



Retention & Graduation Deep Dive

Chancellor Venkat Reddy
February 14, 2019

RETENTION

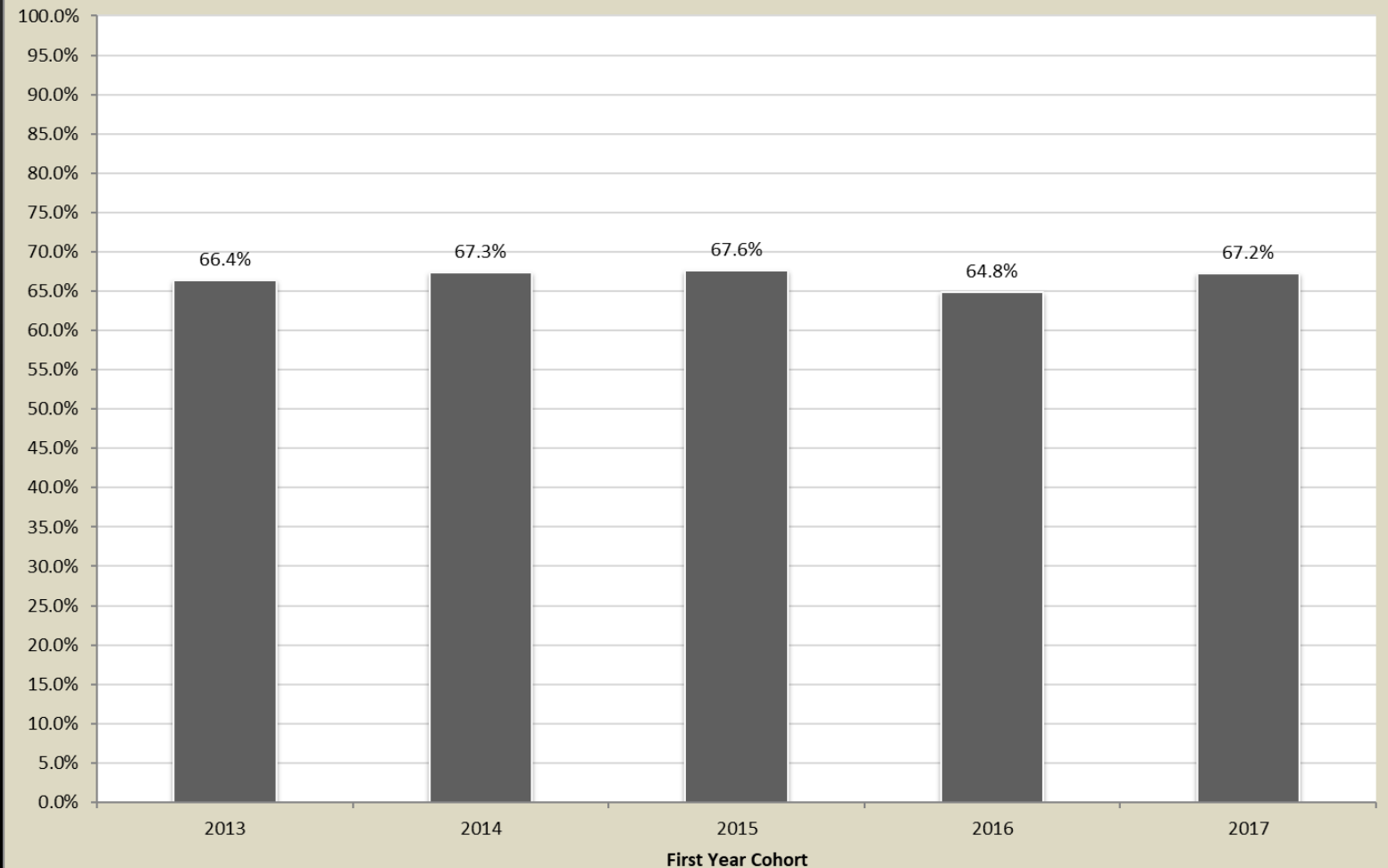


Retention Rate

(First-Time Freshman)

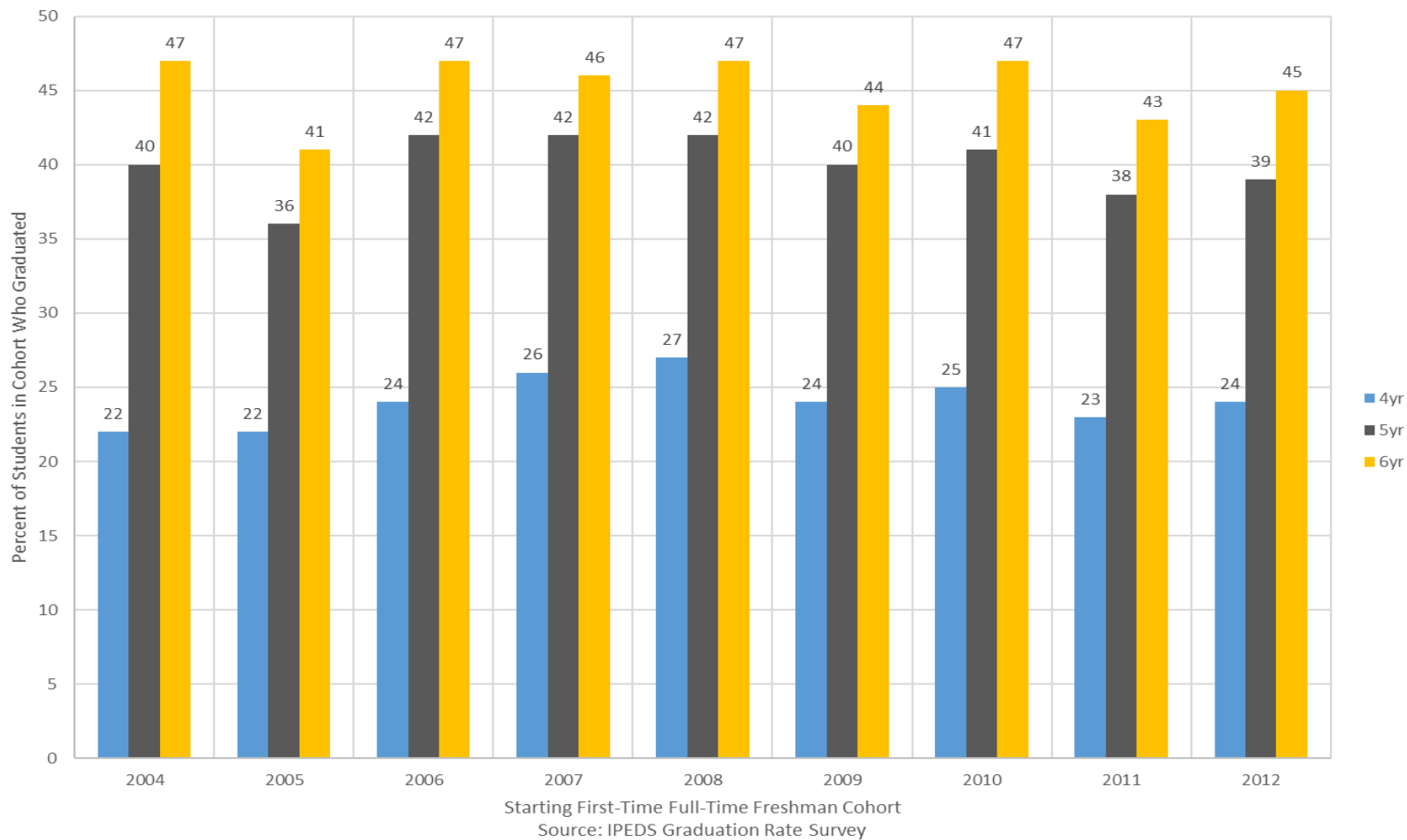
	2017 BASELINE	2023 GOAL
BOULDER	88%	93%
UCCS	66%	72%
DENVER	67%	75%
ANSCHUTZ	>95%	MAINTAIN

University of Colorado Colorado Springs First-Year Student Retention Rate



GRADUATION RATES

Four-, Five- and Six-Year Graduation Rates for Cohorts 2004-2012



4-Year Graduation Rate

	2017 BASELINE	2023 GOAL
BOULDER	45%	52%
UCCS	23%	27%
DENVER	23%	27%
ANSCHUTZ	>95%	MAINTAIN

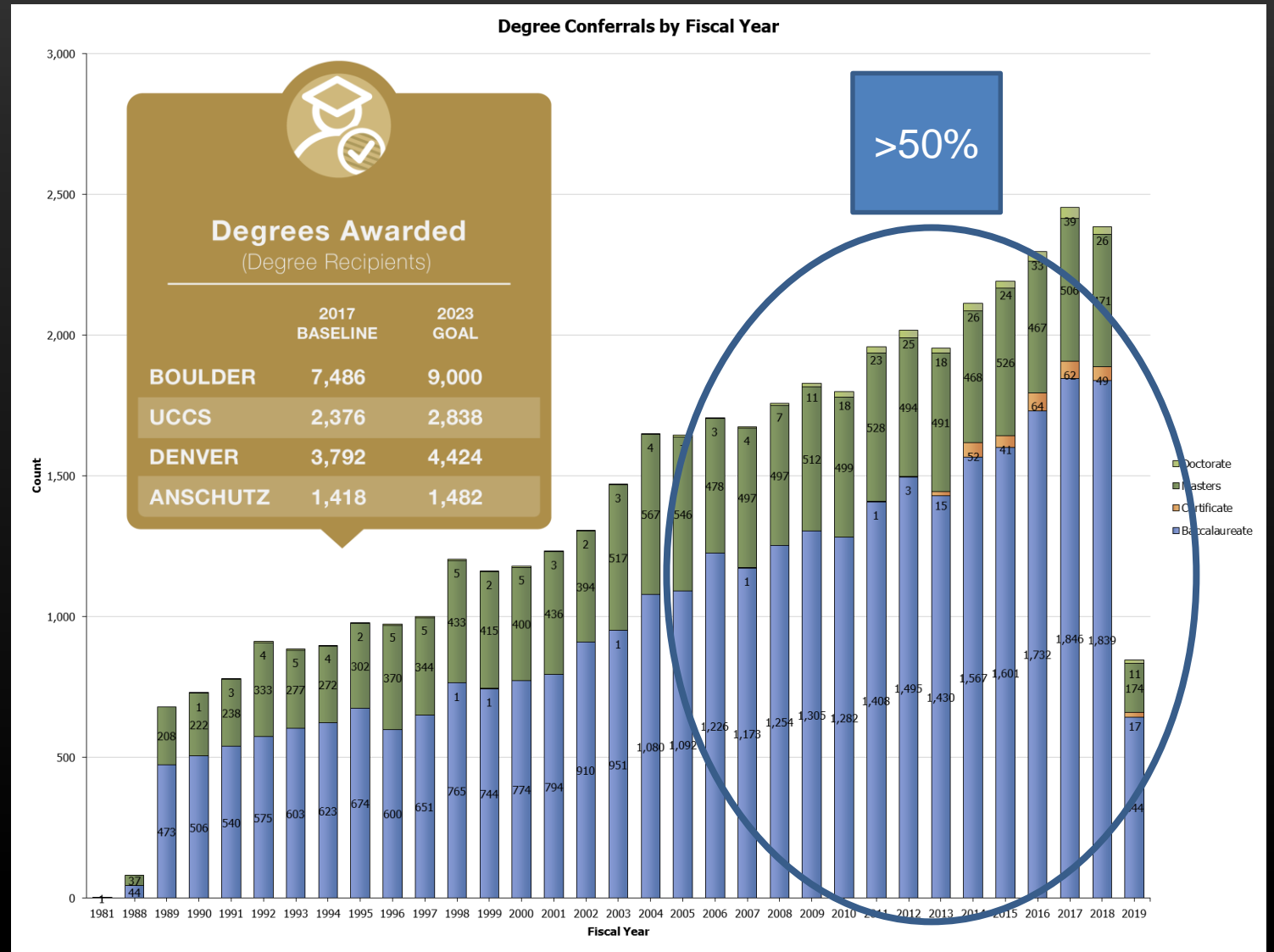


6-Year Graduation Rate

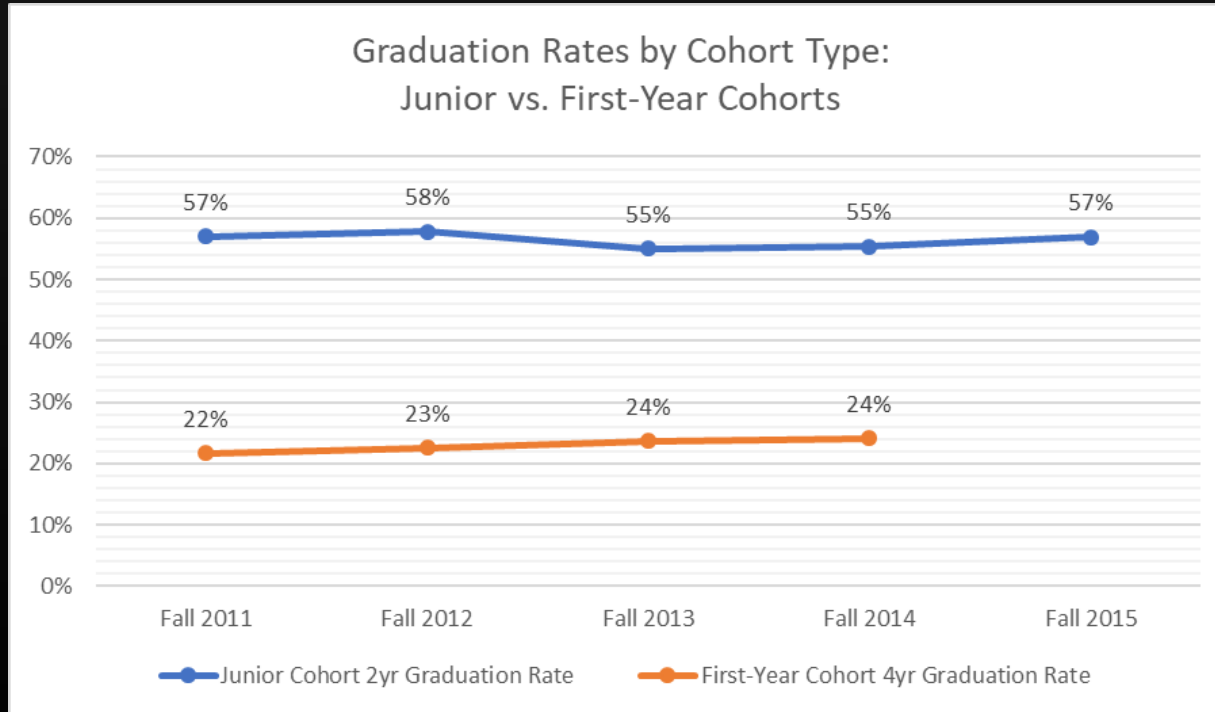
	2017 BASELINE	2023 GOAL
BOULDER	69%	80%
UCCS	43%	53%
DENVER	45%	60%
ANSCHUTZ	>95%	MAINTAIN

DEGREES CONFERRED

- 2,346 in 2017/18
- More than 50% of total degrees conferred in last ten years



GRADUATION - JUNIOR COHORT SUCCESS



- Nearly 60% of students that make it to junior cohort go on to graduate
- Retention in First Year and persistence to junior cohort are keys to graduation success

RETENTION EFFORTS – “ONE STUDENT AT A TIME”

- **67.2% to 72% is only 98 more students/year**
- How do we get there (notional)
 - Advising – 35 students
 - Academic support – 25 students
 - Campus support – 25 students
 - Degree planning – 15 students



ACADEMIC ADVISING



- **Mandatory advising for first years**
 - Retention of first year students with Academic Advising direct contact (Fall 2017) – 71.5%
 - Implemented mandatory advising for all first years (Fall 2018) - 89% face-to-face
 - 39% had multiple meetings with advisors

ACADEMIC SUPPORT – AREA SPECIFIC

- **Excel Centers**
 - Five centers – Math, Science, Writing, Communication, Languages
 - 107,349 registered visits (2017/18)
 - 6,549 unique students
 - 80% retention for students who visit 5 or more times/year
 - Peer assisted study – High “DFW” math courses
 - Engineering Center pilot



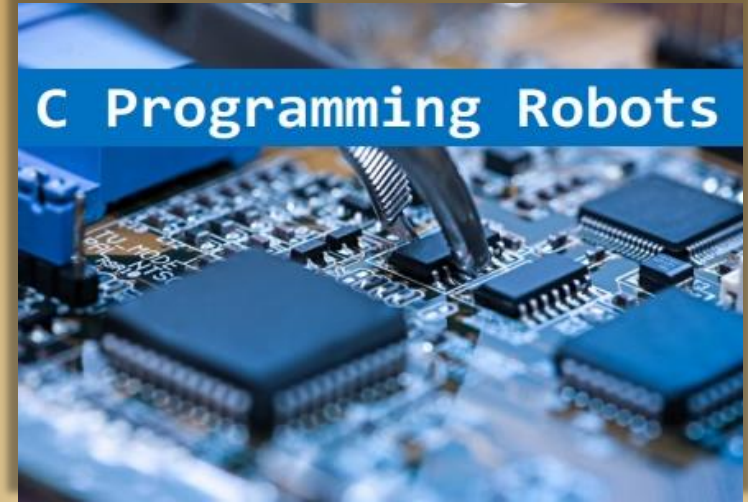
ACADEMIC SUPPORT – RESIDENTIAL



- **Academic Commons**
 - Two new (one/residence village)
 - Peer learning assistants
 - Learning technology design
 - Traffic – 389 unique students used (900+ visits)
 - First Year Programs and Academic Advising provide “meet them where they are” programs in the space

ACADEMIC SUPPORT - CURRICULAR

- **First Year seminar (GPS)**
 - Objectives to support transition to college
 - Transition courses for veterans
 - Courses for transfers
 - Interest area courses for first years



Could robots ever take over the world? Maybe not, but these machines are becoming more and more capable. Just how do humans and robots differ? Can robots actually see, play soccer, vacuum the living room, or collect the trash? As you and your teammates design and build your own robot, you will also learn basic robot technology.

ACADEMIC SUPPORT – 1:1 CONTACT



- **Academic Skills – First Year students**
 - Staff & Student coaches 1:1
 - Fall - First gen and Bridge students
 - Spring - Focused effort on GPA <2.0 students
- **GPS & English faculty 1:1 academic progress meetings**

ACADEMIC SUPPORT - CRM

- **Starfish Application**
 - Allows staff and faculty to alert retention partners for at risk students
 - Student voluntary appointment scheduling – 6000+ Fall 2018
 - 569 alerts
 - 289 interventions

The screenshot displays the 'My Success Network' interface. At the top, there is a blue header with a hamburger menu icon and the text 'My Success Network'. Below this, the page is divided into two main sections: 'Your Connections' and 'Your Services'.

Your Connections: This section lists four users, each with a profile picture, name, and role, and a dropdown arrow to the right. The users are:

- Ashley Andersen, Academic Advisor
- Brent Botts, Instructor
- Katie Harris, College of Business, Director of Undergraduate Progr...
- Kacey Ross, Instructor

On the right side of this section, there are four more users listed:

- Matthew Balk, Writing Center Director
- John Brock, Instructor
- Mariah Pursley, Residence Hall Manager
- Brooke Small, Gateway Guide

Your Services: This section contains four service cards, each with a circular icon, a title, a brief description, and a footer with 'SCHEDULE', 'CALL', and a three-dot menu icon.

- UCCS Career Center:** The Career Center offers counseling and resources for all aspects of a student's career path. Services include assessment and career counseling to guide students in choosing a major, long term planning, internship and job search skills, resume development, mock...
- Academic Support and Connections (First Year Experience):** The Office of First Year Experience (Academic Connections and Support) assists all UCCS students in their academic and personal goals. Staff are highly trained to connect students to a variety of resources and to assist with academic skill development (test-taking...
- Gateway Guide:** Through the UCCS Wellness Center, Gateway Guides provide first-year students with up to three meetings to learn about new skills and identify natural strengths as students adjust to life on campus. These meetings are at no cost to the student. Students may also see...
- Schedule appointment with an Academic Advisor:** This service is to allow students whose advisor has left, the opportunity to schedule an appointment with any academic advisor until a new advisor is assigned to the student.

CAMPUS SUPPORT FOR STUDENT RETENTION



- **Student Employment**
 - 2,038 students work on campus Fall 2018
 - 74% (Fall 2017) first year students working on campus retained

CAMPUS SUPPORT FOR STUDENT RETENTION

- **Staff Training**
 - Safe Zone Training – LGBTQ
 - Veteran Educator Training – Veterans
- **Faculty Training**
 - Mountain Lion Teaching & Learning Day
 - Faculty Resource Center
- **Town Halls**
 - Four conducted with focus on student success, well-being, retention, and graduation
 - Led by Chancellor & VCs



EXCITING ACADEMIC PROGRAMS



- Exercise Science
- Sport Management
- PGA Golf Management
- Bachelor of Innovation
- Computer Science – Cyber Security

4 YEAR GRADUATION INCENTIVE – WHAT'S NEXT?

- **Chancellor's Merit Scholarship**
 - Started 2016/17
 - 80.7% retention 2017/18
 - Incentivizes four year graduation
 - \$2,500/year for four years
 - 1,149 students received \$2.7M last year
 - Will measure impact on graduation with 2016 cohort



DEGREE PLANNING – WHAT'S NEXT

- **Scheduler**

- Semester by semester
- Provides visualization that fits how students see their schedule
- Eases registration b/c dumps to shopping cart for registration
- Soft rollout and still got 25% uptake
- Hard rollout planned for next year

- **Planner**

- Multi-year degree planning fits our demographic
 - *Build and compare 4 yr vs 6 yr plan*
 - *Flexible for credit hrs/semester*
- Transfer student support includes courses and credits earned
- College of Business pilot



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