

July 13, 2016

## Teresa Rausch Leads Procurement Operations

We're delighted to introduce new Director of Procurement Operations Teresa Rausch. Teresa replaces Charlene Lydick, who retired on June 30.

Prior to joining CU, Teresa served as Director of Strategic Sourcing and Contract Management with the Douglas County School District. Her previous experience includes various roles – including Director of Procurement and Strategic Sourcing – with PetSmart, Inc.



Teresa is an alum (two times over: BS and MBA) of the University of Colorado Denver. She is also a Lean Six Sigma Green Belt (certified to improve team performance by identifying and eliminating wasteful processes) and CPSM (a Certified Professional in Supply Management). The latter designation denotes a supply chain professional with a mastery of strategic sourcing.

In her spare time, Teresa enjoys cooking, golfing, reading, and serving year-round with Operation Christmas Child. Most of all, she loves spending time with family – especially her first grandson, who is 18 months old.

## Introducing Adam Rodriguez

We're also pleased to welcome new Procurement Systems Analyst Adam Rodriguez to the PSC Systems team.

You may recognize his name if you've contacted the Finance & Procurement Help Desk. Adam spent four years with FinPro-Help, assisting campus departments with purchasing, payables, travel, finance, and financial reporting issues.



Adam looks forward to putting his customer service skills and knowledge of CU procurement systems to good use in his new role.

## Upcoming PSC Events

We'll be on your campus soon with [these events](#):

### No Agenda Forums

Boulder Campus - August 4

UCCS - August 10

Anschutz Medical Campus - August 11

Denver Campus - August 16

### Supplier Showcases

Boulder Campus - September 8

Anschutz Medical Campus - September 15

UCCS - September 22



## No Agenda Forums are Back!

In August, the PSC will host "No Agenda" Forums on all CU campuses. At a No Agenda Forum, you can discuss any procurement-related issue in a non-structured format. Topic-themed tables will provide direct access to the PSC staff you need to engage, and light refreshments will be available. Table topics include:

**Commercial Card** – Travel Card and Procurement Card

**Concur** – using the system to book travel, process travel reimbursements, and reconcile Procurement Card expenses

**Contracts** – process for University contracts

**Marketplace** – using the procurement platform and supplier portal

**Payable Services** – paying suppliers and paying/reimbursing individuals

**Purchasing Services** – procuring goods and services

**Strategic Procurement** – managing contracts and relationships with strategic suppliers

**Training and Support** – training opportunities and FinPro Help Desk, for PSC policies, procedures, systems, and forms

**Travel** – all aspects of travel, from booking to reconciling

[Registration is available now.](#)

**Questions?** Contact Kelsey Garvella at [Kelsey.Garvella@cu.edu](mailto:Kelsey.Garvella@cu.edu) or 303.764.3404.

## 2016 PSC Marketplace Survey Responses

In April, we asked for your feedback as part of our annual survey on the CU Marketplace. Thank you! We heard from 459 users across CU and overall response was very positive.

This year (like last year), 80% of respondents indicated that they were Very Satisfied/ Satisfied with the Marketplace.

"Ease of Use" was the top attribute of the system, as indicated by 40% of respondents.

Overall satisfaction with recent changes to Marketplace increased 3% compared with last year's survey. Highest marks went to the ability to create custom searches and to add/view comments. We're pleased to note that these changes were a direct result of input received through previous surveys.

Users identified some areas needing improvement, including functionality of Supplier Portal and Marketplace notifications.

We'll use your suggestions to continue improving the Marketplace system and user experience.