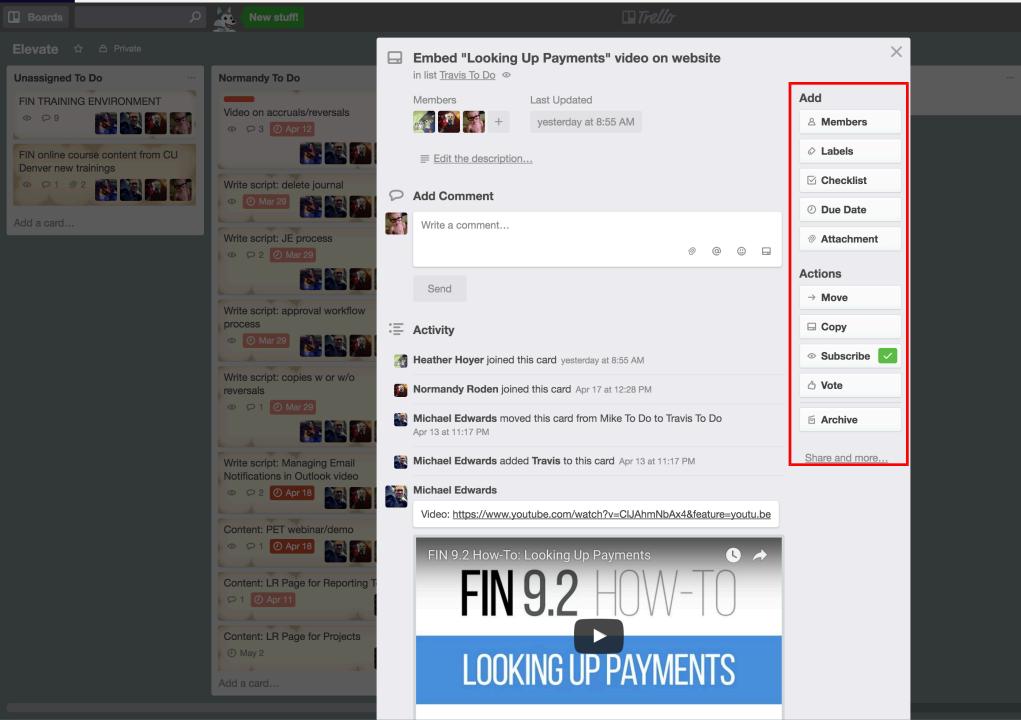






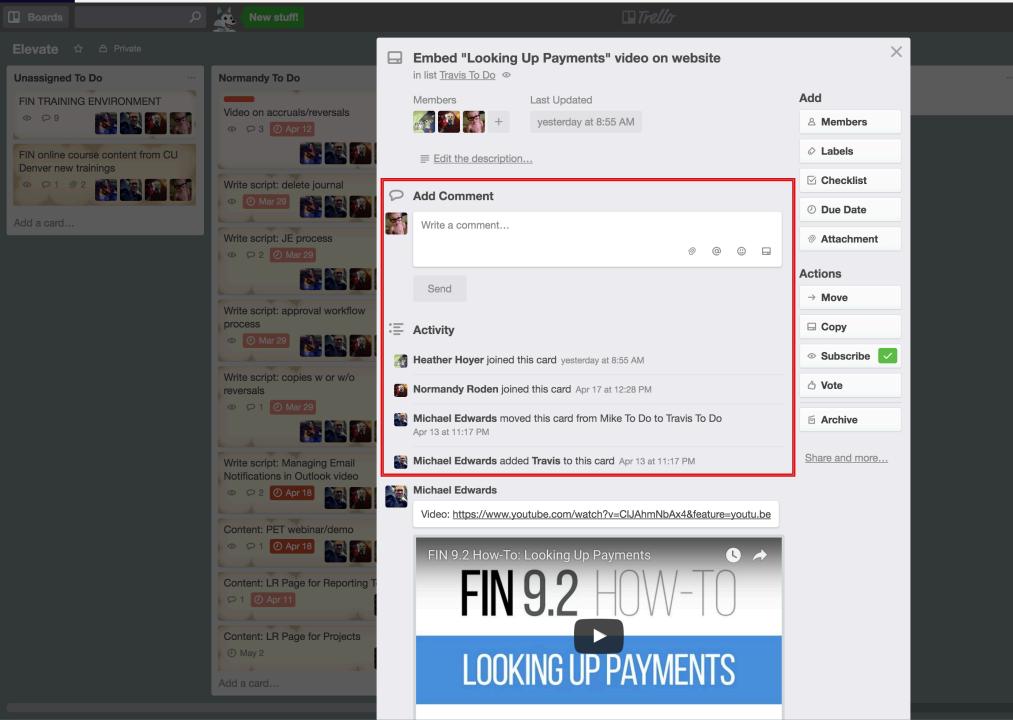


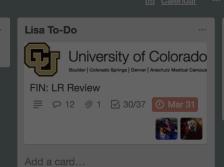
Norman



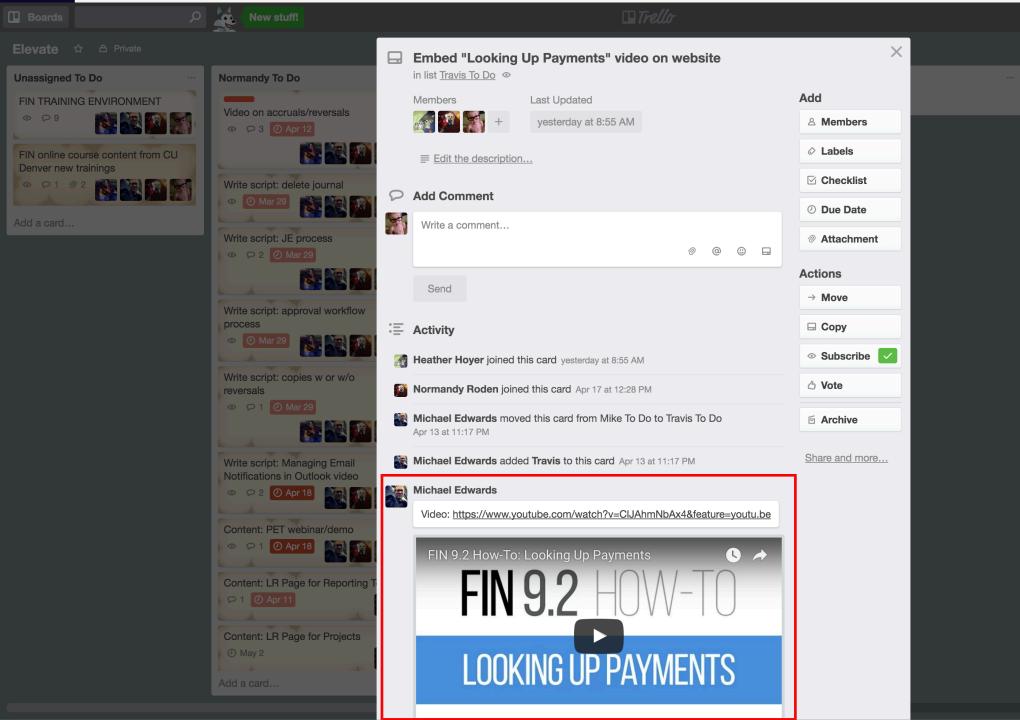


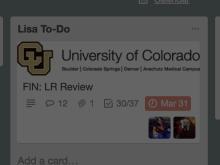
Norman



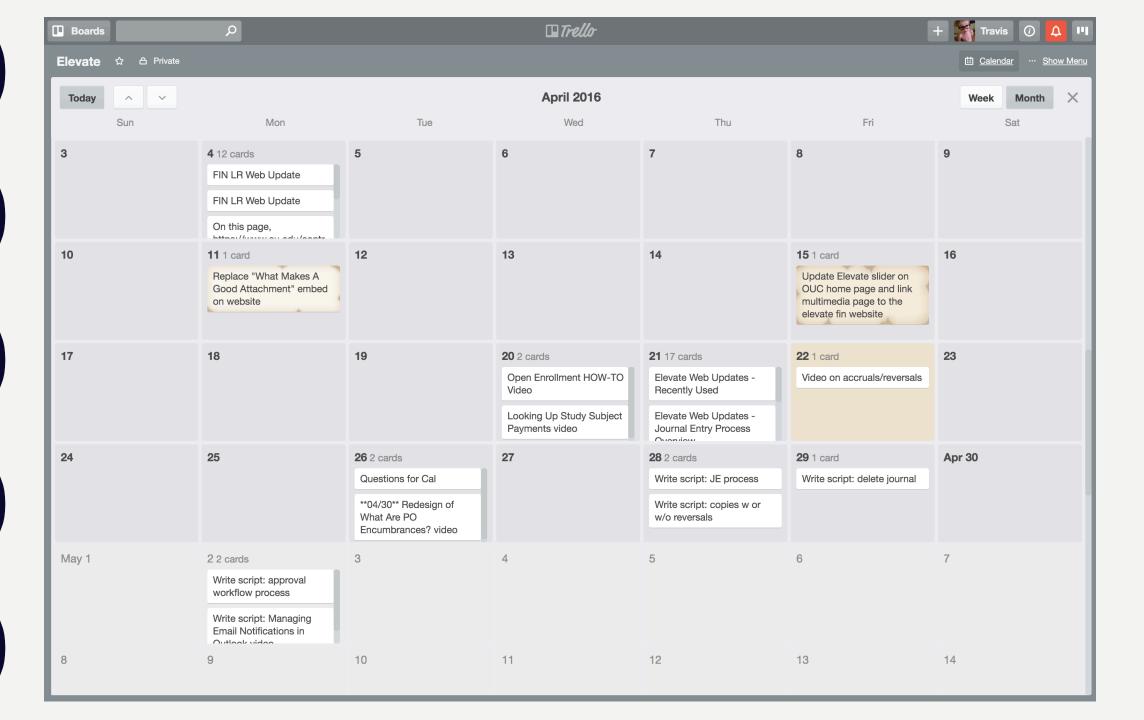


Norman





Normar



TRELLO SUMMARY

- We are using the free version and love it
 - Works everywhere
 - Trello notifies us by email AND IN SLACK when stuff happens (new cards, due dates, etc.)
 - Visual representaion of what we are doing and how busy we are
 - Easier to stay on top of everything we do (~600 cards)
 - Trello is a task management tool people want to use

WHY SHOULD CUCAREP

SOAPBOX TIME

- We have changed the way we work in almost every way...except team communications
- Historically there were a litany of reasons (read:excuses)
 to NOT update our communications model
- Now it is cheap enough, easy enough, familiar enough, big enough
 - -Fastest growing startup of all time.
- Users decide how much to embrace