Poll Questions – Red Flag Identity Theft Prevention Program

1. The red flag program applies to:

    a. University employees
    b. External service providers with whom the university contracts to perform certain functions
    c. Both the above

Correct answer C

2. Ways to ensure the security of data in covered financial accounts includes all but which of the following:

    a. Keep identifying information out of view of others
    b. Ask for only last 4 digits of social security number or credit card number
    c. Dispose of documents in accordance with CU policy
    d. Store sensitive identifying information electronically

Correct answer D

3. Which of the following might be a red flag of suspected or actual identity theft?

a. Recent and significant increase in volume of account inquiries
b. Presentation of Personal Identifying Information (PII) which differs from information on file
c. Notification the account holder is not receiving statements
d. All the above

Correct answer D

4. Upon detecting a red flag, the next best steps are:

a. Deny access to the account and call campus security
b. Deny access to the account, notify your supervisor, and gather documentation
c. Deny access to the account and contact the customer
d. Contact the customer, notify your supervisor, and gather documentation

Correct answer B