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PSC COMMUNICATOR

News from the Procurement Service Center

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December 21, 2016

PSC Hosts NAEP Innovators Forum

The Procurement Service Center was honored to host the National Association of Educational Procurement (NAEP) Innovators Forum in Denver this month.

An annual event, the Innovators Forum draws together leading practitioners in the field of higher educational procurement for strategic discussion of key topics. This year's Forum focused on customer service and engagement as the foundation for successful procurement services.

Over 20 experts shared their opinions and recommendations on topics like: what is meant by "customer engagement," key principles and leading practices of "customer engagement management," and a roadmap of action steps to communicate and deliver on enhanced customer relationships.

Each year's Innovators Forum also results in a white paper that is made available to NAEP members. The 2016 Forum's research on Customer Engagement will be finalized in March 2017. We look forward to sharing key insights with you at that time.

Payable Services Unit Restructures

We're pleased to announce a reorganization of the Payable Services unit, restructuring it to align with the long-time Purchasing Services unit.

With this reorg, Payable Services gains a second Payables Manager. Joining Maria Buerman in this role is Stephanie Juarez, who formerly served as Senior Payable Specialist. Maria and Stephanie will divide responsibility for managing the rest of the Payables team members and their varied duties.

Payable Services works to process vouchers in multiple systems (including Marketplace, Concur, and FIN); reconcile Federal Express and airline ticket expenses; issue 1099s; and many other activities.

Stephanie has worked in the PSC since 2014. Prior to coming to CU, she worked in the Child Support Accounting Unit for the City and County of Denver.

New Mileage Rate Takes Effect Jan 1

For allowable miles driven beginning Jan. 1, 2017, the standard reimbursement rate is $0.48/mile. (If nature of trip/road conditions require the use of a four-wheel drive vehicle, the 4WD rate beginning Jan. 1, 2017, is $0.51/mile.)

For allowable miles driven during the period January 1-December 31, 2016, the standard reimbursement rate remains $0.49/mile (4WD rate $0.51/mile).

Allowable miles are those driven in excess of the normal round-trip commute to the individual's primary work location – regardless of the type of transportation used for the normal commute.

Introducing Wendy Scheidegger

The PSC is happy to welcome new Purchasing Services Manager Wendy Scheidegger.

Wendy comes to us from the Denver Public Schools, where she served as Director of Strategic Sourcing.

Wendy is a graduate of Michigan State University and holds a bachelor's degree in Supply Chain Management. Prior to moving to Colorado, she lived in Chicago and worked in a number of procurement-related roles for Cardinal Health, RR Donnelley, and Chicago Mercantile Exchange.

In her spare time, she enjoys reading, traveling and spending time with family and friends.

Upcoming PSC Events

We'll be on your campus soon with these events:

No Agenda Forums

- Wednesday, January 18 (1:30-3:30 p.m.): CU Boulder-UMC, Room 235
- Thursday, January 19 (9:00-11:00 a.m.): CU Anschutz Medical Campus-RC2, Krugman Conference Hall
- Tuesday, January 24 (10:00 a.m.-12:00 p.m.): CU Colorado Springs-University Center, Room 303
- Wednesday, January 25 (9:00-11:00 a.m.): CU Denver-Lawrence Street Center, Terrace Room