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PSC COMMUNICATOR

News from the Procurement Service Center

Newsletter archives: www.cu.edu/psc/newsletter
To receive the newsletter via email:
Email uis@cu.edu and
ask to be added to the User Alert list.

August 14, 2018

Update: Recent CU Marketplace Survey

The results of the 2018 CU Marketplace Satisfaction survey are in.
We thank the almost 700 individuals who responded to the survey this year. Your overall satisfaction with the Marketplace remained strong (with 85% of respondents being either very satisfied or satisfied with the system). Your evaluation of recent changes to the Marketplace was also strong (with 88% reporting they were satisfied).

What You Like

The Marketplace continues to be viewed as convenient, easy to use, and an effective centralized tool for purchases. Users of Marketplace value the ease of ordering through the catalogs, the one-stop shopping experience, and the overall functionality of the platform.
Users also liked recent enhancements within the Marketplace, such as changes made to the supplier registration process and the supplier portal.

Catalog Suggestions

There were several requests to add catalogs to the Marketplace.
Not surprisingly, Amazon was at the top of that list. While Amazon has recently added functionality to their catalog, it still does not meet all the requirements to be positioned on the Marketplace. We continue to have discussions with Amazon and we continue to monitor changes to their catalog.

Opportunities to do Better

The survey provided many excellent suggestions for improvements.
Among the things we're working on are:

- Improving the invoicing process and invoice visibility;
- Further automating payment forms; and,
- Increasing access to training resources.

Thanks to all who participated! Your feedback is extremely valuable in helping us continue to make Marketplace an even better way for you to buy the goods and services you need.

Supplier Showcases Coming in September

September is right around the corner and so are the annual PSC Supplier Showcases!
The Showcases provide an opportunity for suppliers to display and demonstrate new products and services. Showcases also provide CU employees with an opportunity to meet with suppliers they already do business with and discover new goods and services from potential suppliers.
All CU faculty and staff are invited to attend:

- **CU Boulder:** Thursday, September 6 (10:00 a.m.-1:00 p.m.), CU Events Center Upper Practice Gym
- **UCCS:** Tuesday, September 18 (10:00 a.m.-12:00 p.m.), University Center Berger Hall
- **CU Anschutz Medical Campus:** Friday, September 21 (10:00 a.m.-1:00 p.m.), Hyatt Regency Aurora Denver Conference Center, 13200 E 14th Pl, Aurora 80011

You can register for a Showcase now.
Questions? Contact Denise Nakamichi at supplier.showcase@cu.edu.

Southwest Airlines Update

We recently renewed our agreement with one of our preferred airline partners, Southwest Airlines (SWA). You can take advantage of our discounted rates when you book through the Concur Travel & Expense System or through a Christopherson Business Travel agent.
SWA is also offering 50% bonus points from 8/1/2018-12/31/2018 for all CU travelers with Rapid Rewards accounts. Remember: SWA has no fees for your first two checked bags; no fees to select aisle, window, or exit row seats; and, no fees to change reservations.
Questions? Contact Shannon.Miller@cu.edu.

Upcoming PSC Events

We'll be on your campus soon with these events:

- Supplier Showcases (see schedule, above)

We hope to see you there!