

Human Capital Management: Job Aid

Disabling Pop-Up Blockers and Clearing Cache

When pop-up blockers are enabled, your system may fail to display forms, subforms, and applications. When data is saved in your cache, your browser fails to display up-to-date information. Steps may vary depending on the version of your browser. Refer to the browser's online help for more information.

Browser	Disable Pop-Up Blocker	Clear Cache
	<ol style="list-style-type: none"> Click Tools at the top of the browser.  Click Internet options. Click the Privacy tab. Clear the Turn on Pop-up Blocker check box. Click OK. 	<ol style="list-style-type: none"> Press Ctrl+Shift+Delete. Select checkboxes: <ul style="list-style-type: none"> Temporary Internet files and website files Cookies and website data History Click Delete.
	<ol style="list-style-type: none"> Click Settings and more at the top of the browser.  Click Settings. Click View advanced settings. Click Block pop-ups so they are off. 	<ol style="list-style-type: none"> Press Ctrl+Shift+Delete. Click Choose what to clear, under Clear browsing data. Select checkboxes: <ul style="list-style-type: none"> Browsing history Cookies and saved website data Cached data and files Click Clear.
	<ol style="list-style-type: none"> Click Customize and control Google Chrome at the top of the browser.  Click Settings. Scroll down and click Advanced. In the Privacy and security section, click Content settings. Click Pop-ups and redirects. Select Allowed for all sites to show pop-ups. 	<ol style="list-style-type: none"> Press Ctrl+Shift+Delete. Click Choose what to clear, under Clear browsing data. Select checkboxes: <ul style="list-style-type: none"> Browsing history Cookies and other site data Cached images and files Click Clear data.
	<ol style="list-style-type: none"> Click the Open menu button  and choose Options. Click the Privacy & Security on the left side of the page. Under the Permissions section, clear the Block pop-up windows checkbox. 	<ol style="list-style-type: none"> Click the Open menu button and choose Options. Under Cookies and Site Data, click Clear Data. Select checkboxes: <ul style="list-style-type: none"> Cookies and Site Data Cached Web Content Click Clear. Click Clear Now.