

University of Colorado Boulder | Colorado Springs | Denver | Anschutz Medical Campus EMPLOYEE SERVICES

## **Employee Services Leave Programs Leave of Absence Employee Self-Service (ESS)** *Employee User Guide*

This guide is designed to help employees apply for and manage a leave of absence (LOA) under the university's major leave programs including FMLA, FAMLI, and Parental Leave. You will learn how to navigate the AbsenceTracker: Employee Self-Service (ESS) portal, determine the type of leave you need to request (continuous, intermittent, or reduced schedule), request your leave, and manage it.

- 1. Select a subject line in the <u>Contents</u> to navigate this guide.
- 2. Select Table of Contents in the footer to return to this page at any time.

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Revised: July 1, 2025 | <u>benefits@cu.edu</u>



## Getting Started with AbsenceTracker: Employee Self-Service (ESS)

To apply for and manage FMLA, Parental Leave, or CU FAMLI leave, employees must request a case and provide all required documentation through the AbsenceTracker: Employee Self-Service (ESS) portal.

If you need additional information on various leave programs before applying, please refer to the appropriate guide: *Parental Leave Employee Guide, Family and Medical Leave Insurance (FAMLI) Employee Guide* or the *Family and Medical Leave Act (FMLA) Employee Guide* on the <u>CU Leave Benefits guides website</u>.

If you are unable to make a LOA request, your supervisor/manager or Human Resources (HR) contact can request and manage the case through the AbsenceTracker: Employee Self-Service (ESS) Manager portal on your behalf. Please refer to the *Leave of Absence Employee Self-Service (ESS) Manager, Supervisor and HR Partner User Guide* on the <u>ESS User Guide website</u> for more information.

## AbsenceTracker (ESS): Internet Browser Requirements

**Browser Compatibility:** AbsenceTracker is best supported on the most recent versions of the following browsers:

- Windows OS: Chrome, Edge, Firefox
- Mac OS: Safari
- Android: Chrome, Firefox
- iOS:Safari

**Inactivity Warning:** Users should be aware that AbsenceTracker will timeout after 60 minutes of inactivity. Any data entered will be lost if not completed.

**Mobile Compatibility:** The AbsenceTracker: Employee Self-Service (ESS) is accessible on a mobile device. Depending on screen size and resolution, the Additional Resources hyperlink may not display on some mobile devices. You can access the additional resources on the <u>Leave Programs</u> website.

# Colorado Family and Medical Leave Insurance Program (FAMLI): Important Considerations

Please review this section prior to submitting your LOA request in the AbsenceTracker ESS. CU FAMLI is an optional leave benefit that provides eligible employees a portion of their weekly wages for up to 12 weeks, with an additional four weeks of leave for complications during pregnancy or childbirth. Eligible employees may receive CU FAMLI wage replacement benefits on the first day of employment, receive CU FAMLI job protection after 180 days of employment, and are allowed 12 weeks of partial wage replacement through CU FAMLI per 12-month period.

Important considerations when applying for CU FAMLI leave include:

- FAMLI payments made to employees by CU are exempt from all retirement plan contributions, mandatory and voluntary. Any paid parental leave, sick and vacation leave used to supplement FAMLI will be subject to normal retirement contributions.
- Employees receiving FAMLI payments can anticipate up to a 5% variance in gross pay, and their net pay may be higher or lower than previous months. Several factors may cause fluctuations including:
  - Retirement contributions are not taken out of the FAMLI portion of employee wages.
  - The FAMLI wage replacement benefit calculation requires rounding of decimals to pay employees on their paycheck. This rounding may impact actual dollars paid.



• An employee did not have any or enough supplemental paid leave entered, and their check only reflects their FAMLI benefit amount.

## AbsenceTracker (ESS): Access and Login

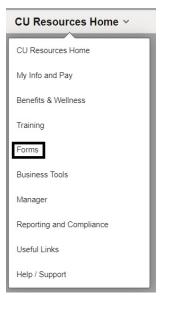
1. Login to the employee portal (https://my.cu.edu/).



Click on your campus to log in.



2. Select Forms from the CU Resources Home dropdown menu.



3. Select the Collaborative HR Services tile.

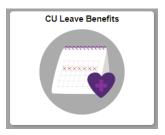




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4. Select the CU Leave Benefits tile.



5. Select Leave Self-Service Tile.





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## AbsenceTracker (ESS): ESS Employee Dashboard

Once you have logged in, the dashboard will appear on the ESS home screen. It will look one of two ways:

#### Dashboard view – No Cases

👬 AbsenceTracker 🎽								Loç
Hello, Deborah	MY CASES		NEW RE					University of Color participation
	0					PROG	RAMN	TER
		ш		March	2024		ю	
		Su	Mo	Tu W	le Ti	n Fr	Sa	
		25	26	27 2	8 2	9 1	2	
		3	4	5 8	6 7	8	9	
		10	п	12 1	3 14	15	16	
		17	18	19 2	0 2	22	23	
		24	25	26 2	7 21	3 29	30	
		31	1	2 :	3 4	5	6	

#### **Dashboard view – Open Case**

AbsenceTracker "						Logout 🕩
Hello, Deborah		EW REQUEST				University of Colorado and some time time time time time and const same const
	« Su Mo 25 26 3 4 10 11 17 18 24 25			(2) REQUEST NEW CASE FOR DEBORAH	T FILTER	
		024 - 10/1/2024 RETURN TO WORK:	R #804835472 OPEN REASON: Family Health Condition TYPE: Consecutive			



## Determining your Leave Type (Consecutive, Intermittent or Reduced Schedule)

Leave can be taken in three different schedule formats: Consecutive, Intermittent or Reduced.

- 1. Determine what type of leave you will need:
  - **Consecutive Leave:** Consecutive leave is a block of time when you will not be present at work. Choose consecutive leave if you will be requesting a period of leave time without returning to work at all during your leave.

**Example:** You have surgery scheduled for March 1<sup>st</sup> and will require a 6-week recovery period. You will be on leave from March 1<sup>st</sup> – April 11<sup>th</sup> and will not return to work or complete any work-related activity until April 12<sup>th</sup>.

• Intermittent Leave: Intermittent leave should be requested if you require small increments of time off from work periodically to attend appointments with your healthcare provider or to treat a condition that may periodically prohibit you from working.

**Example:** Your family member has a chronic condition which requires you to take them to medical appointments and provide care when their condition flares up. You need 1 day of leave per week to attend medical appointments and up to an additional 16 hours of leave per month to care for them during flare ups.

• **Reduced Schedule Leave:** Reduced schedules should be requested if you need to consistently reduce the number of hours you work on a daily or weekly basis. Reduced schedules are consistent and there are no changes to the work schedule during the period of approved leave.

**Example:** You have medical restrictions that do not allow you to work on a computer for more than 4 hours per day and therefore you need a reduced schedule to work only 4 hours each day of the workweek.

- 2. To navigate to the appropriate instructions in this guide, **select** your leave type from the following list:
  - Apply and Manage Your Consecutive Leave of Absence
  - Apply and Manage Your Intermittent Leave of Absence
  - Apply and Manage Your Reduced Schedule Leave of Absence



## Apply for and Manage Your Consecutive Leave of Absence

**Consecutive** leave is a block of time when you will not be present at work. Choose consecutive leave if you will be requesting a period of leave time without returning to work at all during your leave. If you are unsure of your leave type please review <u>How to Determine Your Leave Type</u> before proceeding.

## Applying for Consecutive Leave of Absence

**1.** Select Request New Case.

æ		Ma	rch 20	24		ю	
Su	Мо	ти	We	Th	Fr	Sa	a
25	26	27	28	29	1	2	2
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	6
17	18	19	20	21	22	23	3
24	25	26	27	28	29	30	0
31	1	2	3	4	5	6	

#### **Personal Information**

 Review your personal information for accuracy. If you need to update any personal information on this screen, contact your department HR representative. Personal information cannot be edited in the ESS portal.

NEW LEAVE RE	QUEST			۵	employee name	EID
1. Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit Re	quest
Review Perso	nal Info					
	If you need to up	pdate any personal inform	nation, Please contact	your HR administrator.		
	First Name		Last Name			
	Street Address		A	ot, Suite, Etc. (Optional)		
	Country	State	City	Zip Code		
<b>S</b>	United States 🗸	Colorado 🗸				
	Work Email Address		Phone Number			
	Personal Email Addres	55				
	DO YOU REQUIRE ALTER	RNATE CONTACT INFO FO	R THIS CASE?			
				c	CONFIRM AND CONTIN	UE

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2. Add an alternate email or mailing address if applicable for the duration of your leave request. Check the box and complete the information.

This information applie	s to this case only	
Personal Email Addre	SS	Phone Number
Street Address		Apt, Suite, Etc. (Optional)

	EQUEST			4	employee name	eid
1. Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit Re	quest
Review Pers	onal Info					
	If you need to	update any personal inform	nation, Please contact	your HR administrator.		
	First Name		Last Name			
	Street Address		A	pt, Suite, Etc. (Optional)		
	Country	State	City	Zip Code		
	United States 🗸	Colorado 🗸				
	Work Email Address		Phone Number			
	Personal Email Addr	ess				
	DO YOU REQUIRE ALT	ERNATE CONTACT INFO FC				
					CONFIRM AND CONTINU	



#### **Reason for Case**

1. **Select** the appropriate *Reason for Case*. Refer to <u>Appendix A: Reason for Case Definitions</u> if needed. Additional information regarding your case may appear after you select your case reason.

					4	10 20
Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additi	onal Info	6. Submit Reques
Degreen for C	~~~					
Reason for Co						0400 E1 649080
Adoption/Foster Car	e Bonding Co	are for Injured Servicemember	Employee Healt	n Condition	Family Hea	alth Condition
Guardianship Pr	egnancy/Maternity	Military Other				

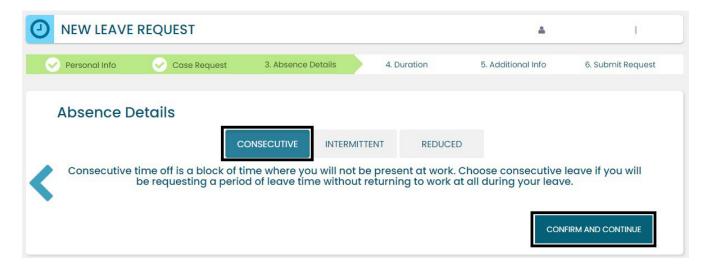
2. Complete all required information (dependent upon reason selected).

NEW LEAVE	REQUEST			4	I
Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit Request
Reason for	Case				
Adoption/Foster	Care Bonding Ca	re for Injured Servicememb	er Employee Healt	th Condition Family He	alth Condition
Guardianship	Pregnancy/Maternity	Military Other			
Adoption/ Foster C	are Start Date				
Deletienskie			Fuinting Contract		
Relationship Select Contact Typ		~	Existing Contact Select Existing Conta	act	~
			Select Existing Conta		
First Name		Last Name		Estimated or Actual Dat	te of Birth
·					
				CON	IFIRM AND CONTINUE



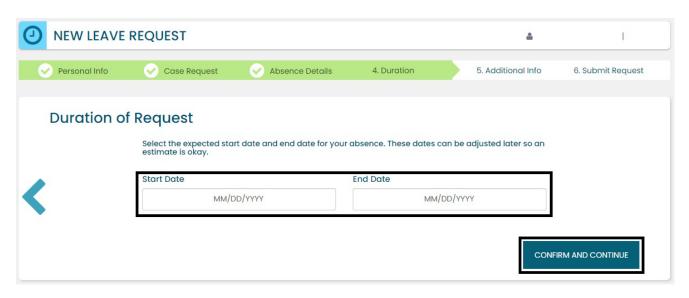
#### **Absence Details**

- 1. Select Consecutive from the Absence Details. If you are unsure of your leave type navigate to Determining your Leave Type.
- 2. Select Confirm and Continue.



#### Duration

- 1. Select the Duration of Request.
- 2. Enter the expected *Start Date* and *End Date*. If you are unsure about the start and end dates of your leave of absence request, please give us your best estimate. Your Case Manager can update the leave dates when we receive your required documentation or if your needs change.
- 3. Select Confirm and Continue.





#### **Additional Information**

1. Select your preferred language from the dropdown menu.

**NOTE:** this information is for tracking language needs. At this time, the ESS portal only supports English.

NEW LEAVE R	(LQULJI				▲ I
Personal Info	Case Reques	: 🔗 Absence Details	Ouration	5. Additional Info	6. Submit Request
Additional II * Required Information Language Preference	n *	elect One 🗸			CONFIRM AND CONTINUE

- 2. Complete the additional questions and acknowledgements on the Additional Information page.
  - a. Read the Colorado Family and Medical Leave Insurance Program (FAMLI): Important Considerations section of the user guide if you need additional information before deciding if you will opt-in to CU FAMLI leave for this LOA request.

#### **Submit Request**

- 1. **Review** the details of your request on the *Confirm Request Details* screen. Any changes can be made by selecting the back arrow OR by selecting any of the green section headers.
- 2. Select Submit Request.

Personal Info	Case Request	Absence Details	Ouration	Additional Info	6. Submit Reque
Confirm R	equest Details				
	Name		Last Name		
Wor	k Email Address	Personal Email Ad	dress	Phone Number	
Abse	ence Reason	Case Type			
Р	regnancy/Maternity	Consecutive			
Durc					
Star	04/01/2024	06/14/2024			

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- 3. **Review** the following information on the *Confirmation* screen:
  - Case Number
  - Eligible Policies
- 4. Select Close and View Cases.

CASE #	ssfully Submitted
ELIGIBLE POLICIES	FAMILY MEDICAL LEAVE ACT   04/01/2024 - 06/14/2024
	COLORADO FAMILY AND MEDICAL LEAVE INSURANCE - JOB PROTECTION   04/01/2024 - 06/14/2024 COLORADO FAMILY AND MEDICAL LEAVE INSURANCE - PAID LEAVE   04/01/2024 - 06/14/2024 PARENTAL LEAVE   04/01/2024 - 06/14/2024
our request has successfully be	en submitted and will be reviewed by your case manager. You can view your case details at any time or

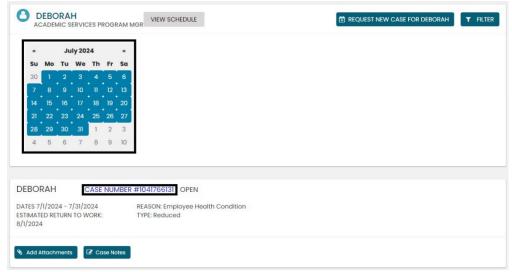
**NOTE:** Confirmation emails are not automatically sent. Your Case Manager will send you a confirmation email with your next steps **within five business days** after you have submitted your request in the ESS portal.



## Pending Consecutive Leave Case

Once you have a case populated on the home screen you will be able to access it on the *Employee Dashboard*. To navigate to the Dashboard:

- 1. **Review** the Calendar. **NOTE: Select** the calendar arrows to navigate to the month your requested leave begins. Blue boxes on the calendar represent pending requests.
- 2. Select your Case Number to open and review.



3. **Review** eligible policies. They will remain in a pending status until Employee Services is able to review your case and collect the required documents to approve or deny the leave. Within five business days of submitting your request, you will receive an email from your Case Manager which will include the required documents and next steps.

DEBORAH CASE NUMBER #1	1859525331 OPEN	
DATES: 4/1/2024 - 6/14/2024 ESTIMATED RETURN TO WORK: 6/17/2024 PRIMARY ASSIGNEE: Cynthia Comfort	REASON: Pregnancy/Maternity TYPE: Consecutive	
Custom Fields		
LANGUAGE English PREFERENCE:		
Add Attachments		
POLICIES		
Family Medical Leave Act 0		
04/01/2024 - 06/14/2024 F	<sup>2</sup> ending	
Colorado Family and Medi 04/01/2024 - 06/14/2024 F	ical Leave Insurance - Job Protection 04/01/2024 - 06/14/2024 Pending	
Colorado Family and Medi 04/01/2024 - 06/14/2024 F	ical Leave Insurance - Paid Leave 04/01/2024 - 06/14/2024 Pending	
Parental Leave 04/01/2024 04/01/2024 - 06/14/2024 F		



## Approved Consecutive Leave Case

Once your consecutive leave case is approved, its status will update in ESS, and you will receive an approval email from your Case Manager.

1. Select My Cases to navigate to your Dashboard.

**NOTE:** Your calendar will change based on the case status. **Select** the calendar arrows to navigate to the month your requested leave begins. Blue boxes on the calendar represent pending requests. The dates you requested for leave will be blue if pending, green if approved, orange if only some policies apply, and red if denied.

In this example the dashboard reflects an approved case. You will now see green calendar dates to reflect your approved consecutive leave dates.

- 2. **Select** the *Case Number* to review case details. You will see that pending will have turned to approved or denied based on the determination made by your Case Manager after reviewing your supporting documents.
- **3.** If you need to **Change** or update your consecutive leave case dates, please contact your Case Manager. You are not able to change your consecutive leave case dates in ESS.

				ES PF	ROGR	AM MG	VIEW SCHEDULE
1		Aug	ust 2	024	[	22	
	Мо	Tu	We	Th	Fr	Sa	
3	29	30	31	1	2	3	
	5	6	7	8	9	10	
	12	13	14	15	16	17	
	19	20	21	22	23	24	
5	26	27	28	29	30	31	
	2	3	4	5	6	7	
	AH		0/14/2		NUM		#1230121760 OPEN REASON: Pregnancy/Maternity
	D RE		TOW				TYPE: Consecutive



4. **Select** the *Case Number* to review case details. You will see that pending will have turned to approved or denied based on your eligibility.

ALEXANDRA	A CASE NUME	3ER #1953630582 OPEN
DATES: 4/9/202 ESTIMATED RETU PRIMARY ASSIG	URN TO WORK: 9/10/2024	REASON: Pregnancy/Maternity TYPE: Consecutive
<b>Custom Fields</b>		
LANGUAGE PREFERENCE:	English	
🔊 Add Attachm	ents Case Notes	
P	POLICIES	
	Family Medical Leave Act 04	1/10/2024 - 00/00/2024
ك	04/09/2024 - 07/01/2024 A	pproved
	07/02/2024 - 09/09/2024 D	ienied : Exhausted
	Colorado Family and Medic 04/09/2024 - 07/01/2024 Aj	al Leave Insurance - Job Protection 04/09/2024 - 09/09/2024
	07/02/2024 - 09/09/2024 D	
	Colorado Family and Medic 04/09/2024 - 07/01/2024 Aj	al Leave Insurance - Paid Leave 04/09/2024 - 09/09/2024 pproved
	07/02/2024 - 09/09/2024 D	
	Parental Leave 04/09/2024	
	04/09/2024 - 07/01/2024 Ap 07/02/2024 - 09/09/2024 P	pproved 'ending
A		

## Leave Reporting Instructions

- The Leave Team will track your consecutive leave usage according to your approved designation notice. Your requested and/or approved consecutive leave dates can be reviewed in the self-service portal at any time. If you need to change your continuous leave dates, please contact your case manager at <a href="mailto:leave@cu.edu">leave@cu.edu</a>.
- You are required to report your FAMLI supplemental leave, regular work time and personal leave via your regular reporting method. Please work with your supervisor and/or department HR contact should you need assistance with this process.

**Exception:** 9-month contract faculty and contract graduate students do not need to submit time through any other reporting mechanism.

#### You have completed the Consecutive Leave Instructions. Select one of the following to continue:

## Table of Contents

## **Resources**



## Apply For and Manage Your Intermittent Leave of Absense

**Intermittent** leave should be requested if you require small increments of time off from work periodically to attend appointments with your healthcare provider or to treat a condition that may periodically prohibit you from working. If you are unsure of your leave type please review <u>How to Determine Your Leave Type</u> before proceeding.

#### Applying for Intermittent Leave

1. Select Request New Case.

œ		Ma	rch 20	24		39	33
Su	Мо	Tu	We	Th	Fr	Sa	a
25	26	27	28	29	1	2	2
3	4	5	6	7	8	9	9
10	11	12	13	14	15	16	6
17	18	19	20	21	22	23	/3
24	25	26	27	28	29	30	10
31	1	2	3	4	5	6	6

#### **Personal Information**

1. **Review** your personal information for accuracy. If you need to update any personal information on this screen, **contact** your department HR representative. Personal information cannot be edited in the ESS portal.

NEW LEAVE R	EQUEST			۵	employee name	EID
1. Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit	Request
Review Perso	onal Info					
	If you need to u	pdate any personal infor	mation, Please contact yo	ur HR administrator.		
	First Name		Last Name			
	Street Address		Apt,	Suite, Etc. (Optional)		
٢	Country United States ~	State Colorado 🗸	City	Zip Code		
	Work Email Address		Phone Number			
	Personal Email Addre	\$\$				
	DO YOU REQUIRE ALTER	RNATE CONTACT INFO FO				
				c	ONFIRM AND CON	TINUE

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2. Add an alternate email or mailing address if applicable for the duration of your request. Check the box and complete the information.

This information applie		
Personal Email Addre		Phone Number
Street Address		Apt, Suite, Etc. (Optional)

O NEW LEAVE RE	QUEST			۵	employee name	<sub>EID</sub>
1. Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit	Request
Review Perso	onal Info					
	If you need to u	odate any personal inform	nation, Please contact	your HR administrator.		
	First Name		Last Name			
	Street Address		Ар	ot, Suite, Etc. (Optional)		
	Country	State	City	Zip Code		
	United States 🗸	Colorado 🗸				
	Work Email Address		Phone Number			
	Personal Email Addres	s				
	DO YOU REQUIRE ALTER	NATE CONTACT INFO FO	R THIS CASE?			
				c	CONFIRM AND CONT	TINUE



#### **Reason for Case**

1. **Select** the appropriate *Reason for Case*. Refer to <u>Reason for Case Definitions</u> if needed. Additional information regarding your case may appear after you select your case reason.

Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additi	onal Info	6. Submit Reque
Demons for	Orres					
Reason for	Case					
Adoption/Foster	Care Bonding Co	are for Injured Servicemember	Employee Healt	h Condition	Family Hea	alth Condition
Guardianship	Pregnancy/Maternity	Military Other				

2. Complete all required information (dependent upon reason selected).

NEW LEAVE F	REQUEST			۵	I
Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit Request
Adoption/Foster C Guardianship		e for Injured Servicememb Military Other	er Employee Healt	th Condition Family Hea	alth Condition
Adoption/ Foster Ca Relationship			Existing Contact		
Select Contact Type	•	✓ Last Name	Select Existing Conto	Estimated or Actual Dat	re of Birth
				CON	FIRM AND CONTINUE



### Absence Details

- 1. **Select** Intermittent in the *Absence Details*. If you are unsure of your leave type select <u>Determining your</u> <u>Leave Type</u>.
- 2. Select Confirm and Continue.

NEW LEAVE	REQUEST			4	I
Personal Info	Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit Request
Absence D	etails				
Intermittent attend appoir	t time off should be re ntments with your hea	quested if you require Ithcare provider or to t worki	reat a condition th	of time off from work p at may periodically pr	eriodically to ohibit you from

#### Duration

- 1. Select the Duration of Request.
- 2. Enter the expected Start Date and End Date.

**NOTE:** for *Intermittent Leave* – **Enter** the full duration of your request. If you are unsure about the start and end dates of your intermittent leave request, please give us your best estimate. Your Case Manager can update the leave dates when we receive your required documentation or if your needs change.

	EW LEAVE R	EQUEST			4	I
📀 Pe	ersonal Info	Case Request	Absence Details	4. Duration	5. Additional Info	6. Submit Request
Du	iration of I	nor lanca to more the	date and end date for your	End Date	n be adjusted later so an D/YYYY	
					CONFIR	M AND CONTINUE



#### **Additional Information**

1. Select your preferred language from the dropdown menu.

**NOTE:** this information is for tracking language needs. At this time, the ESS portal only supports English.

NEW LEAVE R	(LQULUI				<b>▲</b>
Personal Info	Case Request	Absence Details	Ouration	5. Additional Info	6. Submit Request
Additional II * Required Information Language Preference	n *	lect One 🗸			CONFIRM AND CONTINUE

- 3. Complete the additional questions and acknowledgements on the Additional Information page.
  - a. **Read** the Colorado Family and Medical Leave Insurance Program (FAMLI): Important Considerations section of the user guide if you need additional information before deciding if you will opt-in to CU FAMLI leave for this LOA request.

#### Submit Request

- 1. **Review** the details of your request on the *Confirm Request Details* screen. Any changes can be made by selecting the back arrow OR by selecting any of the green section headers.
- 2. Select Submit Request.

	Case Request	Absence Details	Ouration	Additional Info	6. Submit Reque
onfirm Re	quest Details	3			
First No	-		Last Name		
Work E	mail Address	Personal Email Add	dress	Phone Number	
	e Reason ee Health Condition	Case Type			
Duratio					
Start D		End Date 06/28/2024			



- 3. **Review** the following information on the *Confirmation* screen:
  - Case Number
  - Eligible Policies
- 4. Select Close and View Cases.

ave Request Succes	ssfully Submitted
CASE #	1051471034
ELIGIBLE POLICIES	FAMILY MEDICALLEAVE ACT   03/22/2024 - 06/28/2024 COLORADO FAMILY AND MEDICAL LEAVE INSURANCE - JOB PROTECTION   03/22/2024 - 06/28/2024 COLORADO FAMILY AND MEDICAL LEAVE INSURANCE - PAID LEAVE   03/22/2024 - 06/28/2024
our request bas sussessfully bes	en submitted and will be reviewed by your case manager. You can view your case details at any time a
ne "My Cases" page	

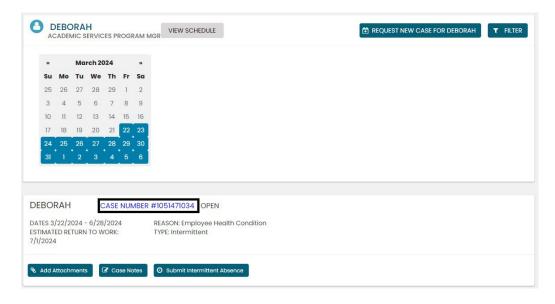
**NOTE:** Confirmation emails are not automatically sent. Your Case Manager will send you a confirmation email with your next steps **within five business days** after you have submitted your request in the ESS portal.



## Pending Intermittent Leave Case Request

Once you have a case populated on the home screen you will be able to access it on the *Employee Dashboard*.

- 1. **Review** the Calendar. **NOTE: Select** the calendar arrows to navigate to the month your requested leave begins. Blue boxes on the calendar represent pending requests.
- 2. Select your Case Number to open and review.



3. **Review** eligible policies. They will remain in pending status until Employee Services is able to review your case and collect the required documents to approve or deny the leave. Within five business days of submitting your request, you will receive an email from your Case Manager which will include the required documents and next steps.

DEBORAH	CASE NUMBER #10	051471034 OPEN	
	4 - 6/28/2024 RN TO WORK: 7/1/2024 EE: Cynthia Comfort	REASON: Employee Health Condition TYPE: Intermittent	
<b>Custom Fields</b>			
LANGUAGE PREFERENCE:	English		
Add Attachmen		Submit Intermittent Absence	
	Ints Case Notes O	Submit Intermittent Absence	
PC		3/22/2024 - 06/28/2024	
PC F 0	DLICIES Family Medical Leave Act 0 03/22/2024 - 06/28/2024 f	3/22/2024 - 06/28/2024 Pending cal Leave Insurance - Job Protection 03/22/2024 - 06/28/2024	



## Approved Intermittent Leave Case

Once your intermittent leave case is approved, its status will update in ESS.

1. Select My Cases to navigate to your Dashboard.

**NOTE:** Your calendar will change based on the case status. The dates you requested for leave will be blue if pending, green if approved, and red if denied. **Select** the calendar arrows to navigate to the month of requested leave.

In this example, the dashboard reflects an approved case. You will now see green calendar dates and the *Submit Intermittent Absence* button is available. Select <u>Reporting Intermittent Time Off</u> for more details on reporting your intermittent leave usage.

				ES PF	ROGE	AM MQ	VIEW SCHEDULE	▼ FILTER
65	« March 2024 »		33					
Su	Мо	Tu	We	Th	Fr	Sa		
25	26	27	28	29	1	2		
3	4	5	6	7	8	9		
10	11	12	13	14	15	16		
17	18	19	20	21	22	23		
24	25	26	27	28	29	30		
31	1	2	3	4	5	6		
DEBO	RAH		C	CASE	NUN	/BER #	#1051471034 OPEN	
DATES 3 ESTIMAT 7/1/2024	ED RE						REASON: Employee Health Condition TYPE: Intermittent	
Ndd Ø	Attach	ments		🕑 Ca	se No	otes	O Submit Intermittent Absence	

2. **Select** the *Case Number* to review case details. You will see that pending will have turned to approved or denied based on the determination made by your Case Manager after reviewing your supporting documents.

DEBORAH	CASE NUMBER #10	051471034 OPEN	
ESTIMATED RET	024 - 6/28/2024 IURN TO WORK: 7/1/2024 GNEE: Cynthia Comfort	REASON: Employee Health Condition TYPE: Intermittent	
Custom Field	s		
LANGUAGE PREFERENCE	English		
🗞 Add Attachr	ments 🕼 Case Notes 🗿	Submit Intermittent Absence	
	POLICIES		
		3/22/2024 - 06/28/2024	
	POLICIES Family Medical Leave Act 0 03/22/2024 - 06/28/2024 -	13/22/2024 - 06/28/2024 Approved cal Leave Insurance - Job Protection 03/22/2024 - 06/28/2024	

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## Leave Reporting Instructions

While on approved intermittent leave, employees are required to submit leave requests using the self-service portal to help ensure accurate FAMLI tracking and pay. Employees must report leave within the designated timeframe based on their pay schedule:

- Employees paid monthly must report intermittent leave within 30 days after the leave has occurred.
- Employees paid biweekly must report intermittent leave within 14 days after the leave has occurred.

Failure to report intermittent leave within the required timeframe may result in denial of the leave request. In such cases, the leave will be subject to department policies and/or supervisor approval and an employee may be required to use their sick, vacation, or other leave accruals.

If an employee is unable to report their leave in the self-service portal within the required timeframe, other options may exist:

- The employee can email their leave time to their case manager.
- The employee can call their case manager to report their time.
- The employee's supervisor or department HR contact can report the leave time in the self-service portal or to the case manager on the employee's behalf.

If an employee does not report their leave within the required timeframe, the Leave Team may still approve the request at its discretion if there is a justifiable reason for the delay. Employees are strongly encouraged to communicate with their case manager in these circumstances as early as possible.

#### FAMLI Supplemental Leave, Regular Work time and Personal Leave

 Report your FAMLI supplemental leave, regular work time and any personal leave via your regular reporting method. Please work with your supervisor and/or department HR contact should you need assistance with this process.

**Exception:** 9-month contract faculty and contract graduate students do not need to submit time through any other reporting mechanism.

• Do not report any personal leave or regular work time in the self-service portal.

## Leave Reporting

You will report all leave time in the self-service portal by following the steps below.

Report leave usage as soon as leave is taken or as soon as you know leave will be needed. All
intermittent leave requests are due in the ESS portal no later than the 5<sup>th</sup> day of each month following
the month in which the leave was taken.

Example: All intermittent leave requests for April should be submitted by May 5<sup>th</sup>.

- If employees do not provide leave reporting information by the 5<sup>th</sup> day of each month and are on an approved FAMLI leave, they may not receive FAMLI pay in their next monthly paycheck. Employee Services will retroactively pay the FAMLI benefit at a later time when the leave information is received.
- If you do not take any leave in a given month, there is no need to take action.



1. Select the Submit Intermittent Absence button.

		Mai	rch 20	024		33	
Su	Мо	Tu	We	Th	Fr	Sa	
25	26	27	28	29	1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31	1	2	3	4	5	6	
							4
	RAH		C	CASE	NUM	ABER #	#1051471034 OPEN
O			6/28	/2024	4		REASON: Employee Health Condition
	22/2	024 -		ORK:			TYPE: Intermittent

- 2. Select the date on the calendar you are entering leave usage for. This will auto populate the date box.
- 3. **Select** the reason for your time off. **NOTE:** Employees on intermittent parental leave should choose *Incapacity* since there is no bonding leave option.
- 4. Enter the amount of leave being requested for that date in hours and minutes. Example: 4h 0m or 2h 30m
- 5. Select Submit.

Select the Date of your time off	-		N	larch 2024			-
	Su	Мо	Ти	We	Th	Fr	Sa
Select the reason for your time off	25	26	27	28	29	1	2
Incapacity: The inability to work or perform other regular daily activities due to the serious health condition or treatment and recovery from a serious health condition for you or a covered family member.	3	4	5	6	7	8	9
Treatment/Office Visit: Includes (but is not limited to)	10	11	12	13	14	15	16
<ul> <li>examinations to determine if a serious health condition exists and evaluations and treatment of the condition for you or a covered family member. It does not include routine physical, eye, or dental examinations.</li> </ul>	17	18	19	20	21	22	23
How much time do you need?	24	25	26	27	28	29	30
	31	1	2	3	4	5	6

Your dashboard will now reflect the days you have entered.

- 6. **Review** the time you have entered.
- 7. Each intermittent leave request must be approved by your Case Manager to ensure it falls within your approved leave schedule and will remain in a pending status on your leave tracking calendar until the approval is complete.
- 8. Select Edit Intermittent Absence if you need to make changes.

AC	CADE	MIC S	ERVIC	CES PI	ROGE	RAM	AGR VIEW SCHEDULE
œ		Ma	rch 2	024		ю	TIME OFF REQUESTS
Su	Мо	Tu	We	Th	Fr	Sa	DATE: 3/27/2024 TIME OFF: 3 hours 30 minutes
25	26		28		1	2	DATE: 3/26/2024 TIME OFF: 3 hours
3	4	5	6	7	8	9	DATE: 3/25/2024 TIME OFF: 4 hours
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	<u> </u>	27	1.000	29	30	
31	1	2	3	4	5	6	
30	RAH		C	CASE	NUN	MBER	#1051471034 OPEN
	ED RE		- 6/28 TO W				REASON: Employee Health Condition TYPE: Intermittent

University of Colorado

You have completed the Intermittent Leave Instructions.

Select one of the following to continue:

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## Apply For and Manage Your Reduced Schedule Leave of Absence

**Reduced schedule** leave should be requested if you need to consistently reduce the number of hours you work on a daily or weekly basis. Reduced schedules are consistent and there are no changes to the work schedule during the period of approved leave. If you are unsure of your leave type please review <u>How to</u> <u>Determine Your Leave Type</u> before proceeding.

## Applying for Reduced Schedule Leave

1. Select Request New Case.

æ		Ma	rch 20	24		33
Su	Мо	Tu	We	Th	Fr	Sa
25	26	27	28	29	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

#### **Personal Information**

 Review your personal information for accuracy. If you need to update any personal information on this screen, contact your department HR representative. Personal information cannot be edited in the ESS portal.

O NEW LEAVE	REQUEST			4	employee name	<sub>EID</sub>
1. Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit	Request
Review Pers	sonal Info					
	If you need to	update any personal infor	mation, Please contac	t your HR administrator.		
	First Name		Last Name			
	Street Address		,	Apt, Suite, Etc. (Optional)		
<	Country United States	State Colorado 🗸	City	Zip Code		
	Work Email Address		Phone Number			
	Personal Email Addr	ess				
	DO YOU REQUIRE ALT	ERNATE CONTACT INFO FO				
				c	CONFIRM AND CON	TINUE



2. Add an alternate email or mailing address if applicable for the duration of your request. Check the box and complete the information.

This information applie		
Personal Email Addre		Phone Number
Street Address		Apt, Suite, Etc. (Optional)

O NEW LEAVE RE	QUEST			۵	employee name	EID
1. Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit	Request
Review Perso	onal Info					
	If you need to up	odate any personal inform	nation, Please contact y	our HR administrator.		
	First Name		Last Name			
	Street Address		Ар	t, Suite, Etc. (Optional)		
1	Country	State	City	Zip Code		
	United States 🐱	Colorado 🗸				
	Work Email Address		Phone Number			
	Personal Email Addres	S				
	DO YOU REQUIRE ALTER	NATE CONTACT INFO FO	R THIS CASE?			
						2
				C	ONFIRM AND CONT	INUE



#### **Reason for Case**

1. **Select** the appropriate *Reason for Case*. Refer to <u>Reason for Case Definitions</u> if needed. Additional information regarding your case may appear after you select your case reason.

Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additi	ional Info	6. Submit Reque
Demons for	Orres					
Reason for	Case					
Adoption/Foster	Care Bonding Co	are for Injured Servicemember	Employee Healt	h Condition	Family Hea	alth Condition
Guardianship	Pregnancy/Maternity	Military Other				

2. Complete all required information (dependent upon reason selected).

NEW LEAVE F	REQUEST			۵	I
Personal Info	2. Case Request	3. Absence Details	4. Duration	5. Additional Info	6. Submit Request
Adoption/Foster C Guardianship		e for Injured Servicememb Military Other	er Employee Healt	th Condition Family Hea	alth Condition
Adoption/ Foster Ca Relationship			Existing Contact		
Select Contact Type	•	✓ Last Name	Select Existing Conto	Estimated or Actual Dat	re of Birth
				CON	FIRM AND CONTINUE

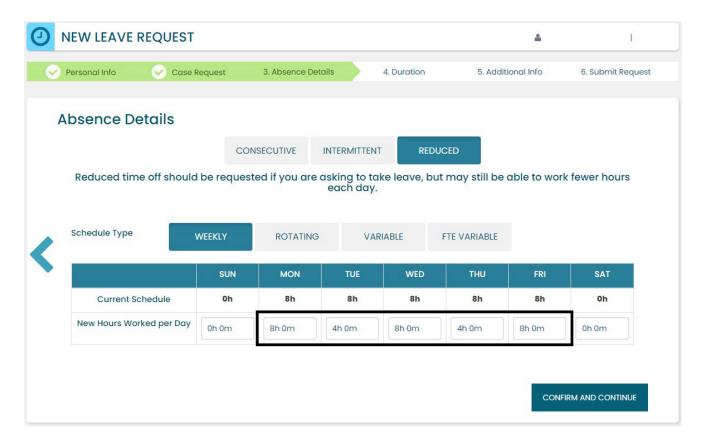


#### Absence Details

- 1. **Select** *Reduced* from the *Absence Details*: If you are unsure of your leave type select <u>Determining your</u> <u>Leave Type</u>.
- 2. Select the Schedule Type and complete all the information.

**Weekly:** Use this option if there are certain days of the week where you need to reduce your schedule on a consistent basis.

Example: instead of working 8 hours per day Monday – Friday, you need to work 8 hours on Monday, Wednesday, and Friday, but only 4 hours on Tuesday and Thursday. Your new hours worked per day would be:



**Rotating:** Do not use this schedule type.

Variable: Do not use this schedule type.

**FTE Variable:** Use this option if you need to temporarily reduce the total number of hours you work per week on a consistent basis.



Example: Instead of working 40 hours per week, you need to work 20 hours per week during the length of your leave period, but the days you work are not consistent. Choose the FTE Time Per Week option and then enter your new average hours per week.

NEW LEAVE REQUEST								
Personal Info	🔗 Case	Request	3. Absence Deta	ils	4. Duration	5. Additic	onal Info	6. Submit Requ
Absence De	etails							
		CON	INSECUTIVE II	NTERMITTEN	T REDU	UCED		
Reduced time	e off should	d be request	ted if you are a	sking to to each day.	ike leave, bu	ıt may still be a	ble to wor	k fewer hours
				,				
Schedule Type		WEEKLY	ROTATING	VA	RIABLE	FTE VARIABLE		
		SUN	MON	TUE	WED	тни	FRI	SAT
Current Sc	hedule	Oh	8h	8h	8h	8h	8h	0h
FTE Weekly Duration	FTE	TIME PER WEEK	FTE PERCENT	AGE				
Avg Hours per Week	20h 0	m						
FTE Hours per Week	40h 0	im						
							CONF	FIRM AND CONTINUE



#### Duration

- 1. Select the Duration of Request.
- 2. Enter the expected *Start Date* and *End Date*. If you are unsure about the start and end dates of your leave of absence request, please give us your best estimate. Your Case Manager can update the leave dates when we receive your required documentation or if your needs change.
- 3. Select Confirm and Continue.

NEW LEAVE	REQUEST			4	I
Personal Info	🔗 Case Request	Absence Details	4. Duration	5. Additional Info	6. Submit Request
Duration o		rt date and end date for your	absence. These dates ca End Date	n be adjusted later so an	
<	MM/E	DD/YYYY	MM/DI	D/YYYY	
				CONF	RM AND CONTINUE

#### **Additional Information**

1. **Select** your preferred language from the dropdown menu.

**NOTE:** this information is for tracking language needs. At this time, the ESS portal only supports English.

NEW LEAVE R	EQUEST				4	I
Personal Info	Case Request	Absence Details	Ouration	5. Additional Info	6	. Submit Request
Additional II * Required Informatior Language Preference	۱	One v			CONFIRM	A AND CONTINUE

- 2. Complete the additional questions and acknowledgements on the Additional Information page.
  - a. **Read** the *Colorado Family and Medical Leave Insurance Program (FAMLI): Important Considerations* section of the user guide if you need additional information before deciding if you will opt-in to CU FAMLI leave for this LOA request.

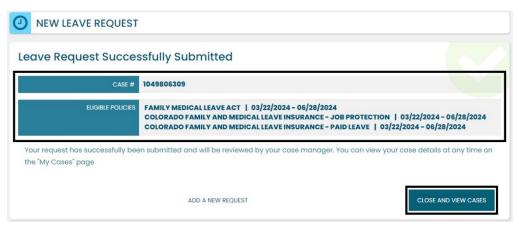


#### **Submit Request**

- 1. **Review** the details of your request on the *Confirm Request Details* screen. Any changes can be made by selecting the back arrow OR by selecting any of the green section headers.
- 2. Select Submit Request.

Personal Info	Case Request	Absence Details	Ouration	Additional Info	6. Submit Reque
onfirm Re	equest Details				
First N	ame		Last Name		
Work	Email Address	Personal Email Add	Iress	Phone Number	
Abser	ce Reason	Case Type			
	yee Health Condition	Reduced			
Emplo	yee Health Condition	Reduced			
Durati	on				
		End Date			
Durati		End Date 06/28/2024			
Durati	Date				

- 3. **Review** the following information on the *Confirmation* screen:
  - Case Number
  - Eligible Policies
- 4. Select Close and View Cases.



**NOTE:** Confirmation emails are not automatically sent. Your Case Manager will send you a confirmation email with your next steps **within five business days** after you have submitted your request in the ESS portal.



## Pending Reduced Schedule Leave Case Request

Once you have a case populated on the home screen you will be able to access it on the *My Employee Dashboard*.

- 1. **Review** the Calendar. **NOTE: Select** the calendar arrows to navigate to the month your requested leave begins. Blue boxes on the calendar represent pending requests.
- 2. Select your Case Number to open and review.

T FILTER

3. **Review** eligible policies. They will remain in pending status until Employee Services is able to review your case and collect the required documents to approve or deny the leave. Within five business days of submitting your request, you will receive an email from your Case Manager which will include the required documents and next steps.

DEBORAH CASE NUM	BER #1041766131 OPEN
DATES: 7/1/2024 - 7/31/2024 ESTIMATED RETURN TO WORK: 8/1/20 PRIMARY ASSIGNEE: Cynthia Comfor	
Custom Fields	
LANGUAGE English PREFERENCE:	
Note Add Attachments	8
POLICIES	
Family Medical Lea 07/01/2024 - 07/31/	ve Act 07/01/2024 - 07/31/2024 2024 Pending
Colorado Family ar 07/01/2024 - 07/31/	nd Medical Leave Insurance - Job Protection 07/01/2024 - 07/31/2024 2024 Pending
Colorado Family ar 07/01/2024 - 07/31/	nd Medical Leave Insurance - Paid Leave 07/01/2024 - 07/31/2024 2024 Pending



## Approved Reduced Schedule Leave Case

Once your reduced schedule leave case is approved, its status will update in ESS.

1. Select My Cases to navigate to your Dashboard.

**NOTE:** Your calendar will change based on the case status. The dates you requested for leave will be blue if pending, green if approved, and red if denied.

				ES PR	ROGR	AM MO	GR VIEW SCHEDULE
**		Ma	rch 20	024		в	]
Su	Мо	Tu	We	Th	Fr	Sa	
25	26	27	28	29	1	2	
З	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31	1	2	3	4	5	6	
							4
DEBO	RAH		C	CASE	NUN	IBER #	#1041766131 OPEN
DATES 7	/1/202	24 - 7	/31/2	024			REASON: Employee Health Condition
ESTIMAT 8/1/2024	ED RE						TYPE: Reduced
🕅 Add	Attach	ments	3	🕑 Ca	se No	tes	

2. **Select** the *Case Number* to review case details. You will see that pending will have turned to approved or denied based on your eligibility.

DEBORAH	CASE NUMBER #104	19806309 OPEN	
DATES: 3/22/2024 - 6/28/2024 ESTIMATED RETURN TO WORK: 7/1/2024 PRIMARY ASSIGNEE: Cynthia Comfort		REASON: Employee Health Condition TYPE: Reduced	
<b>Custom Fields</b>			
LANGUAGE PREFERENCE:	English		
Note Add Attachments	Case Notes		
POLIC	CIES		
	ily Medical Leave Act 03 2/2024 - 06/28/2024 A		
	orado Family and Medico 2/2024 - 06/28/2024 Aj	I Leave Insurance - Job Protection 03/22/2024 - 06/28/2024 proved	
	orado Family and Medico 2/2024 - 06/28/2024 Aj	I Leave Insurance - Paid Leave 03/22/2024 - 06/28/2024 proved	
F			



## Leave Reporting Instructions

- The Leave Team will track reduced schedule leave usage according to your approved designation notice. Requested and/or approved reduced schedule leave dates can be reviewed in the self-service portal at any time. If you need to change leave dates/schedule, please contact your case manager at <a href="mailto:leave@cu.edu">leave@cu.edu</a>.
- •
- You are required to report your FAMLI supplemental leave, regular work time and personal leave via your regular reporting method. Please work with your supervisor and/or department HR contact should you need assistance with this process.

**Exception:** 9-month contract faculty and contract graduate students do not need to submit time through any other reporting mechanism.

You have completed the Reduced Schedule Leave Instructions.

Select one of the following to continue:

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#### Resources

#### **Employee Services Leave Program Contact Information**

Website: www.cu.edu/famli

Email: leave@cu.edu

**Additional Resources** 

CU Short-term Disability Plan website (https://www.cu.edu/node/153136)

Employee Services CU FAMLI website (https://www.cu.edu/node/324038)

State of Colorado Family and Medical Leave Insurance website (https://famli.colorado.gov/)

Campus Parental Leave Policies for Faculty and Staff: APS #5062 Leave (https://www.cu.edu/ope/aps/5062)



## Appendix A: Reason for Case Definitions

When entering a Reason for Case in the leave application process, you will select one of the following leave reasons:

Reason for Leave	Definition
Employee Health Condition	Leave to care for yourself for your own serious health condition. A serious health condition is typically one that makes the employee unable to perform the functions of their job. An employee is unable to perform the functions of their job where the health care provider finds that the employee is unable to work at all or is unable to perform any one of the essential functions of the employee's position, including when an employee must be absent from work to receive medical treatment for a serious health condition.
Care for Injured Servicemember	An eligible employee may take leave to care for a covered servicemember with a serious injury or illness.
Family Health Condition	Leave to care for a family member for their serious health condition. Caring for a family member typically includes assistance with basic medical, hygienic, nutritional, safety, transportation needs, physical care, or psychological comfort.
Guardianship	Guardianship leave may be used when the employee is named as the guardian of a child if the legal parent dies, if a court decides that the legal parent is incapacitated, or if a doctor says in writing that the legal parent can no longer take care of the minor.
Pregnancy/Maternity	Pregnancy/Maternity leave is requested when the employee is the birthing parent.
Adoption/Foster Care	Employees may use leave when a child is first placed with them for adoption or foster care and to bond with their newly placed child. Employees may also use leave before the actual placement or adoption of a child in situations where the employee may be required to complete pre-placement or pre-adoption tasks.
Bonding	Bonding leave is requested when the employee's spouse or partner is giving birth, and the employee is requesting leave to bond with the new child. Bonding is for non- birthing parents.
Qualifying Exigency (Military)	Qualifying exigencies are situations caused by the military deployment of an employee's spouse, child, or parent to a foreign country. An employee may take leave for qualifying exigencies including making alternative child care arrangements for a child of the military member when the deployment of the military member requires a change in the existing child care arrangement, attending certain military ceremonies and briefings, taking leave to spend time with a military member on Rest and Recuperation leave during deployment, making financial or legal arrangements to address the military member's absence, or certain activities related to care of a parent of the military member while the military member is on covered active duty.
Marrow Donor	Employees may be eligible for leave if they are voluntarily participating in a marrow donation procedure.



Reason for LeaveDefinitionOrgan DonorEmployees may be eligible for leave if they are voluntarily participating in an organ<br/>donation procedure.Safe LeaveSafe Leave provides employees job-protected time off to attend to their needs if they<br/>or a family member have experienced domestic violence, stalking, abuse, sexual<br/>assault, or other similar situations.Blood DonorEmployees may be eligible for leave if they are voluntarily participating in a blood<br/>donation procedure.

Select to return to Consecutive Leave Instructions.

Select to return to Intermittent Leave Instructions.

Select to return to <u>Reduced Schedule Instructions</u>.