

## New Committees for NSF Project Work

The following committees have been established and will work through the fall on key scope items for NSF. Please see below for committee members and purpose.

Committee Name	Members	Purpose
<b>Working Group</b>	Scott Munson, Ridawn Cummings, Aaron Mansfield, Milap Sharma	Approved membership for each committee with LT support. Provide input to, feedback on, and formal approval of deliverables built by the committees listed below.
<b>Service Design Committee (SDC)</b>	Jaya Vaidyanathan , Jackie Hess, Amberly Scheppach, Tony Brooks, Anthony Stonaker, Alan Vidmar, Toby Lutz, Lisa Damboise	Responsible for <b>defining and building the UIS Service Catalog</b> through a facilitated process. This will build on the Service taxonomy work that Kevin McCarty has been leading.
<b>Incident &amp; Defect Management Committee (I&amp;DM)</b>	Angelica Throckmorton, Kaine Baptist, Joe Ciecior, Nicholas Boyles, Adam Newby, Matt Lemme, Brad Baker, Sridevi Bankupalli	Responsible for <b>documenting the current state I&amp;DM process, identifying pain points and opportunity areas</b> , designing the <b>future state process</b> through a facilitated process, and identifying change impacts.
<b>Service Measurement</b>	<i>See chart below.</i>	Responsible for <b>identifying appropriate processes to be measured, metrics</b> to measure, and defining <b>necessary data</b> through a facilitated process. This committee will also address some role work/definition.
<b>Process Design Committee (PDC) for Work Intake &amp; Demand Management</b>	Bob Sudo, Jaya Vaidyanathan, Philip Curry, Desmond Grant, Alan Vidmar, Chris Toomer, Al Wirtes	Responsible for <b>clarifying pain points and opportunities</b> for current state <b>Business Relationship Management, Intake, and Demand Management</b> processes, as well as providing input to proposed <b>future state</b> processes.

## Service Measurement Committee Members

<b>Service</b>	<b>Service Measurement Committee Members</b>
Data Management	Amar Tekriwal
Solution Design & Development	Renato Cayuela, Amar Tekriwal
Vendor Management	Paula Ramirez
UIS Operations	Steve Thormod, Paula Ramirez
Change Control	Lu Sillas
Customer Relationship Management	Art Figel, Jennifer Silverthorne
Application Management	Art Figel, Renato Cayuela
Identity & Access Management	Kirk Walker
Infrastructure Management	Tony Brooks
Cross-service Support	Kevin McCarty