

Event Registration: Create & Manage Events



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Introduction

Event Registration is an online registration system that enables an administrator to populate the Events Calendar with upcoming events as well as create an associated online application for each event to handle registration and/or item purchases, when applicable.

Included in this manual are instructions to do the following:

- Create new events using event templates
- Manage event pages, sections, and components
- Edit Event Configurations

Important Note:

The use of the delete function for any section or component should be used with extreme caution. Some but not all deletions can be re-instated by the Harris technology team for a fee. Instead, consider using the options within Visibility Settings to control visibility and availability of a section or component.



Edit Event Pages

Create New Event

How to create a new event:

- 1. Log into the **Administration Center**.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear. See *Figure 1.*
- 4. Enter the event name and short description.

IMPORTANT!

The Event Form Name <u>must</u> be unique. An error message will display if the name is duplicated. The Event Form Name and Description are for the administrator's use only. They will not display on the front-end of the form. They both

will display Event Reports.

- Create & Manage Events | View & Manage Registrations
 Create a new event
 Enter an event name:
 Enter a short description for this event.
 Enter a short description for this event.
 Select a default template.
 Basic event, no guests
 Event with guests
 Event announcement
 Multi-page basic event, no guests
 Multi-page basic event, no guests
 Multi-page guest event
 Create this event
 Figure 1
- 5. Select a required **default template –** see grid below for template definitions.
- 6. Click the **Create this event** button. See *Figure 1.*

The newly created form will appear at the top of the list of forms, and a *Form successfully created, now appears in form list below* message will appear at the top of the page.

Default Event Templates

Administrators can quickly create a new event using pre-defined event templates.

Template Name	Description	Sample Events
Basic event, no guests	1-page event that includes: event details, attendance list, wait list, personal info, billing & home address, payment info, & confirmation	Wine Cheese, game viewing party, or Happy Hour
Event with guests	2-page event which includes event details, attendance list, wait list, personal info, billing & home address, event guests, and payment info all on page 1; with matching guests & confirmation on page 2.	Alumni BBQ, Golf Tournament, or Reception
Event announcement	1-page event which includes event details. No submit button included.	Announce Chapter, Class, Club, or Affinity Event
Multi-page basic event, no guests	2-page event which includes event details, attendance list, and wait list on page 1; with personal info, billing & home address, payment info, & confirmation on page 2.	Conference, Seminar, or Career Networking event
Multi-page guest event	3-page event which includes event details, attendance list, and wait list on page 1; with personal info, billing & home address, event guests, payment info on page 2; and Matching guests & confirmation on page 3.	Alumni weekend, Reunion, or Homecoming



IMPORTANT!

The appropriate event template must be selected when creating the event. Template types <u>cannot</u> be updated later.

Manage Events

How to manage events:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section. *See Figure 2.*

1605	Hood College Night at Nationals Park Alumnae event at September 18th Nationals-Martins baseball game	Event Protect Gall Thank You Page Confirmation.Email Parment Processing Campaians Actuation Resume Care Bette	Active
1604	MTV Social in Time Square Social gathering in Time Square for MTV Alumni	Event Proview Edit Thank You Page Confirmation Email Payment Processing Campaigns Activation Resame Copy Delete	Active
1601	Tea Party Tea Party for the Deriver Elite Club of Ladies	Event Proview Edit Thank You Page Confirmation Email Payment Processing Campaigns Activation Resume Copy Delete	Active
1598	Cougar Day at Silverwood Annual Cougar outing at Silverwood Theme park in North Idaho	Event Preview Edit Thank You Page Confirmation Email Payment Processing Campaigns Activation Rename Caser Delete	Active
1596	After dinner social Social Networking for WMS college alumni in Virginia	Even Proview Edit Thank You Page Confirmation Email Payment Processing Campaigns Activation Rename Coor Beinte	NEW Edit

Figure 2

Graphical Icons					
Event	Indicates the event is active and displaying on the public event calendar.				
Event	Indicates the event is inactive, and if activated it will display on the public event calendar.				
Mon-calendar event	Indicates the event is active and not displaying on the public event calendar.				
Non-calendar event	Indicates the event is inactive, and if activated it will not display on the public event calendar.				

Preview Event

Preview allows administrators to view how the event will display to end users. The submit button is disabled in Preview Event view. The event must be activated in order to fully test the events functionality.

Suggestion: If you do not wish your event to be visible on the public Event Calendar during testing, flag the event as a non-calendar event. See Edit Event Configuration > Special Features and Functions > Non-calendar event from more details.

How to preview an event:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Preview** link next to the





appropriate event. The **Preview Event** page will display. *See Figure 3.*

Click the appropriate page button to preview.

Required Settings

The **Important** message at the bottom of the page alerts administrators of specific required settings that need to be configured prior to marketing the event. Click the **View details** link to view the required settings. *See Figure 4.*

Edit Form Pages	Edit Form Configuration	Preview Form		
Select the page you wou	Id like to preview:			
Page 1				
Thank you page				
Confirmation Email				
Form URL:				
https://cayman.alumnice	onnections.com/olc/pub/EX02	/onlinegiving/showGiving	Form.jsp?form_id=405	
Required settings				
Hide				
Please configure the for	lowing settings to ensure that	this form will be process	ed property.	
<u>"From" email ac</u> Payment proces	Idress: Enter the sender emains sing method: Select the processing the process of the process o	I address for the confirma	ation email or select "Disable Confirmation Email" so as not to send emails.	
Form Status: Fo	rm cannot be displayed unles	s form is active. To activat	te this form, go to the Form Activation page, and select "Activate Form".	
Confirmation Email Form URL: https://cayman.alumnice Hide Please configure the fol • "From" email ac • Payment proces • Form Status: Fo	onnections.com/olc/pub/EX02 lowing settings to ensure that <u>kirress</u> : Enter the sender emai <u>ssing method</u> : Select the proc rm cannot be displayed unles:	<u>/onlineqiving/showGiving</u> this form will be process I address for the confirma essor type for handling pa s form is active. To actival	IForm.isp?form_id=405 ed properly. ation email or select "Disable Confirmation Email" so as not to send emails. ayments. te this form, go to the <u>Form Activation</u> page, and select "Activate Form".	

Figure 4

Note: The Required Settings links in each bulleted item navigates directly to the appropriate Event Registration page to set that missing configuration.

Preview This Page

Preview This Page allows administrators to quickly view the current event page as it would appear to end users or to the administrator.

How to preview this page

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the Edit link next to the appropriate event.
- 6. Go to the appropriate page you wish to preview.
- 7. Click the **Preview page (Customer view)** button at the top of the page to view page as customer will see it. Any Admin-only





fields will not display. See Figure 5.

 Click the Preview page (Admin view) button at the top of the page to view page as admin will see it, including all Adminonly fields. See Figure 5.

Rename Event

Rename allows administrators to update the event name and/or description. As with creating a new form, the event name must be unique.

How to rename an event:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Rename** link next to the appropriate form. The **Rename this form** page will display. *See Figure 6.*
- When finished making the appropriate edits, click the **Rename this form** button. The Create & Manage Events page will display with the updated form name and/or description.





Copy Event

Administrators can duplicate popular events using the copy feature.

How to copy an event:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Copy link next to the appropriate form. The Copy this form page will display. See Figure 7.
- 6. Enter the event name, and update the description, if necessary.

Copy this form:	
Enter a name for the new form:	
Enter a short description for this	new form:
Sample Form short description	



7. Click the Copy this form button.

The duplicate event will display in the Create & Manage Events section at the top of the list. A "Form successfully copied, new form appears in form list below. Note exact form attributes copied, so please edit to alter configuration" message will display at the top



of the page.

Delete Event

Delete will remove the event from displaying under Manage Events on the Create and Manage Events page.

How to delete an event:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Delete** link next to the appropriate form. The **Delete this form** page will display. *See Figure 8.*

elete "Copy	of Natasha Sample Form''
Delete this form	
Are you sure you	want to permanently delete "Copy of Natasha Sample Form"?
Delete this form	Canad

Figure 8

6. Click the Delete this form button, or click Cancel to abort. The Create & Manage Events page will display without the deleted form. A "*Requested form deleted*" message will display at the top of the page.

Edit Event

Edit allows administrators to edit all aspects of an event such as number of pages, section names, components, and much more.

How to edit an event:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display. See Figure 9.

Edit Event Pa	ges Edit Event	Configuratio	n i	Preview Event					
PAGE 1 PA	AGE 2 THANK YOU	PAGE C	ORFIRMAT	ION ENGAL					
Edit Page 1									
📝 Visual edit i	🔆 Visual edit mode 🛛 🕘 Preview page (Customer view) 🔹 🔕 Preview page (Admin view) 👘 Create a new page								
Page Section	81								
ORDER	RAIIE	SETTI	NGS			ACTION			
Re-Order	Section Name	Availability	Visibility						
	Introduction	0	0	Edit					
	JavaScript Functions	0	۲	Edit					
	Registered Member Prompt	9	0	Edit					
1	Update Profile Prompt	0	8	Edit Rename D	elete				
2	Event Details	9	0	Edit Banama De	thete				
3	Order Discount	٥	0	Edit					
3	Order Discount	٥	Fia	💷 ure 9					

Visual Edit

Visual Edit mode allows administrators to edit form layout and components visually. To modify a component, double-click on it, make your changes, and click "Save changes". To move a component, click on the label, then drag and drop to desired location.

How to edit event content using Visual Edit:

- 1. Log into the **Administration Center**.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Event Pages page will display.
- 6. Click the **Visual edit mode** button. See *Figure 10.* The form will display in a new window in Visual Edit Mode. See *Figure 11.*
- Double-click on the text you wish to modify. The edit text input box will appear directly beneath the selected text.

Visual Edit Mode How to edit	
Add a component:	
Widget Custom HTML Set Event item	
Events	
Wine & Cheese Event Join us for a fine selection of wines and cheese from Please complete the following information. Required fields are ma	n around the world. arked with an asterisk (*).
Event Details	
Event title: Wine & Cheese Event	
Event date: September 10, 2008 7:00 PM	
Event end date: September 10, 2008 10:00 PM	
Location: Gangi Gallery 1500 Old Mill Road, White Plains, NY 105	577
Description:	
Maxwell Kensington, world renowned Wine Consultant, will provide a roadmap for matching various cheese types with the wines that best suit them. He will introduce cheese basics, including milk types, textures and flavors as well as how to shop for, care for, and serve fine cheeses. Then he'll guide you through choosing wines that complement each cheese and wine painings and discover marriages that suit your own personal taste.	
Tickets *	\$75.00
Eiguno 44	

Edit Event Pages Edit Event Configura			onfiguration	Preview Even	t		
PAGE 1	PAGE 2	THANK YOU P	AGE CON	IRITATION ENTAIL			
Edit Page 1							
Visual edit made Review page (Customer view) Preview page (Admin view) Create a new page							
Page Sec	tions:						
ORDER	2	RAME	SETTING				
Re-Orde	C Section	Marrie	Availability V	aibility			
Figure 10							

- 8. Enter the appropriate modifications.
- 9. Click **Save changes**, click **Cancel** to abort, or click **Remove**. **Processing**... will display while the modifications are being saved, and the page will refresh with the new content. *See Figure 12*.

vent Details	
vent title: Event title goes here	
Wine & Cheese Event	
Save changes Cancel	
Processing	

Figure 12

WYSIWYG Editor

Visual edit mode allows administrators to modify Display Custom HTML components using a What You See Is What You Get (WYSIWYG) HTML editor.

How to modify HTML content using WYSIWYG Editor in Visual Edit:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Event Pages page will display.
- 6. Click the **Visual edit mode** button. The form will display in Visual Edit Mode.
- Double-click on the text you wish to modify. The edit text field will appear directly beneath the selected text.
- 8. Enter the appropriate modifications.
- 9. Click **Save changes**, click **Cancel** to abort, or click **Remove**. **Processing...** will display while the modifications are being saved, and the page will refresh with the new content. *See Figure 13.*

Note: Some HTML tags are supported for text Display Fields; however, the page will need be Refreshed to see the HTML changes. *See Figure 14*. Bold tags were added around "Submit my gift".



Figure 13

Confirmation	
You are about to submit your gift over our secure server. Please check accuracy, and then click "Submit my gift."	your information carefully for
You are about to submit your gift over our secure server. Please check your information carefully for accuracy, and then click "Submit my gift."	×
Save changes Cancel Remove	

Figure 14



Manage Sections

Re-order Section

Re-order allows administrators to rearrange the order in which the sections display on the event page.

How to re-order sections:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display. To change the section display order, modify the number in the Re-Order column to the left of the appropriate form sections.
- 6. Click the Re-Order button. The Edit Page will refresh with the sections in the new order.

Add Section

Administrators may add additional sections to any event.

How to add a section:

- 1. Log into the Admin Tool.
- Click the Event Registration link in the left navigation located under Community Services.
- 3. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display.
- 5. Scroll down to the **Add a new section to this page**. *See Figure 15.*
- 6. Enter the new section name.
- 7. Determine where the new section should display: First, Last, or After Section (enter an existing section number).
- Click the Add section button. The Edit Page will refresh with the new section displayed. See Figure 16.

Add a new section to this page:						
Enter a new section name:						
Place this section:	O First	O Last	O After Section			
Add section						

Figure 15



Figure 16



Add Section Header Name

Section headers are used to indicate to end users where a new section begins.

How to add a section header name:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Event Pages page will display.
- 6. Click the **Edit** link next to the section you wish to add the section header to.
- Scroll down to the Add new component area and select the "A Custom Component" radio button.
- 8. Choose **Display Field** as the Custom Component. *See Figure 18.*
- 9. Enter **label for display**. For example: Survey Header
- Enter the identifier (the back-end name stored in database). For example: EX02_survey_header.
- 11. Select the appropriate "Place this component" radio button to set the **component placement**. Headers should be the first component within a section.
- 12. Click the **Add component** button. The newly added section header will display in the list of components.

A Fixed Component Unused (Select below)	A Custom Component (Select below)
apped _code (poped Code)	Test hput (Snigle Line) Test hput (Mult Line) Checkbox Radio Button List Display Field Display Field Custom HTML)
	Survey Header
	Enter identifier:
	EX02_survey_header

- 13. Enter the Section Header Name as the **Display Text**. See Figure 18.
- 14. Check the **Section Header Indicator** checkbox.
- 15. Click the **Save Changes** button, or **Cancel** to abort.

Properties:			
Identifier:	EX02_survey_header		INFO
Туре:	Display (Text)		INFO
Display Text:	Survey Section	X	INFO
Section Header Indicator:			INFO
Move to another section:	- Select -		INFO

Figure 18



Edit Section Header Name

Administrators have the ability to modify section header names.

How to edit a section header name:

- Log into the Administration Center.
 Mouse over Forms Management in the top navigation. The Forms
- Management sub-menu will display.
 Mouse over Events and select Create/Manage Events. The Event
- Registration application will appear.4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Event** page will display.
- Click the Edit link next to the section you wish to rename. The Edit Section <section_name> page will display. See Figure 19.
- Click the Edit link next to the section header component. The Edit Component <component_name> page will display. See Figure 20.
- 8. Update **Display Text**.
- 9. Click the **Save Changes** button, or click **Cancel** to abort.

Note: This will change the header as it appears to the end user.









Rename Section

Rename allows administrators to rename a section for backend view only.

How to rename a section:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display.
- Click the **Rename** link next to the section you wish to rename. The **Rename** <section_name> page will display. See Figure 21.
- 7. Enter the new section name.
- 8. Click the **Rename this section** button.

Edit Forn	n Pages	Edit Fo	rm Configuration	Preview Fo	rm			
PAGE 1	THANK YO	U PAGE	CONFIRMATION EN	IAIL				
Edit Page 1	Edit Page 1 > Rename Section "Confirmation"							
Rename '	Rename "Confirmation":							
Enter a nev	v name for thi	s section:	Confirmati	on				
Renar	me this section							





Move Section

Administrators can move sections to other pages using the Move this section to new page feature.

How to move a section to another page:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display.
- 6. Click the **Edit** link next to the section you wish to move.
- Click the Move this section to new page button at the top of the page. See Figure 22.
- 8. Select the page from the dropdown. See Figure 23.
- 9. Click the **Move this section button**, or Cancel to abort.

Delete Section

PAGE 2 THANK YOU PAGE dit Page 1 > Edit Section "Event Detail Visual edit mode O Preview page (Cust ORDER **KEY PROPERTIES** SETTINGS INFO HFR INFO Re-Order Label for TEXT a ø 0 2 Event Title Label event tile label CHTHEF G

Edit Event Config



Figure 22



Delete allows administrators to delete unwanted sections. Administrators are **strongly encouraged** to hide sections instead of deleting them so they can easily recover the section if necessary.

How to delete a section:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Event Pages** will display.
- Click the **Delete** link next to the section you wish to delete. The Delete Section <section_name> page will display. See Figure 24.
- 7. Click the **Delete this section** button, or click **Cancel** to abort.



Figure 24

IMPORTANT! Do not delete sections with required components used for online processing. See Online Processing Required Fields for more details.



Manage Visibility of Section or Component

Visibility allows administrators to control the visibility of sections and components. Sections and components have two possible states of visibility -- "hidden" or "visible". For additional information click the [______ (INFO) button at the top of the Visibility column.

IMPORTANT!

Do not hide a section or component that is required for online processing such as First Name, Last Name, or Billing Address. See Required Fields for more information.

How to manage the visibility of a section or component:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display.
- To show/hide a section, click the icon in the Visibility column to toggle between Visible and Hidden. See Figure 25. Depending on the action, a confirmation message will appear; either "Update successful. The selected section will be hidden on the form" or "Update successful. The selected section will be visible on the form."
- To show/hide a component, click the Edit link next to the appropriate section to display components. The Visibility Icons will function in the same manner as step 6 above.





Manage Availability of Section or Component

Availability allows administrators to control whether a section or component will be available to the customer. Sections and components have two possible states of availability -- "Admin-only" or "Everyone". "Admin-only" means that the component or section will be available to administrators – never for customers. Admin-only fields can be populated by the administrator when submitting or modifying a registration and are available to report in custom reporting. "Everyone" means that the component or section will be available to report in custom reporting. "Everyone" means that the component or section will be available to report in custom reporting. "Everyone" means that the component or section will be available to everyone who has access to view the form. For additional information click the [10] (INFO) button at the top of the Availability column.

How to manage the availability of a section or component:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management

Availability Icons
O Admin-Only



sub-menu will display.

- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Event Pages will display.
- To manage the availability of a section, click the icon in the Availability column to toggle between Admin-only and Everyone. See Figure 25. Depending on the action, a confirmation message will appear; either "Update successful. The selected section will only be available for administrators." or "Update successful. The selected component will be available for everyone who can view this form."
- To manage the availability of a component, click the Edit link next to the appropriate section to display components. The Availability icons will function in the same manner as step 6 above.





Manage Components

Components Types

There are several component types that you can use in your event form. Below is a list of component types and examples of each type.

Component Types					
Graphical Symbol	Description & Example				
INPUT	Text Input (Single Line): basic single line of input				
	First Name:				
MULTI	Text Input (Multi Line): a textbox/text area input area				
INPUT	Comments:				
СНЕСКВОХ	Checkbox: a single checkbox				
	Option 1				
	Option 2				
	Option 3				
® RADIO LIST	Radio Button List: a radio button list containing an option list you will be				
	creating				
	Option 1				
	Option 2				
	Option 3				
TEXT	Display Field: straight text to be displayed in the form				
(HTML)	Display Field (Custom HTML): HTML to be displayed in the form				
	This is an example of a custom HTML component.				
CUSTOM T	Dropdown Menu (Custom): a dropdown list containing a custom option list				
	Ice Cream Flavors: Select 💙				
STATES V	Dropdown Menu (State/Provinces)				
	State: Virginia				
COUNTRIES V	Dropdown Menu (Countries)				
	Country: USA				



Component Types cont'd					
Graphical Symbol	Description & Example				
YEARS	Dropdown Menu (Years)				
	Class year: 1994				
CC 🔽	Dropdown Menu (Credit Cards)				
	Credit Card Type: Visa 💌				
MONTHS V	Dropdown Menu (Months)				
	Expiration Month: October				
EXP YEARS	Dropdown Menu (Expiration Years)				
	Expiration Year: Select 💌				
FREQUENCY	Dropdown Menu (Recurring Billing Frequency)				
	I he Frequency Dropdown Menu is specifically for Recurring Payment				
	Payments frequency:				
	Monthly (I month)				
\$TOTAL	Total Billable Amount				
	Total: \$ 0.00				
DATE	Start Date				
	January 11, 2010 11:09 AM				
SFIXED LINK	Fixed Link: a link used for the Attendee List, Waitlist, and Add A Guest				
	teatures				
	View Attendance List				
(HTML)	Fixed HTML: a component used for the Matching Guests feature				
(FIXED)	Add another quest				
	Calendar Date*				
	January V 2 V 2010 V				
PRESET V	Preset				
	I he Preset component has been mapped to a preset profile data drondown, so its options list cannot be modified or deleted from the Event				
	Registration application. Modifications must be submitted to your Client				
	Relations Manager.				



Re-order Components

Administrators can easily re-order the sequence of components.

How to re-order components:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display. See Figure 27.
- Change the display order numbers in the Re-Order column to the left of the appropriate form sections.
- 7. Click the **Re-Order** button. The **Edit Page** will refresh with the sections in the new order.



Add Components

Administrators can add custom form elements such as Radio Buttons, Checkboxes, and Text fields known as custom components to capture registration information.

How to add a component:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Scroll down to the Add new component area and select the "A Custom Component" radio button. See Figure 28.
- Choose the appropriate type of custom component to add – see the Custom Component Types grid above for
- definitions.9. Enter label for display, text seen by frontend users.
- 10. Enter the **identifier**, back-end name stored in database. Must contain letters, numbers, or underscores (_).

C A Dread Common and University (Colorida Control	O & Custom Commonant (Cristerious)
gil "encord (Bit Amouel) membertike, Corden (Pease choose type of membertike) membertike, Looke (Membertike) Association membertike, Jased (Membertike Association) membertike, Jased (Membertike, Me	Test types (Bright Lene) Test types (Bright Lene) Checkbox Packbe Burn Litt Deslop Fridd Deslop Fridd Deslop Fridd Deslop Fridd Effert Inbell for display:
	Enter identifier:
	CMD .

Suggestion: Use intuitive names for identifiers. For example: If the Label for display is "Alumni Ticket", the identifier should be "ORG_alumni_ticket".

Note: The Fixed Component feature is not currently used.

Select the appropriate "Place this component" radio button to set the **component placement**. Click the **Add component** button. The newly added component will display in the list of components.



Move Component

Move component allows an administrator to move a component to a different section, specifically to the bottom of that section. This is a move function, not a copy function, therefore after this is saved this component will no longer exist as part of the current section.

How to move a component to another section:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 6. Click the **Édit** link next to the component. The component properties will display.
- Select the section to move the component to from the Move to another section dropdown menu. See Figure 29.
- 8. Click Save Changes, or Cancel to abort.

Edit Component Properties

Administrators have the ability to configure a component by modifying its properties.

How to edit component properties:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the Edit link next to the appropriate form. The Edit Forms page will display.
- 6. Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Click the Edit link next to the component. The component properties page will display. See the processes and property pages for each of the custom component types below in the associated sections.

Move to another section:	Event Details	•
	Select	Ъ
	Event Details	
	View Attendance List	
	Add To Waiting List	
	Billing Address	
	Home Address	
	Payment Information	



Text Input (Single Line) Component

Text Input (Single Line) component allows the registrant to submit free form information. The input to be collected can be changed from Text to Monetary or Quantity for event-specific data such as Gift Amount or # event of tickets.

Ηο	w to edit a text input (single line)	text o	componer	nt:			
1.	Log into the Administration		User Response Spec	cificationa	Profile Data Relationship	Return to component list	
	Center.	Properties:					
2.	Mouse over Forms	identifier:	LV	lsunam_8			(mat.0)
	Management in the top	Туре:	Sin	ngle-line Text	Input Field		(mit.0)
	navigation. The Forms	Labet					(111.0)
	Management sub-menu will	This input fiel	id will be used to collect:				(114.0)
	display.	Text date	ta .				
3.	Mouse over Events and select	○ A mone ○ A quant	etary amount tity of an item or option a	ssociated with	a price and/or inventory		
	Create/Manage Events. The	Validation:					(100 F C)
	Event Registration application	Alse an	ry input	as incut			
	will appear.	O Allew on	ly a specific format as	input			
4.	Scroll down to the Manage	This is	an event item				(BAR.D)
	Events section.	Maximum cha	aracters: 50	character			(000.00)
5.	Click the Edit link next to the	Field Display	Size: 20	0 pixets			(maf.6)
	appropriate form. The Edit						
	Forms page will display.	Initial value:					(100.0)
6.	Click the Edit link next to the	Additional Ta	g Elements:				(100 E.G)
	section. The Edit Section	Move to anot	her section:	Select -	×		(MAR.D)
	<section_name> page will</section_name>	Save Cha	nges Cancel				
	display.				Figure 30		

7. Scroll down to the Add new **component** area and select the "A Custom Component" radio button.

- 8. Choose the appropriate **type** of custom component to add - see the Custom Component Types grid above for definitions.
- 9. Enter label for display which is the text seen by front-end users.
- 10. Enter the **identifier**, back-end name stored in database. Must contain letters, numbers, or underscores (_).
- 11. Select the appropriate "Place this component" radio button to set the component placement.

- 12. Click the **Add component** button. The newly added component will display in the list of components.
- 13. Click the Edit link next to the newly added component. The component properties page will display. See Figure 30.
- 14. Click Save Changes, or Cancel to abort.

IMPORTANT!

Monetary Text Input components must be added to the Total Billable Component.



Text Input (Single Line) Monetary Component

Text Input (Single Line) Monetary component allows registrants to enter any dollar amount. It can be used to capture the registrant's online gift amount. *See Figure 31.* The Text Input (Single Line) Monetary component can also be used for a required registration fee. Add "*disabled*" to the **Additional Tag Elements** field for required registration fee component.

Figure 31

How to add a text input (single line) monetary component:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Scroll down to the Add new component area and select the "A Custom Component" radio button.
- Choose the appropriate type of custom component to add – see the Custom Component Types grid below for definitions.
- 9. Enter **label for display**, text seen by frontend users.
- 10. Enter the **identifier**, back-end name stored in database. Must contain letters, numbers, or underscores ().
- 11. Select the appropriate "Place this component" radio button to set the **component placement**.
- 12. Click the **Add component** button. The newly added component will display in the list of components.
- 13. Click the **Edit** link next to the newly added component. The component properties page will display. *See Figure 32.*
- 14. Change **This input will be used to collect** from **Text** to **Monetary**.

	ponse Specifications	Profile Data Relationship	Return to component list	
Properties:				
dentifier:	event_item_1			INFO
Type:	Single-line Text Inp	ut Field		INFO
Label:	Event item name h	ere:		INF
This input field will be u	sed to collect:			INF
 Text data A monetary amoun A quantity of an iter 	t m or option associated v	vith a price and/or inventory		
/alidation:				INF
Allow any input				
 Allow only specific 	oharacters as input			
 Allow only a specifi 	o format as input		_	
Valid format:			_	
 Monetary amo 	unt			
Minimum amou	nt:			
Maximum amos	int:			
Minimum/ma	ximum amounts are opt	ional.		
Email address	format			
Phone/fax form	nat			
This is an event it	em			INF
Maximum characters:	10 characters			INF
Field Display Size:	50 pixels			INF
nitial value:				INF
Additional Tag Elements:	onblur="calcTotal()	"		INF
Nove to another section	- Select	~		INF
Save Changes	Cancel			

i igai o oʻz

- 15. Enter the **Minimum** and **Maximum** amounts allowed under **Validation**, *if applicable*.
- 16. Check the **Event item** checkbox.
- 17. Set **Maximum characters** to 10 characters.
- 18. Set Field Display Size to 50 pixels.
- 19. Click Save Changes, or Cancel to abort.

IMPORTANT! Monetary Text Input components must be added to the Total Billable Component.



Quantity Text Input

Text Input (Single Line) Quantity component is used to capture the quantity and display the fixed price or text to indicate the event item is free. *See Figure 33.*

	Pa	rty	Tic	kets:
--	----	-----	-----	-------

Figure 33

How to add a text input (single line) quantity component:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Scroll down to the **Add new component** area and select the "A Custom Component" radio button.
- Choose the appropriate type of custom component to add – see the Custom Component Types grid below for definitions.
- 9. Enter **label for display**, text seen by frontend users.
- 10. Enter the **identifier**, back-end name stored in database. Must contain letters, numbers, or underscores (_).
- 11. Select the appropriate "Place this component" radio button to set the **component placement**.
- 12. Click the **Add component** button. The newly added component will display in the list of components.
- Click the Edit link next to the newly added component. The component properties page will display. See Figure 34.
- 14. Change This input will be used to collect from Text Data to A Quantity of an item associated with a price and/or inventory.
- 15. Enter the Item Price, or check the free checkbox. If the item is free, select the appropriate Free Text to display.



- Figure 34
- 16. Enter the **Minimum** and **Maximum** value allowed under **Validation**, *if applicable*.
- Check the Event item checkbox.
 Set Maximum characters to 10
- characters.
- 19. Set Field Display Size to 50 pixels.
- 20. Click Save Changes, or Cancel to abort.



\$25.00

0

IMPORTANT!

Text Input (Single Line) Quantity components must be added to the Total Billable Component. This includes Free Text Input (Single Line) Quantity components.

Configurable Free Text

Administrators have the ability to select \$0.00, Free, Complimentary, No charge, Do not display anything, or Custom text such as "Included in package price" or "On the house" as the text to display for the price of free items. See Figure 35.

Item details		
Item price:	s0.00	Check here if item is \$0.00 (free)
Price Display for Select the text (or "price" of this free	Free Item: enter custom text) item.	that you would like to display for the
C "\$0.00"		 "Complimentary"
C "Free"		C "No charge"
O Custom text:		O Do not display anything
	Fia	ure 35

Conditional Pricing

Conditional pricing allows administrators to setup multiple pricing levels based on the registrant's profile data and/or the date of registration.

Party Tickets:		@	\$10.00
	-		

Early Registration View

Date of Registration

Party Tickets:

Profile Data

Administrators can set pricing based on the value of a field in the profile database. In the figure below, the Alumni Discount will display for all registrants with Membership Type = "alumni". See Figure 36.

Price level
Price level name: Alumni discount Note: this is for editing purposes only. It will not display to the customer.
Price: \$40.00
Criteria for this price level: 🔽 Use profile data 🛛 Use dates
Profile data:
Miscellaneous: Membership Type
is equal to
alumni
Save Changes Cancel
Figure 36

IMPORTANT! The registrant must login for the Profile Data criteria function to be enabled.

Administrators can set an early bird price point that will only display during the date range indicated. In the figure below, the Early Bird Special will display Sept. 1, 2008 1:00 AM Eastern to November 4, 2008 11:55 PM Eastern. See Figure 37.

Regular Registration View

Price level
Price level name: Early bird special
Note: this is for editing purposes only. It will not display to the customer.
Price: \$50.00
Criteria for this price level: 🗖 Use profile data 🗵 Use dates
Start date:
Date: September V 1 V 2008 V
Time: 01 - : 00 - AM -
End date:
Enable
Date: November V 4 V 2008 V
Time: 11 . : 55 . PM .





Administrators can set pricing using both criteria options, Profile Data and Date of Registration. In the figure below, the Alumni Discount will display for all registrants with Membership Type = "alumni" from Sept. 1, 2008 1:00 AM Eastern to November 4, 2005 11:55 PM Eastern.

Note: If multiple conditions match for a particular registrant, the least expensive level displays.

Price level Price level name: Alumni discount Note: this is for editing purposes only. It will not display to the customer. Price: \$40.00 Criteria for this price level: 🗹 Use profile data 🔽 Use dates Profile data: Miscellaneous: Membership Type is equal to 💌 alumni Start date: Date: September 🔽 1 💌 2008 💌 Time: 01 - : 00 - AM -End date: Enable Date: September 💌 30 💌 2008 💌 Time: 11 💌 : 55 💌 PM 💌 Save Changes Cancel

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Activate Conditional Pricing

How to activate conditional pricing:

- Create the event item as a Text Input (Single Line) Component. The page will refresh.
- Click the Edit link next to the newly created event item. The Edit Component page will display.
- Check the This is an input field for an item quantity checkbox. The Item details section will expand.
- 4. Enter **Default item price**.
- 5. Set **Conditional Pricing** to **On**. The Add a price level link will appear. See Figure 38.
- 6. Click the **Add a price level** link. The Price level section will expand.
- Enter Price level name. Note: This name will not display to the customer.
- 8. Enter the Price.
- 9. Select the **Criteria for this price level** (Use profile date and/or use dates).

Using Profile Data:

- 10. Select the applicable profile data field from the dropdown menu. *See Figure 39.*
- 11. Select is equal to or is not equal to.
- 12. Enter value.

Using Dates:

- 13. Enter the **Start** and **End date**. *See Figure* 40.
- 14. Click **Save Changes** button, or **Cancel** to abort.

Suggestion: Test profile criteria conditional pricing using decoy accounts prior to opening the event to all users.



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Price level

Price level

Price level

Aumni discount
Note: this is for editing purposes only. It will not display to the customer.

Price: \$40.00

Criteria for this price level: ✓ Use profile data

Use dates

Profile data:

Miscellaneous: Membership Type
is equal to
is equal to
is ave Changes
Cancel



Figure 40



Inventory Control

Inventory Control is used when there is a strict limit to the number of items available. If there is no limit of tickets set Inventory Control to Off. The Event Registration application will automatically manage the Currently Available when orders are submitted and modified. Administrators will have the option to return inventory when cancelling an order.

How to set inventory control for a quantity text input component:

- 1. Log into the Admin Tool.
- Click the Event Registration link in the left navigation located under Community Services.
- 3. Scroll down to the Manage Events section.
- 4. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Click the Edit link next to the component. The component properties page will display.
- 7. Set the **Inventory control** to on. The Inventory Details section will display. See Figure 41.
- 8. Enter the **Total units**.
- 9. Select the appropriate out-of-stock option.
- 10. Click Save Changes button, or Cancel to abort.

This i	s an input field for an item quantity
Item) details
Iter	n price: \$75.00
Cor	nditional Pricing: © Off C On
Inve	ntory control: O Off On
Inve	ntory details
Tota	Il units: 200 (0 units currently available)
	n inventory is depicted: Display this item with the following message: Sorry, this item is no longer available.
•	Disable this form and display the following message: Sorry, this is no longer available.
	Figure 41



Shared Inventory

Shared inventory allows administrators to setup multiple ticket types to pull from the same inventory. For example: There are 200 available tickets. The different ticket types are alumni and non-alumni tickets or adult and children tickets.

Но	w to activate shared inventory:					
1.	Add a component for the first	Properties User Resp	onae Specifications	Profile Data Relationship	Beturn to component list	
	ticket type (master) as a Text	Properties:				
	Input (Single Line) Component	identifier:	LV8_alumni			(MEQ)
	in the Event Details section.	Туре:	Single-line Text Inp	ut Field		(IMPO)
2.	Click the Edit link next to the	Labet	alumni tickat			(ama)
	master ticket type component.	This input field will be used	i to collect			(MEQ)
3.	Choose This input field will	O Text data				
	be used to collect: A quantity	 A monetary amount A quantity of an item 	or option associated wit	h a price and/or inventory		
	of an item or option					
	associated with a price	Item details	-10.02			
	and/or inventory.	initi prica.	\$10.00 [] Ch	eck here if tem is \$0.00 (free)		
4.	Enter the Item price in the Item	Conditional Pricing	F @ Off O On			
	details section.	Inventory control:	Oott @ Da			
5.	Set the Inventory Control to	Total unita: 100	(units currently ava	(b2W)		
	On. The Inventory details	When inventory is a	depleted:			
	section will display.	Display this item v	with the following messa	je:		
6.	Enter the numbers of tickets as	Sorry, sold out				
	the Total Units in the		M			
	Inventory details section.	O De not display the	s item			
7.	Select the appropriate When	O Disable this form	and display the following	message:		
	inventory is depleted option		-			
	and enter any associated		M			
	message if applicable.	Valdation:				(MEG)
8.	Check the This is an event	Allow any input				
	item checkbox.	Valid characters:	naracters as nput			
9.	Click the Save Changes	Alphas (A-Z, a-z) Single quote ()	- Rus (+)	1	
	button. See Figure 42.	✓ Numerica (0-9)	Spaces ()	Underscore (_)		
	3	Minimum:	Double quote (') At sign ((0)) Parentheses (())		
		Period (.)				
10.	Return to the Edit Section	Comma (,)				
	"Event Details" page.	 Alow only a specific 	format as input			
11.	Add a component for the	This is an event iter	m			(HEQ)
	second ticket type (secondary)	Haximum characters:	50 characters			(MCG)
	as a Text Input (Single Line)	Pield Display Size:	200 pixels			(HE CO.)
	Component in the Event Details	Initial value:				(IMPO)
	section.	Additional Tao Elements:				intro)
12	Click the Edit link next to the					(MER)
	secondary ticket type	move to another second.	- 3660T -	M		
	component.	Save Changes Ca	noel	Eigure 40		
13	Check the This is an event			Figure 42		
	item checkbox.					
14	Click the Save changes					
	button. The page will refresh					



step must be completed in this sequence.

- 15. On the refreshed page, check This input field will be used to collect: A quantity of an item of option associated with a price and/or inventory. The item details section will display.
- 16. Enter the **Item price** in the Item details section.
- 17. Select the **Shared** radio button for the Inventory control option.
- 18. The **Inventory details** section will expand.
- 19. Select the **Inventory control item** from the dropdown menu. Choose the master ticket item with which this secondary ticket item is sharing inventory.
- 20. Select the appropriate When inventory is depleted option and enter any associated message if applicable.
- 21. Click Save Changes button, or Cancel to abort. See Figure 43.

Note: Once these two components are created as described above, the Inventory Details section for the master ticket type component will display a "This item's inventory is shared by the following items" message that refers to the secondary ticket type component.

voperties		
dentifier:	LV8_gueattick	5
уры:	Single-line Text Input Field	ä
abel	guest ticket	ŝ
his input field will be use	ed to collect	8
Test data A monetary amoun A quantity of an ite Item details	t m or option associated with a price and/or inventory	
Item prices	§ 5.00 Check here if item is \$0.00 (free)	
Conditional Pricin	₩ ⊛orr Oon	
Inventory control	k O0ff O0n ⊕Shared	
Inventory details		
Inventory control	item	
LVS_alumni (alumni	tickat) M	
Sorry, these tic longer available	kata are no	
Sorry, these to briger available O Do not display the alidation:	kata are no A	5
Sorry, these to longer available D on ot display 1 Validation : Allow any imput	his ten	5
Sorry, these to longer available De not display the biddeten: Allow any input Sollow only apecific Valid characters:	characters as input	1
Sony, these to be get available De not display 1 Allow any imput Allow any specific Valid characters: Alphas (A2, s Valid characters: Alphas (A2, s Valid characters: Alphas (A2, s Period () Comms ()	characters as input characters as input -2) Single quote (1) Plus (+) Spaces (1) Underscore (.) Double quote (7) At sign ((0) Double quote (7) Parentheses ((1)) ic format as input	5
Scory, these to be get available De not display 1 Alow any imput Alow any specific Valid charactere: Alona (3-2) Micinare Brevid () Come () Alow only a specific	characters as input characters as input -2) Single quote () Plus (+) Spaces () Underscore () Double quote (?) At sign ((()) ic format as input an	
Sorry, these to be get available De not display 1 De not display 1 Allow any imput Allow any apecific Valid charactere: Alphas (A-2, s Valid charactere: Alpha (A-2, s Valid charactere:	characters as input characters as input -z2 Single quote () Double quote () Double quote () Parentheses (()) ic format as input	5
Sorry, these to be get available De not display to Allow any input Allow any specific Valid characterse: Alphas (A-2, a Valid characterse: Alphas (A-2, a Valid characterse: Alphas (A-2, a Period () Comma () Allow only a specific Comma () Allow only a specific	characters as input characters characte	5 5 5
Scory, these to begar available De not display to Alow any input Alow any apacific Valid characterist Alow any apacific Valid characterist Alow any apacific Machiner Period () Comma () Alow any a specifi This is an event if admun characterist admun characterist	characters as input characters as input characters as input characters as input characters chara	1 1 1 1 1 1 1 1 1 1 1
Scory, these to larger available Do not display 1 Alow any input Alow only appetite Alow only appetite Machane Period () Commo () Alow only a specifi Commo () Alow only a specifi This is an event if lacinum characters: ital Value:	characters as input characters as input characters as input characters as input characters chara	5 5 5 5
Sorry, these to longer available Do not display 1 Allow any input Allow any input Allow any apsection Allow any apsection Allow any apsection Allow any apsection Allow any apsection Period () Conna () Allow any a specific This is an event it lacinum charactera: ald Daplay Size: atal value: dottanal Tag Elements:	characters as input -z) Single quote () Plus (*) Spaces () Undersoure () Ocodele quote () As sign (@) Double quote () As sign (@) Double quote () Remetheses (()) ic format as input em 50 characters 200 pixels	5 5 5 6 5 6 5 6 5 6 5 6 5 6 6 6 7 6 7 7 7 7
Allow only a specific Part of the second se	characters as input his ten characters as input -z)	5 5 5 5 5 5 5 5 5 5 5

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Text Input (Multi Line) Component

How to edit Text Input (Multi Line) component

- 1. Edit Label. See Figure 44.
- 2. Edit **Maximum characters allowed**. 50 characters is the default.
- 3. Edit **Field Display Height** and **Width**. 400 pixels is the default width.
- 4. Click the **Save Changes** button, or **Cancel** to abort.

IMPORTANT!

The character limit is 1,000 for Text Input (Multi-line) Components. Be sure to add text to warn registrants.

Properties User Respo	nse Specifications Return to component list	
roperties:		
dentifier:	EX02_comments	INFO
ype:	Multi-line Text Input Field	INFO
abel:	Comments:	INFO
faximum characters:	50 characters	INFO
ield Display Size:	Height: pixels	INFO
	Width: 400 pixels	
Additional Tag Elements:		INFO
Nove to another section:	- Select -	INFO



Checkbox Component

Checkboxes are used when you want the user to select one or more options of a limited number of choices. See Figure 45.

Yes, I would like to purchase a monthly subscription to Wine Time.



How to add a checkbox component:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Choose Add A Custom Component for Checkbox, then click Add component button.
- 8. Click the **Edit** link next to the new component.
 - The component properties page will display. See Figure 46.
- 9. Check the This is an event item checkbox.
- 10. Select the Initial setting, if you wish the checkbox to be "checked" by default.
- 11. Click Save Changes button, or Cancel to abort.

Checkbox Component with Price and/or Inventory

Checkbox components may include pricing and inventory control. See Figure 47.

Yes, I would like to purchase a monthly subscription to Wine Time. (\$10.00)





How to add a checkbox component with price and/or inventory:

- 1. Follow the steps above for adding add a regular checkbox component.
- Select This checkbox will be used to indicate: The selection of an item or option with an associated price and/or inventory radio button on the component properties page. The Item details section will appear. See Figure 48.
- Enter the Item price, or check the free checkbox. If the item is free, select the appropriate free text.
- 4. Set **Conditional Pricing**, if applicable. See Conditional Pricing for more details.
- 5. Set **Inventory Control**, if applicable. See Inventory Control for more details.
- 6. Click Save Changes button.

Properties <u>User</u>	Response Specifications Return to component list	
Properties:		
Identifier:	EX02_wine_time_subscription	INF
Туре:	Single Checkbox	INFO
Label:	Yes, I would like to purchase a monthly su	INFO
This checkbox will b	e used to indicate:	INFO
O The selection o	f an item or option with no associated price or inventory	
The selection of the	f an item or option with an associated price and/or inventory	
Item details		
Item price:	\$ 10.00 Check here if item is \$0.00 (free)	
Conditional F	Pricing: Off On	
Inventory co	ntrol: ③ Off O On O Shared	
This is an eve	nt item	INFO
Initial setting:	O Checked 💿 Unchecked	INFO
Additional Tag Eleme	ents: onclick ="calc Total()"	INF
Move to another see	tion: - Select -	INF
Save Changes	Cancel	
	Figure 48	

IMPORTANT!

Checkbox components with a price must be added to the Total Billable Component. This includes free checkbox components.

Radio Button Component

Radio Buttons are used when you want the user to select one of a limited number of choices. See *Figure 49.* The data collected can be text, numeric, price, or quantity with a fixed unit price.

Gender
O Male
🔘 Female
Figure 49

How to edit a text radio button component:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event
- Registration application will appear.4. Scroll down to the Manage Events
- Section.
 Click the Edit link next to the
- appropriate form. The Edit Forms page will display.6. Click the Edit link next to the section.
- Click the East link next to the section. The Edit Section <section_name> page will display.
- Click the Edit link next to the component. The component properties page will display. See Figure 49.

	User Response Specifications	Return to component list
Properties:		
Identifier:	EX02_gender	INFO
Туре:	Radio Button List	INFO
Label:	Gender	INFO
The options Text op Numer Price of Quantit View or ed	on this radio button list are: tions pitons ty options associated with a fixed price it options list	
This is	an event item	INFO
Move to and	ther section: - Select	INFO INFO
Save Cha	nges Cancel	





 Click the View or edit options list link. The options list will display. See Figure 50.

Hide options list						
OPTIONS LIST						
Edit options Add options						
Re-Order	Display Label	Internal Label	Add'l Tag Elements	Value (optional)		
1	Option 1	option_1			Delete Hide	
2	Option 2	option_2			Delete Hide	
Re-Order						
Edit options Add options						

Figure 51

9. Click the Edit options link. The Options List will display in edit mode. See Figure 52.

OPTIONS LIST							
Save options Cancel							
Re-Order	Display Label	Internal Label	Add'l Tag Elements	Value (optional)			
1	Option 1	option_1			Delete Hide		
2	Option 2	option_2			Delete Hide		
Re-Order							
Save options Cancel							

Figure 52

- 10. Update the Display Label and Internal Label for each option.
- 11. Click the Save options link. The radio button component properties page will refresh.
- 12. Select **Text** as the type of radio button option.
- 13. Check the This is an event item checkbox.
- 14. Click Save changes or Cancel to abort.

Add Radio Button Options

Additional radio button options can be added using the **Add Options** feature on the radio buttons component properties page.

How to add more radio button options:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* submenu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the Edit link next to the appropriate form. The Edit Forms page will display.



- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the Edit link next to the component. The component properties page will display.
- 8. Click the **View or edit options list** link. The options list will display in add options mode. *See Figure 53.*

OPTIONS LIST						
	Number of options to add: 2 V Placement: O First O Last O After option: 1 V					
Add options Cancel						
Re-Order	Display Label	Internal Label	Add'I Tag Elements	Value (optional)		
1	Option 1	option_1			Delete Hide	
2	Option 2	option_2			Delete Hide	
Re-Order						

Figure 53

- 9. Select the Number of options to add.
- 10. Select the **Placement**.
- 11. Click the **Add options** button. The radio button options page will refresh with the options list in edit mode. The correct number of additional options will display in the appropriate placement. See *Figure 54*.

OPTIONS LIST						
Save options Cancel						
Re-Order	Display Label	Internal Label	Add'l Tag Elements	Value (optional)		
1	Option 1	option_1			Delete Hide	
2	Option 2	option_2			Delete Hide	
3					Delete Hide	
4					Delete Hide	
Re-Order			******************			
Save options Cancel						

Figure 54

- 12. Enter the **Display Label** and **Internal Label** for all options.
- 13. Click Save options link, or Cancel to abort.
- 14. Click Save Changes button, or Cancel to abort.


Radio Button Numeric Component

Radio button component can be configured to store numerical data for each option such as course codes or special admin codes. *See Figure 55.*

Career Networking Session I Managing the First Impression Resume Writing 101

- O Quick Start Your Job Search
- 🔘 Reinvent Your Career

Figure 55

How to add a numeric radio button component:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the Edit link next to the component.
- 8. The component properties page will display.
- 9. Select **Numeric** as the type of radio button option.
- 10. Click the View or edit options list link. The options list will display.
- 11. Click the Edit options link. The Options List will display in edit mode.
- 12. Update the **Display Label**, **Internal Label** (optional), and the **Numeric Value** for each option. See Figure 56.
- 13. Click the Save options link. The radio button component properties page will refresh.
- 14. Check the **This is an event item** checkbox.
- 15. Click Save changes, or Cancel to abort.



Figure 56



Radio Button Price Component

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Radio button component can be configured to have different price points for each option or a fixed unit price which is multiplied by the quantity selected. *See Figure 57.*

Preferred Seating:
Open Seating (\$0.00)
Reserved Seating (\$5.00)
O Terrace Seating (\$10.00)
VIP Seating (\$20.00)
Figure 57

How to add a price radio button component:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the **Edit** link next to the component.
- 8. The component properties page will display.
- 9. Select Price as the type of radio button option.
- 10. Click the View or edit options list link. The options list will display.
- 11. Click the **Edit options** link. The Options List will display in edit mode.
- 12. Update the Display Label, Internal Label, and the Price for each option. See Figure 58.

Note: The **Addt'l Tag Element** will be set automatically once the radio button price component is added to the Total Billable component.

- 13. Click the Save options link. The radio button component properties page will refresh.
- 14. Check the **This is an event item** checkbox.
- 15. Click Save changes, or Cancel to abort.

IMPORTANT!

Radio button price components must be added to the Total Billable Component. This includes free radio button price components.



Figure 58



Radio Button Quantity Component

Radio button component can be configured to have a fixed unit price which is multiplied by the quantity selected. *See Figure 59.*

HCU Alumni Golf Cap (\$15.00 each)
O 1 (\$15)
O 2 (\$30)
O 3 (\$45)
O 4 (\$60)
Einung EO

Figure 59

How to add a quantity radio button component: 1. Log into the Administration Center. 2. Mouse over Forms Management in the Numeric option Price options top navigation. The Forms Management Ouantitic ontions d with a fived price Item details sub-menu will display. Item price: \$15.00 Check here if item is \$0.00 (free 3. Mouse over **Events** and select le options list Create/Manage Events. The Event Registration application will appear. Save options Cance 4. Scroll down to the **Manage Events** Display Label Add'l Tag Elements Internal Label Quantity 1 1 section. Delete | Hirlr 2 2 2 5. Click the **Edit** link next to the appropriate 3 3 3 Delete | Hide form. The Edit Forms page will display. 4 4 4 6. Click the **Edit** link next to the section. The Edit Section <section name> page will Save options Cancel Figure 60 display.

- Click the Edit link next to the component.
 The component properties page will
- a. The component properties page will display.
- 9. Select **Quantity** as the type of radio button option.
- 10. Enter the fixed unit price as the **Item price**, or check the free checkbox. If the items are free, select the appropriate free text. *See Figure 60.*
- 11. Click the View or edit options list link. The options list will display.
- 12. Click the **Edit options** link. The Options List will display in edit mode.
- 13. Update the Display Label, Internal Label (optional), and the Quantity for each option.

Note: The **Addt'I Tag Element** will be set automatically once the radio button price component is added to the Total Billable component.

- 14. Click the Save options link. The radio button component properties page will refresh.
- 15. Check the **This is an event item** checkbox.
- 16. Click Save changes or Cancel to abort.

IMPORTANT!

Radio button quantity components must be added to the Total Billable Component. This includes free radio button quantity components.



Dropdown Menu Component

Dropdown Menus can serve the same purpose as radio buttons, one selection only, (*See Figure 61*) or check boxes, multiple selections allowed, (*See Figure 62*). The data collected can be text, numeric, price, or quantity with a fixed unit price.





Figure 61

How to add a dropdown menu text component

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Choose Add A Custom Component for Dropdown Menu (Custom) then click Add component button.
- Click the Edit link next to the component. The component properties page will display. See Figure 63.
- 9. Click the **View or edit options list** link. The options list will display. See Figure 64.

Properties User Respo	onse Specifications	Profile Data Relationship	Return to component list
Properties:			
Identifier:	EX02_workshops		INFO
Type:	Dropdown menu		INFO
Label:	Select up to two (2)		INFO
The options on this dropdo • Text options	own menu are:		(INF O
User Selections Allow only one s Allow multiple se Allow multiple se Maximum number	election elections (unlimited) elections (limited) er of selections: 2]	
Numeric options Price options Quantity options associated to provide the second	ciated with a fixed pric	c	
This is an event iten	n		INFO
Dropdown size:	1		INFO
Additional Tag Elements:			INFO
Move to another section:	- Select	~	INFO
Conditional Dropdown Menu:	- None - 💌		INFO
Save Changes Ci	ancel		

Figure 63

Hide options lis	<u>st</u>							
OPTIONS LIST	OPTIONS LIST							
		Edit o	ptions Add options					
Re-Order	Display Label	Internal Label	Add'I Tag Elements	Value (optional)				
1	Option 1	option_1			<u>Delete</u> <u>Hide</u>			
2	Option 2	option_2			<u>Delete</u> <u>Hide</u>			
Re-Order								
		Edit o	ptions Add options					

Figure 64



10. Click the Edit options link. The Options List will display in edit mode. See Figure 65.

OPTIONS LIST									
	Save options Cancel								
Re-Order	Display Label	Internal Label	Add'l Tag Elements	Value (optional)					
1	Option 1	option_1			Delete Hide				
2	Option 2	option_2			Delete Hide				
Re-Order				**************					
	Save options Cancel								

Figure 65

- 11. Update the **Display Label** and **Internal Label** for each option.
- 12. Click the Save options link. The dropdown menu component properties page will refresh.
- 13. Select **Text** as the type of dropdown menu option.
- 14. Check the **This is an event item** checkbox.
- 15. Click Save changes, or Cancel to abort.

Add Dropdown Menu Options

Additional dropdown menu options can be added using the **Add Options** feature on the dropdown menu component properties page.

How to add more dropdown menu options:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the Edit link next to the appropriate form. The Edit Forms page will display.
- 6. Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the Edit link next to the component. The component properties page will display.
- 8. Click the **View or edit options list** link. The options list will display in add options mode. *See Figure* 66.



				www.harrisconne	ect.com
OPTIONS LIST					INFO
	Number of options	to add: 2 💌 Pl	l acement: O First 💿 Las	t O After option: 1	
		Add	options Cancel		
Re-Order	Display Label	Internal Label	Add'l Tag Elements	Value (optional)	
1	Option 1	option_1			Delete Hide
2	Option 2	option_2			Delete Hide
Re-Order					

Figure 66

- 9. Select the Number of options to add.
- 10. Select the **Placement**.
- 11. Click the **Add options** button. The dropdown menu options page will refresh with the options list in edit mode. The correct number of additional options will display in the appropriate placement. *See Figure 67.*

Save options Cancel						
Re-Order Display Label Internal Label Add'I Tag Elements Value (optional)						
Option 1 option_1 Delete	Hide					
Option 2 Option_2 Delete	Hide					
3 Image: Constraint of the second s	Hide					
4 Delete	Hide					
Re-Order						
Save options Cancel						

Figure 67

- 12. Enter the **Display Label** and **Internal Label** for all options.
- 13. Click **Save options** link, or **Cancel** to abort.
- 14. Click Save Changes button, or Cancel to abort.



Dropdown Menu Numeric Component

How to edit a dropdown numeric component:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the **Edit** link next to the component.
- 8. The component properties page will display.
- 9. Select Numeric as the type of radio button option.
- 10. Click the View or edit options list link. The options list will display.
- 11. Click the Edit options link. The Options List will display in edit mode.
- 12. Update the **Display Label**, **Internal Label** (optional), and the **Numeric Value** for each option. See Figure 68.
- 13. Click the **Save options** link. The radio button component properties page will refresh.
- 14. Check the **This is an event item** checkbox.
- 15. Click Save changes, or Cancel to abort.





Dropdown Menu Price Component

Dropdown Menu Price component can be configured to have a different price point for each option or a fixed unit price which is multiplied by the quantity selected. See Figure 69.

HCU Logo 4-pc Wine Glass Set	Select	~
	- Select -	
	White Wine Glasses (\$20.00)	
	Red Wine Glasses (\$20.00)	
	Dessert Wine Glasses (\$25.00)	
	Sparkling Wine Glasses (\$30.00)	

Figure 69

How to add a price dropdown menu component

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear. Scroll down to the Manage Events section.
- 4. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 6. Click the Edit link next to the component.
- The component properties page will display.
- 8. Select **Price** as the type of dropdown menu option.
- 9. Click the **View or edit options list** link. The options list will display. See Figure 70.
- 10. Click the **Edit options** link to enter or modify the **Display Label**, **Internal Label**, and the **Price** for each option.

1
rice
\$20.00 Delete Hide
\$20.00 Delete Hide
\$25.00 Delete Hide
\$30.00 Delete Hide
1
I
1

Figure 70

Note: The **Additional Tag Elements** will be set automatically once the dropdown price component is added to the Total Billable component.

- 11. Click the **Save options** link. The dropdown component properties page will refresh.
- 12. Check the **This is an event item** checkbox.
- 13. Click Save changes, or Cancel to abort.

IMPORTANT!

Dropdown menu price components must be added to the Total Billable Component. This includes free dropdown menu price components.



Dropdown Menu Quantity Component

Dropdown menu quantity components can be configured to have a fixed unit price which is multiplied by the quantity selected. *See Figure 71.*

Н	CU Logo Wine Glass Charms: (Set of 4) (\$12.00 each)	- Select -
		- Select -
		1 set (\$12)
		2 sets (\$24)
		3 sets (\$36)
		4 sets (\$48)

Figure 71

How to add a dropdown menu quantity component: 1. Log into the Administration Center. 2. Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display. 3. Mouse over Events and select Create/Manage Events. The Event Registration application will appear. Scroll down to the Manage Events section. 4. Click the Edit link next to the appropriate form. The Edit Forms page will display. 5. Click the Edit link next to the section. The

- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 6. Click the **Edit** link next to the component.
- 7. The component properties page will display.
- 8. Select **Quantity** as the type of dropdown menu option.
- Enter the fixed unit price as the Item price, or check the free checkbox. If the items are free, select the appropriate free text. See Figure 72.
- 10. Click the **View or edit options** list link. The options list will display.
- 11. Click the **Edit options** link. The Options List will display in edit mode.
- 12. Update the **Display Label**, **Internal Label** (optional), and the **Quantity** for each option.

roperties:				
dentifier:	EX02_hcu_logo_wine_	glass_oharms		INFO
ype:	Dropdown menu			INFO
abel:	HCU Logo Wine Glass	Charms: (Set of		INFO
he options on this dropdo	wn menu are:			INFO
Text options				
Numeric options				
Price options				
Quantity options assoc	iated with a fixed price			
Item details				
Item price:	s12.00 Ched	here if item is \$0.00 (free)		
ide options list				
				INFO
		Edit options Add option	5	
Re-Order	Display Label	Internal Label	Quantity	
1	1 set	1	1.00	Delete Hide
2	2 sets	2	2.00	Delete Hide
3	3 sets	3	3.00	Delete Hide
4	4 sets	5	4.00	Delete Hide
Re-Order				
		Edit options Add option	5	
This is an event item				INFO
				INFO
ropdown size.				
dditional Tag Iements:	onchange="calcTotal()	"		INFO
love to another section:	- Select	~		UNP C
onditional Dropdown lenu:	- None	×		INFO
Save Changes Ca	ncel			

Figure 72

Note: The **Additional Tag Elements** will be set automatically once the dropdown menu price component is added to the Total Billable component.

- 13. Click the **Save options** link. The dropdown menu component properties page will refresh.
- 14. Check the **This is an event item** checkbox.
- 15. Click Save changes, or Cancel to abort.



IMPORTANT!

Dropdown menu quantity components must be added to the Total Billable Component. This includes free dropdown menu quantity components.

Pre-defined Dropdown Menus

Pre-defined dropdown menus are available to allow an administrator to quickly build an event registration in minimum amount of time. Pre-defined dropdowns are available for Class Year, State, and more.

How to modify pre-defined dropdown menu:

- 12. Log into the Administration Center.
- 13. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 2. Scroll down to the **Manage Events** section.
- 3. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Choose Add A Custom Component for Dropdown Menu (NNNN), then click Add component button
- 6. Click the Edit link next to the new predefined dropdown component. The component properties page will display. See Figure 73.
- 7. Click the **Convert now** button. The page will refresh.
- Click the View or edit options list link. See Figure 74. The options list will display.
- Click hide or delete next to the appropriate option or click the Edit options link to edit the Display Label. The Options List will display in edit mode.

Note: Administrators can edit, delete, and hide options; however, they cannot add additional options. Administrators should not change Internal Labels.



Figure 73

Properties User Respo	nse Specifications Profile Data Relationship Return to component list	
Properties:		
Identifier:	class_year	INFO
Type:	Dropdown menu	INFO
Label:	Class Year:	INFO
User selections:	Allow only one selection Allow multiple selections (limited) Allow multiple selections (limited) Maximum number of selections	INFO
View or edit options lis	<u>t</u>	
Dropdown size:	0	INFO
Additional Tag Elements:		INFO
Move to another section:	- Select -	INFO
Conditional Dropdown Menu:	- None -	INFO

Figure 74



Conditional Dropdown Menus

Administrators have the ability to create dropdown menus where the options within the child dropdown menu (conditional dropdown menu) changes, depending upon which option in the parent dropdown menu are chosen by the end-user. In the example below (*See Figure 75*), the *Select time* options change depending on which *Free Activity* the end-user selects. Each dropdown menu will be appropriately flagged as "parent" and "conditional" (child) on the backend.

Select a Free Activity:	Tour of library	Select a Free Activity:	EX02_free_activity	0	CUSTOM Y	0	-
Select time:	1 PM 💌	Select time:	EX02_free_activity_time	0	CUSTOM		
	3 PM		F	igure	76		

Figure 75

How to add conditional dropdown menus:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the Edit link next to the appropriate form. The Edit Forms page will display.
- 6. Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Create the parent dropdown menu component, and enter the options for parent menu.
- Create the child dropdown menu component. Do not enter any options for the child menu.
- 9. Return to the parent dropdown menu's property page.
- 10. Set the Conditional Dropdown Menu to the child dropdown menu. See Figure 77.
- 11. Click Save Changes. The parent dropdown menu property page will refresh.
- 12. The Type will update to indicate "This is a condition. See Figure 78.
- 13. Return to the child dropdown menu to set the child options for each parent option.
- 14. Select the parent option in the Options List For dropdown menu. *See Figure 79*.
- 15. Add the appropriate child options.

This is an event item	1
Dropdown size:	1
Additional Tag Elements:	
Move to another section:	Select
Conditional Dropdown Menu:	EX02_free_activity_time
Save Changes Ca	ancel
	Figure 77





Figure 79

Note: Default child options display only for parent option 1. You will need to add options for parent option 2, 3, and so on.

- 16. Click Save options.
- 17. Repeat steps 9-11 for each parent option.
- 18. Click Save Changes.



Display Field Component

Display field component is used to display informative text on the event registration form such as instructions on how to enter the telephone number. *See Figure 80.*

 Please enter your phone number in the following format: xxx-xxx.

 Daytime Phone Number:

 Evening Phone Number:

Figure 80

How to edit a display field component:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The Edit Forms page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Choose Add A Custom Component for Display Field, then click Add component button.
- Click the Edit link next to the Display Field component you wish to edit. The component properties page will display. See Figure 81.
- Add or edit the text in the Display Text field.
- 10. Click Save Changes, or Cancel to abort.

Properties:		
Identifier:	phone_instructions	INFO
Type:	Display (Text)	INFO
Display Text:	Please enter your phone number in the following internation of the following internation of the following international states and the	(INF O
Section Header Indicator:		INFO
Move to another section:	- Select -	INFO

Figure 81

Section Header

Check the Section Header Indicator if you wish the text to display as a section header.



Display Field Custom HTML Components

- How to edit a display field custom HTML component:
- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The Edit Forms page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Click the Edit link next to the Display Field Custom HTML component you wish to edit. The component properties page will display. See Figure 82.
- Choose Add A Custom Component for Display Field (Custom HTML), then click Add component button.
- **9.** Add or edit the text in the Display HTML field.
- 10. Click Save Changes, or Cancel to abort.



Note: If you do not know how to enter HTML code, you can use the Visual Edit mode's HTML editor to edit this section. See Visual Edit.



User Response Specifications

Administrators have the ability to configure every component in a form that accepts user input as optional (default setting), required, or conditionally required. *See Figure 83.*

User Response: Required O Optional C Conditionally required, based on the specifications below	
--	--

Figure 83

Required Components

How to set a component as required:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.

"Personal Inf	ormation" Compo	ients:					
	INFO	INFO	INFO	INFO	INFO	INFO	INFO
Re-Order	Label for display	Identifier	Visible	Туре	User Response	Place On	
1	Personal Info Label	pers_info_label1	Ø	TEXT		-	Edit Delete Hide
2	Title: (Mr.,Ms., etc.)	home_prefixname	0	INPUT	0	_	Edit Delete Hide
3	First Name:	home_firstname	0	INPUT	0		Edit Delete Hide
4	Middle Name:	home_middlename	0	INPUT	0	-	Edit Delete Hide
			Fig	ure 8	4		

- 6. Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the Edit link next to the component.
- Click the optional icon () in the User Response field. See Figure 84. The list of components page will refresh and a "Requested component set to REQUIRED" message will display at the top of the page. The required icon () display next to the component.

Optional Components (Default Setting)

How to set a component as optional:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the Edit link next to the component.
- 8. Click the required icon (¹¹¹) in the User





Setting a required component to "optional" may result in a transaction processing error due to inadequate information being passed to the payment server when a customer submits the form.

Be sure that all components required for processing are set to required.



Response field. See Figure 85. The list of components page will refresh and a "*Requested component set to OPTIONAL*" message will display at the top of the page.

The optional icon (()) display next to the component.

Conditionally Required Components

How to set a component as conditionally required:

1. Log into the Administration Center.

- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the **Edit** link next to the component. The component properties will display.
- Click the User Response Specifications link at the top of the Component Properties page. See Figure 86. The User Response Specification page will display.
- 9. Select the **Conditionally required** radio button. *See Figure 87.*
- 10. Select the components or componentoptions that will trigger the "required" setting for this component.
- 11. Click the **Save Changes**, or **Cancel** to abort.



Figure 86



Figure 87



Online Processing Required Fields

There are several fields that will be sent to the payment processor for credit card authorization and billing processing, and so are necessary to keep (and to keep marked on the form as required fields) for this credit card processing to work:

Label for display	Identifier
First Name:	home_firstname
Last Name:	home_lastname
Address1:	billing_address1 or home_address1
State:	billing_state or home_state [if US or Canada]
Zip:	billing_zip or home_zip [if US or Canada]
Country:	billing_country or home_country [if non-US]
Credit card expiration month:	cc_exp_month
Credit card expiration year:	cc_exp_year
Credit card number:	cc_number
Credit card verification number:	cc_cvn optional

The default values are shown here. These are initialized as the monetary fields when a form is created. However the component used for this data can be altered in the Edit Form Configuration > Payment Processing Options tab, in the Billable Component section.

International Event Forms

IMPORTANT! Administrators must update State and Postal Code components to accommodate international users:

How to configure an event form to handle international registrations:

- 1. Change **State & Postal Code** components from **Required** to **Conditionally required**, based on the specifications below.
- 2. Set the **Conditional Trigger** for billing_country = US or CA (Canada).



Validation

Setting up validation for a component will result in various data checks being performed related to the data entered by the end-user when the form is submitted.

How to setup validation for a specific text input component: 1. Log into the Administration Center. 2. Mouse over Forms Management in the top navigation. The Forms Management

- sub-menu will display.
 Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- Click the Edit link next to the component. The component Properties will display with the Validation section. See Figure 88.
- Select Allow only specific characters input radio button, and enter the appropriate valid characters, or Allow only a specific format as input. See Figure 89.
- 9. Click Save Changes, or Cancel to abort.

on: w any input			
w only specific ch	aracters as input		
lid characters:			
Alphas (A-Z, a-z)	Single quote (')	Plus (+)	
Numerics (0-9)	Spaces ()	Underscore (_)	
Period (.)	Double quote (")	At sign (@)	
Comma (,)	Dash (-)	Parentheses (())	
	on: w any input w only specific oh id characters:] Alphas (A-Z, a-Z)] Numerics (0-9)] Period (.)	on: w any input w only specific characters as input id characters: Alphas (A-Z, a-z) Single quote (') Numerics (0-9) Spaces () Period (.) Double quote ('') Commer (.) Double quote ('')	on: w any input w only specific oharacters as input id characters: Alphas (A-Z, a-z) Single quote (') Plus (+) Numerics (0-9) Spaces () Underscore (_) Period (.) Double quote ('') At sign (@) Percence (.) Double quote ('') Branch terms ('')

Figure 88

Validation:	
O Allow any input	
Allow only specific characters as input	
Allow only a specific format as input	
Valid format:	
O Monetary amount	
Email address format	
Phone/fax format	
Eigung 90	-

Figure 89

Default Validation

There is additional field validation that is automatically performed by the payment processor on the following fields, as follows:

Label for display	Identifier	Validation				
Email:	home_email	 xxx@xxx.xxx >6 character No blanks Allowed char @, +, . 	c format s in length racters: letters	s, numbers, _, -,		
Phone:	phone_day	 7-20 characters in length Allowed characters: numbers, -, +, (,) 				
Credit card number:	cc number					
		Card Type	Prefix	Length		
		Visa	4	13, 16		
		MasterCard	51-55	16		
		American Express	34 37	15		
		Discover	6011	16		



Profile Data Relationship

Profile Data Relationship enables administrators to map data from a user's profile to a specific component on the form so that the form component may be pre-populated with the profile data when the form initially displays. Setting this relationship also allows for the possibility of saving the data entered on the form back to profile database when the form is submitted. A user must be logged into the form (using the Registered Member Prompt section) for this feature to work.

How to activate profile data relationship:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the section. The Edit Section <section_name> page will display.
- 7. Click the **Edit** link next to the component. The component **Properties** will display.
- Click the Profile Data Relationship link at the top of the component properties page. The Profile Data Relationship page will display. See Figure 90.
- 9. Check the **Display profile data in this component** checkbox.
- 10. Select the appropriate profile field from the **Profile data** dropdown.
- 11. Click **Save Changes**, or **Cancel** to abort. The page will refresh and the Your profile data display settings have been saved confirmation will display at the top of the page.



Figure 90

IMPORTANT:

The administrator may select whether or not data entered on the form should be saved back to a member's profile within the Profile Data Management feature of the Edit Event Configuration tab. The Event Form application will alert you of the current Profile Data Management settings. If the settings indicate that any data changes made to this form by the customer will not be saved to their profile, a link to change the Profile Data Management settings will be provided.



Manage Pages

Create a Page

Create a page allows an administrator to create a new page that will appear after the current page. The new page will not contain any sections. You will need to move sections to the new page from other pages, or create new sections.

How to create a new page:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Create Page button at the top of the page. See

EditEve	rt Pagea	Edit Ever	nt Configuratio	n	heview Even			-
PAGE 1	THANK YOU	PAGE	CONFIRMATIO	I FIIML				
Loit Page 1								
Vaul (ect mode	Preview pa	ege (Duatomer ve	() (M	Review page (Adria viev	() Create	a new page
Acres do a								
Page Sec ORDER	Boresi	LANE.	AUTO					
Re-Order	Bonesi L L L L L	Name	MITTE Market Availability	uitta antai Visibility				

- 7. **Figure 91**
- Click the Create new page button, or Cancel to abort. The Edit Forms page will display with the new page tab at the top. See Figure 92.

Note: Modify the text on the Submit button on page 1 to Next or Continue.





Figure 92



Edit Page Properties

Pages are automatically set to display always. An administrator can configure a page to display based on a specific trigger. For example, if the end-user registered for rooming, the rooming registration page could display where the registrant is prompted to select a room type, enter arrival date, departure date, and roommate name(s).

How to edit page properties:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.
- 6. Click the appropriate page tab.
- 7. Click the **Edit Page Properties** button at the top of the page.
- Select the "This page should only display when a user selects the "Conditional Trigger" specified below" radio button. See Figure 93.
- Select the components or component-options which, when selected by the end user, will cause this page to be displayed.
- 10. Click Save Changes, or Cancel to abort.

Move Section to New Page



How to move a section to a new page:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit link next to the appropriate Section. The Edit Section <section name here> page will display.
- 7. Click the **Move this section to new page** button. See





Figure 93

Y

class_year: 2009



Edit Event i	Pages Bill B	rent Configuration	Presew Event			-	
PAGE 1	PAGE 2 THANK Edit Section 'View	YOU PAGE CONTIRA Attendence List"	AATION DINAIL				
Vaux ed:	node 🔘 Previer	v pege (Customer view)	O Preview page	(Admin view)	Nove this	sector to new pay	
"Vez Atten	dance List" Compo	oents:					
	Tanka .	REY PROPERTIES	Carros	1000	5	ETTINGS	-
ReOrder	Label for display	klentifier	Туре	Availability	Visibility	User Response	Р
1	View Attendance List	view_attendance_liet_ini	S	0	۲		
	Providence and	allocation and the	Reserves	0	0		



8. 9. *Figure* 94.

- 10. Select the page number from the drop down. *See Figure 95.*
- 11. Click the **Move this section** button, or **Cancel** to abort. The Section moved to new page confirmation will appear at top of page 1.

Preview This Page

Preview this page allows an administrator to preview the Customer view or the Admin view of the current page without leaving the Edit Event Pages tab.

How to preview a specific page:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- 6. Click the appropriate page tab.
- Click the Preview page (Customer view) button at the top of the screen to view the Customer view. See



- 8. 9. *Figure* 96.
- 10. Click the **Preview page (Admin view)** button at the top of the screen to view the Admin view. See





Edit Event P	Iges Edit Ever	nt Configuratio	in I	Preview Event	
PAGE 1 P	AGE 2 THANK YO	NU PAGE C	ONFIRMAT	ION EMAIL	
Edit Page 1					
D Value at a	Preview na	ne (Customer vi		Draview mana (Artmin v	(ew) Create a new re
	C risting p	de l'estatute et		and the second sec	and a real provide the second
Page Section	8:				
ORDER	NAME	SETTI	INGS		
		(HFD)	INFO		
Re-Order	Section Name	Availability	Visibility		
	Introduction	0	۲	Edit	
	JavaScript Functions	0	۲	Edit	
	Registered Member Promot	0	0	Edit	
	and the second s				

11. 12. *Figure* 96.

13. The front-end version of the event form will display in a new browser window or a new browser tab.

Delete Page

Delete page allows an administrator to delete an unwanted page. All sections and their corresponding components on the deleted page will automatically be moved to the bottom of the previous page.

PAGE 1

Edit Page 2

😧 Vauatied

ReOide

How to delete a page:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- 6. Click the **Page #** tab at the top of the page for a page other than Page 1.
- 7. Click the **Delete this page** button at the top of the screen. See



			Figure	98	
Delete this page	Cancel				
PLEASE NOTE: When a page is deleted, all	sections and their co	imponents on the pa	ge will be automatica	ly moved to the end	l of the previous (
Are you sure you want to d	elete this page?				
Delete page					

0

0

Eff

Figure 97

0

0

- 8. *Figure* 97. An "Are you sure?" page will display. *See Figure* 98.
- 9. Click the **Delete this page** button when prompted to confirm the page deletion, or click **Cancel** to abort.



Manage Thank You Page and Confirmation Email

Thank You Page

The Thank You page is fully customizable.

How to edit the Thank You page:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Thank You Page tab at the top of the page. See Figure 99. The Thank Page will display in edit mode.
- 7. Modify the content in the text area provided. *See Figure 100.*
- 8. Click Save Changes or Cancel to abort.

Adding Data Tags

Specific form data can be added to the Thank You page. See Data Tags for more details.





Save Changes Cancel

How to preview the Thank You page:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Thank You Page tab at the top of the page. The Thank Page will display in edit mode.
- 7. Click the **Preview this page button** at the top of the page. See



Figure 101





Figure 101. A new browser window or tab will open with the default Thank You page displayed.

IMPORTANT!

An administrator must successfully complete the event form to view the actual Thank You page.

Data Tags

Administrators can insert data from the submitted form such as the user's name and address into the confirmation emails.

Pre-defined Data Tags

Below is a list of some **pre-defined tags** and the data they represent:

%ORDERDATE%:	Date of submitted form
%ORDERDATETIME%:	Date and Time of submitted form
%FIRSTNAME%:	First name of user
%LASTNAME%:	Last name of user
%EMAIL%:	Email address of user
%STREET1%:	Address: Street (line 1) of user
%CITY%:	Address: City of user
%STATE%:	Address: State of user
%ZIP%:	Address: zip/postal code of user
%PAYMENTTYPE%	Payment method
%AMOUNT%:	Payment amount
%MASKEDCREDITCARDNUMBER%:	Credit card number (note first 11 numbers are asterisks, only last 4 or 5 numbers displayed)
%EVENTTITLE%	Event Title



Dynamic Data Tags

In addition to the pre-defined dynamic tags listed above, you may include tags within the text of your confirmation page to display the data entered by the user into certain customized components in this form. Below is a sample of these tags. The section of the form in which the customized component displays in is listed below for your reference.

TAG	SECTION
%EX02_regular_tickets%	Event Details
%EX02_young_professional_tickets%	Event Details

Enter the identifier for the custom componenet in "%%": %IDENTIFIER%

Event Guest Data Tag

In addition to the dynamic tags listed above, you may include a tag within the text of your confirmation page or email to display the data entered by the user as Event Guest in this event form. This will list the event guests and, if applicable, which event items (products) they are matched to:

TAG	DESCRIPTION
%EVENTGUESTDETAILS%	Event guest detail



Confirmation Email

The confirmation email is fully customizable. It is important to remember that HTML code will be display as raw code to Text Only email recipients.



- *7. Figure* 102. The **Confirmation Email** will display in edit mode.
- 8. Enter the **"From" Email Address**. See *Figure 103.*
- 9. Modify the Email Subject. It is good to include the Event Title in the subject.
- 10. Modify content in the text area provided. *See Figure 104.*
- 11. Enter blind carbon copy email addresses. One email address per line. *See Figure 105.*
- 12. Click Save Changes, or Cancel to abort.

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PAGE 62



Enter text and/or HTML:	
Erfert text and/or THALL Date: %OPREDFAULTRestor=utry TO: %FIRSTNAME% by ASTNAME%-tor> %STRET1% %STRET2%-tor> %CTTV%, %STRET2%-tor= tar Date: %FIRSTNAME% %LASTNAME% -star=date tar Date: %FIRSTNAME% %LASTNAME% -star=date Date: %FIRSTNAME% %LASTNAME% -star=date tar Date: %FIRSTNAME% %LASTNAME% -star=date tar Date: %GTTV% Use of the star=date tar Charge Confirmation Number: %REFERENCENUMBER%-tor=date Charge Confirmation Number: %REFERENCENUMBER%-tor=date The DateSTime of your credit card charge was: %ORDERDATETIME%-tor=date	X

Figure 104

www.harrisconnect.com
Slind Copy Option:
o send "blind" copies of confirmation emails (bcc.) to other email addresses, type each mail address on a separate line.
cc: Email Addresses:
2
Save Changes Cancel
Figure 105

How to preview the Confirmation Email:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Confirmation Email tab at the top of the page.
- 7. Click the **Preview confirmation email button** at the top of the page. *See Figure 106.*





Disable Confirmation Email

The confirmation email feature can be disabled. Disabling this feature will prevent all confirmation emails from being deployed including blind carbon copies as well confirmation emails sent when modifying a registration on the registrant's behalf. This is not recommended. If you do not wish for specific registrants to receive a confirmation email, register on their behalf and enter your email address in place of the registrants. **IMPORTANT!** The email address must be a valid email address for any confirmation emails to be deployed.

How to disable confirmation email:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event

Disable Confirmation Email(s):

Check here if you do NOT want any confirmation email sent.

Figure 107



Registration application will appear.

- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Confirmation Email tab at the top of the page. The Confirmation Email will display in edit mode.
- 7. Check the **Disable Confirmation Email** checkbox. *See Figure 107.*
- 8. Click Save Changes, or Cancel to abort.

Multiple/Conditional Thank-You pages & Confirmation Emails

Administrators can now create more than one version of the Thank-you page and Confirmation Email for a given form, and apply conditions to determine which is delivered based on how the form has been filled out. For example, if a form accepts additional payment options such as Check, Money Order, or pay at the door, the Thank-you page and Confirmation email can be different based on the selected payment option.

How to create multiple/conditional Thank You page/Confirmation Emails:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Thank You Page or Confirmation Email tab at the top of the page. The Thank You Page/Confirmation Email will display.
- 7. Click on the Create an alternate Thank-you page/Confirmation email button. See Figure 108.
- 8. The Create a new thank you page/confirmation email will display.
- Click the Create a new thank you page/confirmation email button to confirm that you want to create the page. See Figure 109. A "Your new thank you/confirmation email page has been created" onscreen confirmation will display.

	11d115.		
Edit Event Pages	Edit Event Configuration	Preview Event	
PAGE 1 PAGE 2 Edit Thank-you Page "\ Preview this page 1	THANK YOU PAGE CONFI	RMATION EMAIL	Delete this pape
Thank-you Page Text	(Version A) Edit Version B displays after a customer subm	its the form. To customize	e this Thank-you p
Creating multiple Tha Although only one Tha conditionally displaye Learn how to create r	ink-you pages ink-you page will be sent to the o d, based on criteria that you spe nuttiple Thank-you pages-	sustomer upon form subm city.	nission, Event Reg
	Figure 10	3	
Edit Event Pages	Edit Event Configuration Previ	ew Event	
PAGE 1 PAGE 2		EMAIL	•
Edit Thank-you Page > Crea	te a new thank you page		1
Create a new thank you page with a new thank	bage Il be created that will be a copy of the de	fault thank you page for this for	
Note: The new page will be status to default or a conditi	marked as <i>disabled</i> . To enable the page onal version.	go into the Edit page properties	

Figure 109

Each Thank-you page/Confirmation email created will have a version "letter" assigned to it. The original Thank-you page/Confirmation email will be referred to as Version A, and additional Thank-you pages/Confirmation emails will be referred to as Version B, Version C, etc.

Create a new thank you page



- 1. Click on the appropriate **Edit Version** link to edit the new Thank-you page/Confirmation Email. *See Figure 110..*
- 2. Edit the Thank-you page/Confirmation Page text as necessary and save your changes.
- 3. Click on the **"Edit page/email properties"** button. *See Figure 111.*
- Select the option for This Thank-you page/Confirmation email will only display when a user selects the 'Conditional Trigger' specified below radio button. See Figure 112.

IMPORTANT! The new confirmation email will be marked as *disabled*.

- 5. Select the components or component-options which, when selected by the end user, will cause this page to be displayed.
- 6. Click Save Changes, or Cancel to abort.



Edit Eve	nt Pages	Edit Event Configur	Edit Event Configuration Preview Event		
				1.1	
PAGE 1	PAGE 2	THANK YOU PAGE	CONFIR	MATION EFTAIL	
Edit Thank-	-you Page "Ve	ersion A"			
Preview th	ris page Cr	eate an aitemate "Thank y	you" page	Edit page properties	Delete this page
Thank-yo	u Page Text (Version A) Edit Vers	ion B Edi	t Version C	
The "Thar	nk-you page" (displays after a custor	her submit	is the form. To customi	ze this Thank-you p
Creating	multiple Than	ik-you pages			
Although	only one Than	nk-you page will be ser	nt to the cu	stomer upon form sub	mission, Event Reg
conditiona	ally displayed	based on criteria that	you speci	ty.	
Learn hos	w to create m	ultiple Thank-you page	88.		





Figure 112

How to set the default Thank You page/Confirmation Email:

- 1. Click on the appropriate Edit Version link to edit the Thank-you/Confirmation Email page.
- 2. Click on the Edit Page Properties button.
- 3. Select the option This is the default Thank-you page/Confirmation email.
- 4. Click Save Changes.



Edit Event Configuration

Activation

The Activation feature allows an administrator to activate/deactivate a form as needed. A "*form is temporarily unavailable*" message is displayed when a user attempts to access an inactive form.



How to activate/deactivate a form:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Activation** link next to the appropriate form. The Activation page displays. *See Figure 113.*
- 6. Select Activate form, Deactivate form, or Activate form based on dates below.
- 7. If entering a date range of when the form is accessible, check the **Enable** checkbox.
- 8. Click **Finish**, or **Cancel** to abort.

Select your activation options below.	
Form Activation	
 Activate form 	
O Deactivate form (The "Form is unavailable" p	page will display.)
O Activate form based on dates below	
Start date:	End date:
Enable	Enable
Date: January 💙 1 😒 2007 😒	Date: January 💙 1 💙 2007 🗸
Time: 01 v: 00 v AM v	Time: 01 . 00 . AM .
Finished	
Figur	e 113



Payment Processing

Configure Payment Processing

How to setup payment processing:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Payment Processing** link next to the appropriate form. The payment processing options will display. *See Figure 114.*

Note: If the Payment Processing has already been configured the full Payment Processing page will display. See Figure 116.

Edit Form Pages Edit Form Configuration Preview Form							
ACTIVATION PAYN	ENT PROCESSING	SPECIAL FEATUR	ES & FUNCTIONS	CAMPAIGNS	BRANDING	PROFILE DATA MANAGEMENT	TELL A FRIEND
ayment Processing Op	tions						
Select your payment pro	cessing method be	low, then dick "Cor	tinue".				
C Granting							
C DyberSource							
C Payflow Pro							
C Sale lise							
C TouchNet Payment Ga	leway						
C Offline Payment Proce	price						
C No payment processi	9						
Castlere							
Contribe							

Figure 114

List from Pages
List from Configuration
Processing Configuration
Proce



Event Registra	ation						
Create & Manage Forms	> Edit "Wine & Cheese Even	18.					
Edit Event Pages	Edit Event Configuration	Preview Event					
ACTIVATION PAYIN	IENT PROCESSING SPECIA	L FEATURES & FUNCTIONS	CAMPAIGNS	BRANCING	PROFILE DATA MAN	AGEMENT TE	LL A FRIEND
rayment Processing Op	oons						-
Select your payment pro	cessing options below, then a	lick "Update Payment Pro	cessing Options*.				
This form is currently pr C. Cashliet. C. CyberSource MOP C. Inthiet C. Payflow Pro C. Sale Mae C. Transful Research for	ocessing payments through C	vberSource. To change t	he payment proces	aing method for t	tis form, choose a diffi	arent processing (hpe below: 4
C Offine Payment Proce C No payment procession	awing 19						1
Billable Component							
Select the form compor processing.	ent that contains the "billable	amount". The value entere	ed in this compone	nt by the custome	r will be passed throug	gh to CyberSourc	e for payment
Billable Component event	_unning_total						
Select which currency is (important: Confirm with	used for all monetary fields. 1 your payment processor (Cyl	he submitted value to be verSource) that (he Merch	charged to the cus ant ID you are usin	tomer will be chai g for this form is o	gad in this unit of cum onligured to accept thi	ancy. s currency).	لمنى



- 1. Select **Payment Processing Type** (CyberSource, TouchNet, etc., or Offline Payment Processing).
- 2. Click Continue. An "Are you sure" page will display. See Figure 115.
- 3. Click Change. The full payment-processing page will display. See Figure 116.

IMPORTANT!

Administrators have the ability to set an event as Offline Payment Processing.



Billable Component

The billable component is the total dollar amount forwarded to the payment gateway for credit card processing.

Billable Component:	event running total 💌

Currency

Foreign currency is available. The Event Registration application currently supports: Canadian Dollar, British Pound Sterling, Euro, and Mexican Peso.

IMPORTANT!
Confirm with your payment processor (CyberSource) that the Merchant ID you are using for this
form is configured to accept foreign currency.

Currency: USD (US Dollar)

Recurring Payments

Recurring Payments section will appear **ONLY** if the Merchant ID has been appropriately configured. To accept Recurring Payments for an event, choose the radio button: Recurring payments accepted. By default, recurring payments are not accepted. For complete instructions

for mapping this section, click on the link *How to add "Recorring Payments" as a payment option on a form* within the Recurring Payments section.

Recurring Payments			
How to add "Recurring Payments" as a payment option on a form			
Select whether or not you would like	recurring payments to be accepted	d on this form.	
Recurring payments not accepted.			
C Recurring payments accepted.			
Map Form Components for Recurrin	ng Payment Processing:		
For each of the values listed below, select the appropriate form component (i.e. from the components that you created to accept Recurring Payments on this form). The values entered in these components by the customer will be passed through to CyberSource for payment processing.			
Recurring Payment request:	- Select -	×	
Recurring Payment amount:	- Select - 💌		
Recurring Payment frequency:	- Select - 💌		
Number Of Recurring Payments:	- Select - 💌		
Recurring Payment Start Date (optional):	- Select - 💌		
Automatic renewal option (optional):	- Select -	×	

Credit Cards

Administrators select the credit cards to be used for this event form.

IMPORTANT! Confirm with your payment processor (CyberSource) that the Merchant ID you are using for this form is configured to accept the selected credit card types.



How to add credit card types:

- 1. Select the credit card types from the **Unaccepted Cards** list. *See Figure 117.*
- Click the Add button to add the selected credit card types to the Accepted Cards list.

Display Order

Use the "Move Up" and "Move Down" buttons to change the order in which the credit cards will display on the form.



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How to add credit card types:

- 1. Select the credit card types from the Accepted Cards list.
- Click the Remove button to remove the selected credit card types from the Accepted Cards list.

Custom Credit Cards

Administrators can add custom institution/association credit cards to event forms. For example: We could add the Harris Connect University Platinum Visa credit card as an option.

Unaccepted Cards: Accepted Cards:				
American Express Discover Switch/Solo/Maestro Custom Card 2 Custom Card 3				
Custom Credit Cards:				
If you would like to accept one or more credit cards that are not listed, enter the name(s) of the credit card(s) in the fields for "Custom Credit Cards".				
NOTE: Be sure to select "Add" (above) for the custom credit card(s) that you entered, and place them in the desired order. The name you enter for a custom credit card will not display in the select box above rather, it will display as "Custom Card 1", "Custom Card 2" or "Custom Card 3". However, the name will display in the Credit Card dropdown or radio button list on the form.				
Custom Card 1: Harris Connect University Platinum Visa				
Custom Card 2:				
Custom Card 3:				

How to add credit card types:

- 1. Select Custom Card type from the Unaccepted Cards list.
- 2. Click the Add button to add the selected custom credit card to the Accepted Cards list.
- 3. Enter the credit card name you wish to display in the Credit Card type dropdown or next to the Credit Card type radio button.



Credit Card Components

Credit card types can display as a dropdown menu (default component) or as a radio button selection.

Credit Card component type:
You also have the option to display credit cards (on the form) in a dropdown menu or in a radio button list. Make your selection below.
• Display credit cards in a dropdown
O Display credit cards in a radio button list

Merchant ID

Select the Merchant ID to be used for credit card payments.

Merchant ID
Select the merchant ID that will be used for this form:
Merchant ID: harris001

If Merchant ID Already Selected – The selected merchant ID will display in the Current Merchant ID field. The admin must click the Modify link in order to modify the selected merchant ID

Merchant ID	
A Merchant ID is (used to [short explanation]. Select the merchant ID that will be used for this form.
Current merchant ID	: 12345 Modify

No Access To Selected Merchant ID – If the admin does not have access to the assigned Merchant ID, the merchant ID characters are hidden with asterisks.

Merchant ID	
Merchant ID is used to [short explanation]. Select the merchant ID that will be used for this for	m .
urrent merchant ID:	

When the admin clicks the Modify link, he/she will receive an important note. Clicking the "Continue and modify Merchant ID" link will allow the admin to continue. The Available Merchant ID dropdown menu will display.



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Merchant ID	
A Merchant ID is used to [short explanation]. Select the merchant ID that will be used for this form.	
Current merchant ID: ***** Modify	
Important: You do not have access to the merchant	
ID to which this form is currently set. If you set the	
form to use a different merchant ID, you will not be	
able to set it back to the one being used currently.	
Cancel Continue and modify Merchant ID	

Merchant ID Error Handling – If an admin is attempting to change the Merchant ID for a live form meaning the form is Active and hitting the Production payment processing server, displays the following error message:

Important: You are about to modify the merchant ID for an active form currently connected to the production payment processing server. If you clicked modify by mistake, please click cancel.

Cancel Continue and modify Merchant ID

No Merchant ID Error Handling – When an admin does not have access to any Merchant IDs is attempting to configure a new form, the following error message displays.

Merchant ID				
A Merchant ID is a unique identifier assigned by merchant account provide subscriptions and/or membership renewals.				
Current merchant ID: None selected	Modify			
Sorry, but you do not have access to any merchant IDs				
Close				

Processing Server

The Processing Server should be set to TEST credit card processing while you are creating, editing, and test your event. Prior to activating your event for end-users, be sure to set the Processing Server to PRODUCTION.



Processing Server

The information collected in this form will be sent to and processed on a credit card services server. Select the server you would like to use:

© Send form information to the TEST credit card processing server only (Select this option while you are creating, editing and testing your form.)

C Send form information to the PRODUCTION credit card processing server (Select this option when you are ready to process live credit card transactions.)


Additional Payment Options

Administrators can specify which additional payment options (cash, invoice, pay at door, check, or money order) are available to the registrant and which ones are only available to the administrator.

Additional Paym	ent Optio	ns
Select any additio "Available for Adv	mal paym ministrato	ent options th rs" checkbox f
	Ava	liable for:
Payment Option	Customer	Administrators
Cash		
Invoice		
Pay At Door		
Check*		
Honey Order*		

IMPORTANT! If Check or Money Order is selected, enter a mailing address where registrants can mail in their checks and money orders to. The Mailing Address will display on the Thank You page and Confirmation Email.

Custom Data for Payment Processor*

*Currently, this feature is available only for CyberSource. Check with your CRM for additional payment processor availability.

Administrators have the ability to send an additional value to CyberSource with all form submissions. This will simplify the order reconciliation process. The following types of values may be sent to CyberSource:

- Fixed values (such as appeal codes, scholarship designations)
- Form data entered by the user
- Profile data for authenticated users

The custom value will be appended to the Merchant Reference Number that currently appears in Harris Form Reporting as well as most reports within the CyberSource Business Center. While this functionality is currently only available for CyberSource, support for other payment processors is anticipated in the future.

select the type of custom data you would like to send t MEA	o the payment processor.
Mone	
Fixed value:	
Porm data: - Select -	V
Profile data: - Select - Note: Profile data will only be passed if customer is logg	ed in at the time of form submission



Edit Payment Processing

How to edit Payment Processing Options:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Payment Processing link next to the appropriate form. The Payment Processing page will display. Select Payment Processing Type (CyberSource, TouchNet, etc.).
- 6. Select **Billable Component** to be passed through to CyberSource.



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7. Select whether or not you would like recurring payments to be accepted on this form.

Note: All institutions/associations may not be configured to accept recurring payments. Please contact your Client Relations Manager if you are interested in this functionality.

- 8. Select accepted Credit Card types.
- 9. Enter Labels to display for **Custom Cards**, if applicable.
- 10. Select **Credit Card Component** (radio buttons or dropdown menu). Dropdown menu is the default.
- 11. Select the Merchant ID.
- 12. Select the appropriate Processing Server (Test or Production).
- 13. Select any Additional Payment Options.
- 14. Include any Custom Data for Payment Processor.
- 15. Click the **Finished** button. The **Change Payment Processing Options Confirmation** page will display. See Figure 118.
- 16. Click Change.



Special Features & Functions

Special features & functions allows administrators to set additional configure options such as Force Authentication, Single-Submit Only, Attendance List, Wait List, and Matching Guests.

Forced Authentication

Forced Authentication limits access to this form to registered community members. Customers will need to enter their community User ID and Password in order to view and submit the form.

How to activate forced authentication:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Form Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- Check the Turn on Forced Authentication for this form checkbox. See Figure 119.
- Click Finished, or Cancel to abort. The page will refresh and the Update successful confirmation will display at the top of the page.



Figure 119

IMPORTANT! Users will be prompted to login prior to accessing the event registration.



	Superior client service Strategic consulting one-on-one training and on demand
Community Resources > Welcome > My Network > Alumni Directory > Get Involved > Events & Photos > Career Services > Member Services	Sign In Please enter your User ID and Password to access members-only features. Sign In Sign in to access members-only areas of the community. User ID: Password: Sign in Fornot your user ID or password? Not yet registered for the community has to offer! Click here to register now! Please note: You must be using a "cookie enabled" browser in order to access the members-only areas. If you have disabled cookie use in your browser, you must enable it before entering your



Single-Submit Only

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Single-Submit Only limits this form to one submission per customer. Customers who attempt to submit the form a second time will see a friendly message explaining that only one form submission is allowed. This feature can only be enforced for customers who are **authenticated** when using this form.

How to activate single-submit only:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Form Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Check the Turn on Single-submit Only for this form checkbox. See Figure 120.
- Click Finished, or Cancel to abort. The page will refresh and the Update successful confirmation will display at the top of the page.



Figure 120

IMPORTANT!

Users who attempt to submit the form a second time will see a friendly message explaining that only one form submission is allowed.



Order Discount

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The Order Discount feature allows an administrator to apply a discount to an order or event registration. The discount can be applied while submitting the form on behalf of an end user through the "User Order Entry" tool or when modifying an existing event registration.

How to activate the Order Discount feature:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Form Configuration tab (or Edit Event Configuration if in the Event Registration application) at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Check the **Turn on** *Order Discount* for this form checkbox. See *Figure 121*.
- Click Finished, or Cancel to abort. The page will refresh and the Update successful confirmation will display at the top of the page.

Order Discount	
The Order Discount feature allows an administrator to apply a discount to an behalf of an end user through the "User Order Entry" tool or when modifying a	order or event registration n existing event registration
Checking this box will add the new Order Discount section to this form after th	e Event Details section
Turn on Order Discount for this form	1

Figure 121

Note: When the Turn on Order Discount for this form checkbox is checked for the very first time, an ADMIN-ONLY section named "Order Discount" is added to the form directly after the section that contains the "Billable Component". Once this section exists, it may not be deleted, but it may be *hidden* by unchecking the Turn on Order Discount for this form checkbox when or if it is no longer needed. From that point on, checking and unchecking that checkbox will simply hide or show the section.



The Order Discount section:

By default, the Order Discount section contains 6 components - See *Figure 122*.

- Order Discount Header This is a normal header component, and may be edited.
- Order Total Before Discount This is a <u>display</u> field that reflects the total order cost before the discount amount is applied so this value may not be edited on the rendered form. This component may NOT be edited or deleted within the form setup.
- **Discount Method** This is a dropdown menu that allows the administrator submitting the form to select the type of discount to be applied -- a flat amount or a percentage. This component may NOT be edited or deleted within the form setup.
- Discount Amount This is an input field where the administrator submitting the form may enter the dollar amount or percentage that represents the discount. This component may NOT be edited or deleted within the form setup.
- Applied Discount This is a <u>display</u> field that reflects the calculated discount amount in dollars based on the entered Discount Method and Discount Amount so this value may not be edited on the rendered form. This component may NOT be edited or deleted within the form setup.



IMPORTANT!

The Order Discount section may be moved, but it must remain on the same page as the billable component. Additionally, if no billable component is defined on the form, the Order Discount feature will not be available. If the billable component gets deleted or "undefined" after an Order Discount section has been created, an error message will be displayed on the Preview Event tab indicating that a Billable Component must be configured in order for the form to be processed properly

 Order Total After Discount - This is a <u>display</u> field that reflects the total order cost after the discount amount is applied so this value may not be modified on the rendered form. This component may NOT be edited or deleted within the form setup.

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How to apply an Order Discount:

Once the Order Discount feature has been activated, the Order Discount section will appear in the admin version of the form (from within the User Order Entry application or when using the "Admin Preview" within Event Registration) - See *Figure 123*

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select **Register User For an Event**.
- 4. The **User Order Entry** application will appear.
- 5. Select the appropriate form and then select/locate the appropriate user to submit the form for. The "Admin View" version of the form will display.
- 6. Enter all the required form information.
- Select the appropriate **Discount Method** from the drop down based on the type of discount you'd like to apply. The options are either "Flat Amount" or "Percent".
- Enter the appropriate Discount Amount value. The Applied Discount and Order Total After Discount fields will be recalculated automatically to reflect the discount amount. If an order Total component is included on the form, it will also be recalculated to reflect the discount.
- Click Submit to submit the order. The Billed Amount indicated on the Thank You page will reflect the applied discount.

Order Discount	
Order Total Before Discount	\$ 250.00
Discount Method	Percent 💌
Discount Amount	10.00
Applied Discount	\$ 25.00
Order Total After Discount	\$ 225.00

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Figure 123

Note: An administrator may apply an order discount to a new form submission or an order modification, but once a discount has been applied, the community user may not modify it – instead, the user will be instructed to contact their administrator to make modifications to their order.



Attendance List

Attendance List is used to show a list of confirmed attendees on your event registration page. A <u>View Attendance List</u> link will display under the event description. When users click the link, they will see a popup window that displays all the attendees that have registered for the event. The Attendance List is active by default on all events.

Attendanc	e list <u>View at</u>	tendance sur	nmary Add an attendee		
Class Year	Last Name	First Name	Registration Date & Time	Guests	
1999	Slosson	Eric	Feb 16 2010 12:11PM	Roland Nave	View attendee details
1998	Nave	Roland	Feb 16 2010 12:13PM	Slossy Sloss, Class of 1999	View attendee details
	Spivey	Natasha	Feb 16 2010 12:14PM	Denzel Washington	View attendee details
2002	Brashares	Matt	Feb 16 2010 12:15PM		View attendee details
1998	White	Adia	Feb 16 2010 12:18PM		View attendee details
	Nugent	Julie	Feb 16 2010 12:19PM		View attendee details
1993	Henderson	Michele	Feb 16 2010 12:26PM		View attendee details
	Whipple	Brett	Feb 16 2010 12:53PM		View attendee details
1988	Avery	Hardeep	Feb 16 2010 1:47PM	Tim Avery	View attendee details
2002	Branner	Amanda	Feb 16 2010 4:30PM		View attendee details
	Wiener	Marc	Feb 17 2010 9:07AM		View attendee details
1992	Love	Chris	Feb 17 2010 10:17AM		View attendee details
2003	Mesquita	Caryne	Feb 17 2010 11:57AM	Clive Owen	View attendee details
1990	Stewart-Kelley	Susan	Feb 17 2010 4:03PM	Steve Kelley	View attendee details
1994	Spivey	Natasha	Feb 18 2010 11:41AM	Morgan Taylor Jackson Brown	<u>View attendee details</u>

Customize Attendance List

How to customize the attendance list:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- 6. Click the **Edit Event Configuration** tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.

CUSTOMIZE ATTENDANCE LIST DISPLAY			INFO
Select the information modules that you would like to display on the A	Attendance L	.ist. (optional)	
Information module:	Display to customers	Display to administrators	
Registration statistics		V	
The date & time stamp of when the first and last attendees registered	~	V	
The date & time stamp of when the first and last attendees registered Select the fields that you would like to display on the Attendance List:	V	V	
The date & time stamp of when the first and last attendees registered Select the fields that you would like to display on the Attendance List: Available fields:	Selected fi	elds:	

Figure 124

- 8. Scroll down to the Attendance List section. See Figure 124.
- Uncheck the appropriate checkbox if you do not wish to display the Registration Statistics and Date & time stamp of when the first and last attendees registered for the customer or administrator.
- 10. Add additional fields from the Available fields list, by highlighting the field and clicking the Add button. The newly added field will appear in the Selected fields list.
- 11. Click Finished. The Special Features and Function page will refresh.

Re-order Selected Fields

- 1. Select the appropriate Selected field
- 2. Use the Move Down and Move Up button to re-order.

Remove Selected Fields

- 1. Select the appropriate Selected field
- 2. Use the Remove button to remove the field. The field will return to the Available field list.



View Attendance List (Admin View)

How to view the attendance list:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Click the **View current attendance list** link. *See Figure 125*. The current attendance list will display. *See Figure 126*.

Show the link to the attendance list when there is a minimum of attendee

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Figure 125

Attendanc	e list <u>View at</u>	tendance sur	nmary Add an attendee		
Class Year	Last Name	First Name	Registration Date & Time	Guests	
1999	Slosson	Eric	Feb 16 2010 12:11PM	Roland Nave	View attendee detail
1998	Nave	Roland	Feb 16 2010 12:13PM	Slossy Sloss, Class of 1999	View attendee detail
	Spivey	Natasha	Feb 16 2010 12:14PM	Denzel Washington	View attendee detail
2002	Brashares	Matt	Feb 16 2010 12:15PM		View attendee detail
1998	White	Adia	Feb 16 2010 12:18PM		View attendee detail
	Nugent	Julie	Feb 16 2010 12:19PM		View attendee detail
1993	Henderson	Michele	Feb 16 2010 12:26PM		View attendee detail
	Whipple	Brett	Feb 16 2010 12:53PM		View attendee detail
1988	Avery	Hardeep	Feb 16 2010 1:47PM	Tim Avery	View attendee detail
2002	Branner	Amanda	Feb 16 2010 4:30PM		View attendee detail
	Wiener	Marc	Feb 17 2010 9:07AM		View attendee detail
1992	Love	Chris	Feb 17 2010 10:17AM		View attendee detail
2003	Mesquita	Caryne	Feb 17 2010 11:57AM	Clive Owen	View attendee detail
1990	Stewart-Kelley	Susan	Feb 17 2010 4:03PM	Steve Kelley	View attendee detail
1994	Spivey	Natasha	Feb 18 2010 11:41AM	Morgan Taylor Jackson Brown	View attendee detail

Figure 126

Add Attendee to Attendance List

Administrators may need to add offline registrants to the attendance list.

How to add an attendee to the attendance list:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Click the View current attendance list link. The current attendance list will display.
- Click the Add a new attendee link. See Figure 127. The Attendee details page will display. See Figure 128.
- 10. Complete the form.

Attendanc	e list <u>View at</u>	tendance sun	nmary Add an attendee) 🗕 🗕 🚽	
Class Year	Last Name	First Name	Registration Date & Time	Guests	
1999	Slosson	Eric	Feb 16 2010 12:11PM	Roland Nave	View attendee details
1998	Nave	Roland	Feb 16 2010 12:13PM	Slossy Sloss, Class of 1999	View attendee details
	Spivey	Natasha	Feb 16 2010 12:14PM	Denzel Washington	View attendee details
2002	Brashares	Matt	Feb 16 2010 12:15PM		View attendee details
1998	White	Adia	Feb 16 2010 12:18PM		View attendee details
	Nugent	Julie	Feb 16 2010 12:19PM		View attendee details
1993	Henderson	Michele	Feb 16 2010 12:26PM		View attendee details
	Whipple	Brett	Feb 16 2010 12:53PM		View attendee details
1988	Avery	Hardeep	Feb 16 2010 1:47PM	Tim Avery	View attendee details
2002	Branner	Amanda	Feb 16 2010 4:30PM		View attendee details
	Wiener	Marc	Feb 17 2010 9:07AM		View attendee details
1992	Love	Chris	Feb 17 2010 10:17AM		View attendee details
2003	Mesquita	Caryne	Feb 17 2010 11:57AM	Clive Owen	View attendee details
1990	Stewart-Kelley	Susan	Feb 17 2010 4:03PM	Steve Kelley	View attendee details
1994	Spivey	Natasha	Feb 18 2010 11:41AM	Morgan Taylor Jackson Brown	View attendee details



Attendee Details	
Privacy settings:	
O Display my name publicly in the	attendee list for this event.
O Do not display my name publicly	in the attendee list for this event.
Class Year	
Last Name	
First Name	
Save	
Eigur	0 1 2 9

Figure 128



11. Click **Save**, or **Cancel** to abort. The Event Attendance page will refresh with the newly added attendee details displayed.

IMPORTANT!

Adding an attendee to the Attendance List does NOT automatically register them for the event.

Modify Attendee Detail on the Attendance List How to modify an attendee's details in the attendance list:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Click the **View current attendance** list link. The current attendance list will display.
- Click the View attendee details link next to the appropriate attendee's name. See Figure 129. The Attendee details page will display. See Figure 130.
- 10. Click the **Modify attendee details** link. The Attendee Details page will display in edit mode. *See Figure 131.*
- 11. Make the appropriate modifications.
- 12. Click **Save**, or **Cancel** to abort. The Event Attendance page will refresh with the modified information displayed.

Class Year	Last Name	First Name	Registration Date & Time	Guests	+
1999	Slosson	Eric	Feb 16 2010 12:11PM	Roland Nave	View attendee details
1998	Nave	Roland	Feb 16 2010 12:13PM	Slossy Sloss, Class of 1999	View attendee details
	Spivey	Natasha	Feb 16 2010 12:14PM	Denzel Washington	View attendee details
2002	Brashares	Matt	Feb 16 2010 12:15PM		View attendee details
1998	White	Adia 👝	Feb 16 2010 12:18PM		View attendge details
Constitution and in		- Nie	And the second second	and a state of the second	Second Sugar

Attendee Details	
Privacy settings:	
 Display my name publicly in the att 	endee list for this event.
O not display my name publicly in	the attendee list for this event.
Class Year	
Last Name	
First Name	
Save Cancel	
Figure	130

Attendee Details	
Attendee Details	
Privacy settings:	
 Display my name publicly in the atter 	dee list for this event.
O Do not display my name publicly in th	e attendee list for this event.
Class Year	
1994	
Last Name	
Spivey	
First Name	
Natasha	
Save Cancel	
Figure 1	31



Remove an Attendee from the Attendance List

How to remove an attendee from the attendance list:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Click the **View current attendance** list link. The current attendance list will display.
- 9. Click the **View attendee details** link next to the appropriate attendee's name. The Attendee details page will display.
- 10. Click the **Remove from attendee list** link. See Figure 132. The Attendance List will display without the removed attendee listed.

Add a Guest to the Attendance List How to add a guest to the attendance list:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* submenu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Click the **View current attendance** list link. The current attendance list will display.
- Click the View attendee details link next to the appropriate attendee's name. The Attendee details page will displays.
- 10. Click the Add a guest link. See Figure 133.



IMPORTANT!

Attendee's who registrations have been cancelled will automatically be removed from the Attendance List.



Figure 133

Guest Details
Privacy settings:
Display this guest's name publicly in the attendee list for this event.
O not display this guest's name publicly in the attendee list for this event.
First Name
Last Name
Class Year
Save Cancel
Figure 134

IMPORTANT!



The Attendance List will display without the removed attendee.

- 11. Complete the form. See Figure 134.
- 12. Click **Save changes**, or Cancel to abort. The Event Attendance page will refresh with the newly added attendee details displayed.

Deactivate Attendance List

How to deactivate the attendance list:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- 8. Uncheck the Turn on Attendance List view for this event checkbox. See Figure 135.
- Click Finished, or Cancel to abort. The page will refresh and the Update successful confirmation will display at the top of the page.

Attendance List Trigger

Administrators may choose to display the attendance list link ONLY when a minimum number of attendees have registered.

How to configure the attendance list to show based on # of registrants:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
 - I display. Events and select ge Events. The Event

Figure 100
\checkmark Show the link to the attendance list when there is a minimum of 5 attendees.
✓ Turn on Attendance List for this event

 Management in the
 Image: Turn on Attendance List for

 Forms Management
 Show the link to the attend

 y.
 Show the link to the attend

Click the Edit link next to the appropriate form. The Edit Forms page will display.
 Click the Edit Event Configuration tab at the top of the page. The Payment Processing

7. Click the Special Features & Functions tab. The Special Features & Functions page will

 Mouse over Events and select Create/Manage Events. The Event Registration application will appear.

page will display by default.

display.

4. Scroll down to the Manage Events section.

tion Center.

Turn on Attendance List for this event

Figure 135

Adding a guest to the Attendance List does NOT automatically register them for the event.

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Note: The Attendance List can also be flagged as "hidden" under Edit Event Pages.



- www.harrisconnect.com
- 8. Check the **"Only show the link to the attendance list when there is a minimum of X attendees**" checkbox and enter the number of minimum attendees. *See Figure 136.*
- 9. Click **Finished**, or **Cancel** to abort. The page will refresh and the **Update successful** confirmation will display at the top of the page.

Waiting List

Waiting List allows customers to add themselves to the waiting list for this event. When this feature is enabled, a link will display on the form, which will open a popup window displaying the waiting list.

Activate Waiting List

How to activate the Waiting List:
1. Log into the Administration Center.
2. Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
3. Mouse over Events and select Create/Manage Events. The Event

Figure 137

Turn on Waiting List for this event

Figure 138

- 4. Scroll down to the **Manage Events** section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.

Registration application will appear.

- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- 7. Click the **Special Features & Functions** tab. The Special Features & Functions page will display.
- 8. Check the **Turn on Waiting List for this event** checkbox. The page will refresh. See Figure 136.
- 9. Select whether the waiting list link should appear at all times, or if the link should only appear when the inventory for at least one event item in this event is reached.
- 10. Click **Finished**, or **Cancel** to abort. The page will refresh and the **Update successful** confirmation will display at the top of the page.

Deactivate Waiting List

- How to deactivate Wait List:
- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- 7. Uncheck the Turn on Waiting List for this event checkbox. See Figure 138.
- 8. Click **Finished**, or **Cancel** to abort. The page will refresh and the Update successful confirmation will display at the top of the page.



Add Potential Attendee to the Waiting List

How to add a potential attendee to the waiting list:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- Click the View current waiting list link. The Waiting List Summary page will display. Click the Add a new waiting list entry link. See Figure 140.
- 9. The Modify waiting list entry page will display. See Figure 140.

Note: The administrator's name and email address will display by default.

- 10. Complete the form.
- 11. Click **Update Waiting List Entry**, or Cancel to abort. The Waiting List will display with the newly added entry listed.

Remove Potential Attendee from the Waiting List

- How to remove a potential attendee from the war 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.



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Figure 139

Switch User:	User Hpc-Id	0	Go	
Waiting List				
Modify waiting list entry				
To update your waiting list information, complete	the information I	pelow and se	elect the "Update Waiting List Entry" b	uttor
Name				
Email Address				
Phone				
Remarks				
	< >			
Contacted				
○ Yes ⊙ No				
Contacted Remarks				
	< >			
Update Waiting List Entry Cancel				
F	iauro 1	140		

12. **Switch User** section at top of page enables an administrator to quickly add a member using the members HPC_ID.

Waiting List Summary	
Total number of entries	1
The first waiting list ent The last waiting list ent	ry was added on: Feb 19 2010 4:50PM ry was added on: Feb 19 2010 4:50PM
Add a new waiting list er	atry
Waiting List Entry Deta	ails
Added on: 2010021916	:50:54
Modify Remove	
Name:	Alison
Email Address:	Drake
Phone:	888-999-1212
Remarks:	Interested in 2 regular tickets.
Contacted:	No

Figure 141



- Click the View current waiting list link. The Modify waiting list entry page will display.
 Click the View entry details link to the appropriate entry's name. The Waiting List Entry Details page will display.
- 10. Click the **Remove** link. See Figure 141. The Waiting List page will display with the removed entry not displaying.

Modify Potential Attendee on the Waiting List

How to modify a waiting list entry:

- 1. Log into the Administration Center.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the **Manage Events** section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- Click the Special Features & Functions tab. The Special Features & Functions page will display.
- Click the View current waiting list link. The Modify waiting list entry page will display.
- Click the View entry details link to the appropriate entry's name. The Waiting List Entry Details page will display.
- 10. Click the **Modify** link. See Figure 142. The Modify waiting list entry page will display. See Figure 143.
- 11. Complete the form.
- 12. Click **Update Waiting List Entry**, or Cancel to abort. The Waiting List will display with the modified information listed.

otal number of entries	a 1
he first waiting list ent	try was added on: Feb 19 2010 4:50PM
he last waiting list entr	ry was added on: Feb 19 2010 4:50PM
dd a new waiting list er	ntry
Waiting List Entry Deta	ails
Added on: 2010021916	-50-54
Modify Remove	
Name:	Alison
Email Address:	Drake
Phone:	888-999-1212
Remarks:	Interested in 2 regular tickets.
Contrated	No
contacted:	
contacted:	

	Switch User:	User Hpc-Id 90	0018 <u>Go</u>		
Waiting List					
Modify waiting list entry					
To update your waiting list button.	information, complete	the information be	alow and select t	he "Update Waiti	ng List Entr
Name					
Lany Nelman					
Email Addross					
admin@hanisconnect.com					
Phone					
Remarks					
		×			
		1			
Contacted					
C No					
Contacted Remarks					
Larry will take the last 2 available t	ickets.	~			
		*			
Update Waiting List Entry	Cancel				
	Eid		12		
	FIQ	jure 14	+S		



Matching Guests

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The Matching Guest feature allows the registrant to indicate which guest will be accompanying them to the event or sub-events. When this feature is enabled, a "Guest Information" page will be displayed prior to form submission. On this page, each event item or sub-event will be displayed with a list of guests and checkboxes. The registrant must select the appropriate number of attendees for each event item or sub-event. If the registrant attempts to select more attendees then they have registered for, an error message will display.

	Event Registration
IMPORTANT!	
You must select an event template that	
automatically includes the matching quest	Guest Information
feature such as the <i>Event with guests</i> or	Please select the guests that will accompany you to each event below.
Multi-page guest event templates.	Alumni Tickets
	(Select 1)
	Larry Nellman
The matching guest feature cannot be	Lauren Nellman
activated via the Edit Event Configuration >	Child Ticket (12 and under)
Special Features & Function tab.	(Select 1)
	Larry Nellman
	🗹 Lauren Nellman
	Confirmation
	Please check your information carefully for accuracy, and then click "Submit."
	Submit

To Be Determined (TBD) Guests

If the registrant is not sure of "who" will be accompanying them the event or sub-events, he/she can leave the Guest Information blank, and TBD will display for the unknown Guest Listing.

IMPORTANT!

The Matching Guest section must display on separate page from the Event Guest section. If the admin chooses to hide the Matching Guest page, all guests will display in Event Reporting for each event item or sub-event.

How to deactivate matching guests:

- 1. Log into the **Administration Center**.
- Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- 6. Click the page tab where the Match Guest page is on.
- 7. Click the **Hide** link next to the **Match Guest** section. *See Figure 144.*







Credits (Refunds)

Enabling credits allows alumni/members to modify or cancel their order or registration and to request credit. A link to the order modification interface will appear within the online community once an order or registration has been submitted. *See Figure 145.*

Event Registration

Registration History

To view, modify or cancel a registration, select the event below.

Event Title	Event Date	Reference Number	Order Date	Billed
Raleigh Wine & Cheese	05/30/2009	EX02-3081-896740	04/16/2009	\$30.00
Alumni Ice Cream Social	05/23/2009	EX021124364	02/04/2009	\$15.00 Credit Pending
Homecoming 2008	06/06/2009	EX02-1394-781935	08/10/2008	\$15.00
Reunion 2007	06/06/2009	EX02-1394-779784	07/29/2008	\$25.00



How to activate credits/refunds for members:

- 1. Log into the Administration Center.
- 2. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- Click the Edit link next to the appropriate form. The Edit Forms page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- 7. Click the **Special Features & Functions** tab. The Special Features & Functions page will display.
- 8. Scroll down to the Credits section.
- 9. Check the **Allow customer to request credit** checkbox. The credit section will expand to display the date option. *See Figure 146.*
- 10. Select the appropriate date.
- 11. Click **Finished**, or **Cancel** to abort. The Special Features and Function page will display with the **Update successful** on screen confirmation at the top.







Non-calendar Event

Defining an event as a Non-calendar event prevents it from displaying on the public event calendar. It is important to set a new event as "non-calendar" while you test the functionality of the event form. Once you have successfully set online processing to hit the Production (live) server, you need to remove the non-calendar feature.

A non-calendar events graphic icon displays next to the Event Name on the Create and Manage Event page. See Figure 147.





Categories & Campaigns

Campaigns

The Campaigns feature enables an administrator to assign an Event form to a particular campaign. For example: The **Annual Fund ~ Alumni Gifts** form could be assigned to **Annual Fund 2009 Campaign**. In the future, administrators will be able to pull reports on specific campaigns.

Add an Event Campaign

How to add a campaign:

- 1. Log into the Administration Center.
- 2. Mouse over **Community Management** in the top navigation. The *Community Management* sub-menu will display.
- Mouse over Configuration. Select Add Campaigns. The Add campaigns page will appear. See Figure 149.
- Enter the Campaign name. Click Add Campaign. The page will refresh and the Added <new campaign name> to campaign list confirmation will display at the top of the page.

Configuration: Campaigns
Add campaigns
Campelgins: Presidential Campagin Alumn Donation Drive 2008 Hein gim campagin Vioce of Research Campagin Annual Fund 2009 Jum's embedded ainple quote test Golf Tourney Holday Festivities Campaign name: Add campaign After you add campaigns, they may be assigned to:
- Email Marketing emails - Donation forms
- <u>Membership</u> forms - <u>Surver</u> forms - <u>Event Registration</u> forms
Figure 149



Assign an Event Campaign

How to assign a campaign:

- 1. Log into the Administration Center.
- 2. Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The Edit Forms page will display.
- 6. Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- 7. Click the Categories & Campaigns tab. The Categories & Campaigns page will display.
- 8. Select one or more campaigns from the Available campaigns list.

ADD ---->) to

- 9. Click the Add button (add the select campaign(s) to the Selected campaigns list.
- 10. Click Finished, or Cancel to abort. The page will refresh and the Campaign mapping successful confirmation will display at the top of the page.
- 11. Click the link Manage your organization's campaigns in this section to add additional campaigns or assign a campaign to an additional application.

Edit Event Pages Edit Event Conf ACTIVATION PAYMENT PROCESSING SPECIAL FEATURES & FUNCTIONS Categories & Campaigns - REMOVE tie oute test Frished Cancel Figure 149



Categories

The Category feature enables an administrator to assign an Event form to a particular category. For example, the Boston Holiday Party event form might be assigned to the category Boston Chapter.

Add an Event Category

How to add a category:

- 1. Log into the **Administration Center**.
- 2. Mouse over **Community Management** in the top navigation. The *Community Management* sub-menu will display.
- 3. Mouse over Configuration. Select Manage /Add Form Categories. The Configuration: Categories page will appear. Click the Add A Category Link. See Figure 150.
- 4. The popup box will appear. See Figure 151.
- 5. Enter the Category name and the forms for which it will be used. Click Save or Cancel.
- The new category will be inserted alphabetically into the list of Category names.

Note: the Categories & Campaigns page is also accessible from the Assign Event Categories page by clicking the link <u>Manage</u> your organization's categories.







Figure 151



Assign an Event Category

How to assign a category to a form:

- 1. Log into the Administration Center.
- 2. Mouse over Forms Management in the top navigation. The Forms Management sub-menu will display.
- 3. Mouse over **Events** and select Create/Manage Events. The Event Registration application will appear.
- 4. Scroll down to the Manage Events section.
- 5. Click the **Edit** link next to the appropriate form. The Edit Forms page will display.
- 6. Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- 7. Click the Categories & Campaigns tab. The Categories & Campaigns page will display.
- 8. Select one or more categories from the Available categories list.

ADD →) to

- 9. Click the Add button (add the selected category to the Selected categories list.
- 10. Click Finished, or Cancel to abort.

Note: Click the link in this section Manage your organization's categories to add additional categories or assign a campaign to an additional application.

Edit Event Pages Edit Event Configuration Preview Event
ACTIVIATION PAYMENT PROCESSING SPECIAL FEATURES & FUNCTIONS CATEGORIES & CAMPAIGNS
Categories & Campaigns
Categories
Belectione or more categories, then click "Finished".
Available categories: Selected categories:
2011 National Conference 2011 Rennis Contention - Son Depo Anumo Curre Anumo Curre Sentan Coupler Compus News ♥
Manage your organization's categories
Campaigns
Selectione or more campaigns, then click 'Finished'. Isstail
Available campaigns: Selected campaigns:
Peoplertal Campage Auron Donation Dire 2008 None gen campage Voice Of Researc Campage Annua Finue 2009 Junit entractions of the quint test
Manage your organization's campaigns
(Frished) Cancel
Figure 150

Figure 150

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Branding

Branding allows institutions and associations to create Event Forms with a different design (look & feel).

Modify Branding/Wrapper

Но	How to modify event form branding/wrapper:					
1.	Log into the Administration	Edit Event Pages Edit Event Configuration Preview Event				
2.	Center. Mouse over Forms Management in the top navigation. The Forms Management sub-menu will	ACTIVATION PAYMENT PROCESSING SPECIAL FEATURES & FUNCTIONS CATEGORIES & CAMPAIGNS BRANDWO Page Branding Select your branding options below. Page Branding				
3.	Mouse over Events and select Create/Manage Events . The Event Registration application will	When you <u>preview</u> your form, you will see that the form appears within your organizations "branding," or 'took and feel". This form is (your organization has more than one branding option, you may select the branding for this form below; and then click "Finished." © onlineghing jsp © tempNV/jsp Finalted. Cancel Figure 151				
4.	Scroll down to the Manage Events section.	 Select Branding tab. The Branding page will display. See Figure 151 				
5.	Click the Edit link next to the appropriate form. The Edit Forms page will display.	 Select appropriate branding radio button. Click Finish, or Cancel to abort. The page will refresh and the Branding successfully undated confirmation will 				
6.	Click the Edit Event Configuration tab at the top	display at the top of the page.				

.

of the page. The Payment Processing page will display by default.

Note: Use the **Preview** link to view the form with the current branding



Profile Data Management

Profile Data Management allows the institution/association to determine if the user can update his profile information with the data collected in the Event form. A user must be logged into the form (using the Registered Member Prompt section) for this feature to work.

The available profile data management options:

- Always use updated data on the form submission only, do not update the customer's profile with data changes (default setting)
- Always update the customer's profile with data changes
- Allow customer to choose whether or not to have their profile updated with any data changes that they make

Suggestion: It is recommended to allow users to choose whether or not their profile data will be updated with any changes they make on this form.

Activate Profile Data Management

How to activate profile data management:

- 11. Log into the Administration Center.
- 12. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 1. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear
- 2. Scroll down to the Manage Events section.
- 3. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- Click the Edit Event Configuration tab at the top of the page. The Payment Processing page will display by default.
- 5. Select **Profile Data Management** tab. The Profile Data Management page will display. *See Figure 152.*
- 6. Select your **profile data management** option.

If allowing users to choose whether or not their profile data...

- 7. Enter Label.
- 8. Select **Initial setting** (Checked or Unchecked). Unchecked is the default setting.
- 9. Click **Save**, or Cancel to abort.



Notes:

- By default, the checkbox component will be inserted as the first component on your form.
- The checkbox may be moved and edited like any other component, but it may not be hidden or deleted.
- If you change these Profile Data Management settings at a later date, this checkbox will automatically be removed from this form.



Status Flag Trigger

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Status Flag Trigger allows you to update a status flag in a customer's profile, based on form input or form submission. For example: Once the event form has been successfully submitted, the Reunion Status data field can be updated from *"Not registered"* to *"Registered"*.

How to set the status flag trigger:

- 13. Log into the Administration Center.
- 14. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- Mouse over Events and select Create/Manage Events. The Event Registration application will appear
- 2. Scroll down to the **Manage Events** section.
- 3. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- 4. Click the **Edit Event Configuration** tab at the top of the page. The Payment Processing page will display by default.
- Select Profile Data Management tab. The Profile Data Management page will display.
- 6. Click the **Create a new status flag trigger** link at the bottom of the page. The Create and edit status flag triggers page will display. See Figure 153.
- 7. Enter the Trigger name.
- 8. Select the Profile data field.
- 9. Select the **flag value** (Alphanumeric or Date)
- 10. Select **Trigger type** (Form Submission or Form Input).
- 11. If Form input trigger type is select, select the components or component-options. *See Figure 154.*
- 12. Click Save, or Cancel to abort.

Status flag trigger details	
Trigger name:	INFO
Profile data field Select the data field that contains the status flag that will be updated by this trigger: _ Select -	INFO
Status flag value O Alphanumeric value O Date value	INFO
Trigger type	INFO
 Form submission – status flag will be updated when the customer submits this form 	
 Form input – status flag will be updated when when the customer makes a selection on the form which meets the oriteria below 	
Save Cancel	

Figure 153



Figure 154



Tell-A-Friend

Tell-A-Friend allows users to refer other friends and family to your Event form. The tell-a-friend link is added to the bottom of the Thank You page. *See Figure 157*. which allows the user to tell a friend about this event. If the user clicks on the link, the tell-a-friend page will open in a new browser window. *See Figure 158*. Contact your Client Relations Manager to activate this feature.

COMMANITY FATURES COMMANITY FATURES COMMANITY FATURES Thank-year for your gift. Welcome Your credit card has been charged. Aurors Network Societ Servich value We recommend you print this page for your records.	From:	To add additional thends, enter their email addresses below.
Alumi Chapters Phone:		oicproglischamspub.com
Cover Hardworking Email: nsibive@famisconnect.com Cover Cotter Videov Topps Charge Confirmation Number: E002-39283 Contro Oxteg Recurring Confirmation Number: E002-39283 Contro Oxteg Recurring Confirmation 25 00 Recurring Confirmation 25 00 Recurring Confirmation 25 00 Recurring Confirmation 25 00 Recurring Start date: 04002/2007 Mindro Start Confirmation 25 00 Recurring Start date: 04002/2007 Mindro Start Confirmation 25 00 Recurring Start date: 04002/2007 Mindro Start Confirmation 25 00 Recurring Start date: 04002/2007	Subject: Message:	Trd like to share this opportunity with you!

Figure 158

The recipient's email will contain the message the customer submitted, with a link to the form. *See Figure 156.*

Date:	Mon, 2 Apr 2007 15:13:10 -0400 (EDT)							
From:	"Account Admin" <olcpro@bcharrispub.com> 😭 Add to Address Book 🧯 Add Mobile Alert</olcpro@bcharrispub.com>							
To:	To: its_babygirl757@yahoo.com							
Subject:	Subject: I'd like to share this opportunity with you!							
Your friend Account Admin wants to share this opportunity with you!								
Your frien	d's comments:							
Hi,								
I just gave to EXO2why don't you?								
Thanks, Natasha								
To learn more about this form please <u>click here</u> .								
Figure 156								



Configure Tell-A-Friend

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How to configure the Tell-A-Friend for a specific event:

- 15. Log into the Administration Center.
- 16. Mouse over **Forms Management** in the top navigation. The *Forms Management* sub-menu will display.
- 1. Mouse over **Events** and select **Create/Manage Events**. The Event Registration application will appear
- 2. Scroll down to the **Manage Events** section.
- 3. Click the **Edit** link next to the appropriate form. The **Edit Forms** page will display.
- 4. Click the **Edit Event Configuration** tab at the top of the page.
- 5. Select **Tell A Friend** tab. The Tell-a-Friend page will display.
- 6. Check the Include the "Tell a friend" link on the Thank you page checkbox.
- 7. Modify the Link Text. "Tell a friend!" is the default link text.
- Modify the Subject Text. "I'd like to share this opportunity with you!" Is the default subject text. See Figure 157.
- 9. Click Finished, or Cancel to abort.

Include th	e "Tell a friend" link on the Thank you page
Link Text:	Tell a friend!
Subject Text:	I'd like to share this opportunity with you!



www.harrisconnect.com Appendix A: Adding default parameters to form links

Normally, when a form link is included on a web page or in an email, the "Form URL" provided on the **Preview** tab within the associated form application is used (see image below). However, default parameters may be added to that standard Form URL in order to set default values in certain form fields when the end user clicks on the link and views the form. For example, this feature could be used to set the default value of an optional "Receive our monthly newsletter" checkbox to be *checked* for all individuals who click the form link.

To add default parameters to a form link, append the appropriate values to the standard form link as follows:

1. Determine the link for the appropriate form (this can be found on the **Preview** tab within the associated form application as shown below. *See Figure 161*.

Event Registration						
Create & Manage Forms > Edit "Wine & Cheese Event 23Sept10"						
Edit Event Pages	Edit Event Configuration Preview Event					
CUSTOMER VIEW	DMIN VIEW					
Select the page you woul	id like to preview.					
Page 1						
Page 2						
Thank you page (Version A)						
Thank you page (Version I	B) Not active					
Confirmation Email						
Form URL:						
https://www.alumniconn	ections.com/olc/pub/EX02/event/showEventForm.jsp?form_id=64531					
who have the second and the second second part of the second						

- Figure 161
- 2. At the end of the form link URL, add an ampersand ("&") followed by "referrer_type=" and the appropriate referrer type code as described below:
 - a. "UR": when this code is used, the values passed via the default parameters will take precedence over existing profile values for authenticated users. So, if a user is authenticated, and the fields that are being set by the default parameters have ALSO been set up to be pre-populated with profile data, the form will display the default parameter values when the user clicks the link.
 - b. "UP": when this code is used, existing profile data will take precedence over the values passed via the default parameters for authenticated users. So, if a user is authenticated, and the fields that are being set by the default parameters have ALSO been set up to be pre-populated with profile data, the form will display the profile data when the user clicks the link.

Note that if the user clicking the form link is not authenticated, the default parameter values will always display.



www.harrisconnect.com 3. Add another ampersand ("&") followed by the identifier of the form component that you want to pre-populate followed by an equal sign ("=") and the desired default value for that component (e.g., "&home_lastname=Smith"). The form component identifier can be found on the Edit section page within the appropriate form application. *See Figure 158*. Repeat this step for each additional default parameter to be included in the form link.

IMPORTANT! Parameters must follow URL-encoding standards. For example, @ = %40 (i.e. <u>mschanba%40harrisconnect.com)</u> a space = + sign or %20 (i.e. 123+Main+Street or 123%20Main%20Street)

see the online reference http://www.w3schools.com/tags/ref_urlencode.asp

"Personal Information" Components:						
ORDER	KI					
	INFO	INFO	INFO	INFO		
Re-Order	Label for display	Identifier	Туре	Availability		
1	Personal Info Label	pers_info_label1	TEXT	٦		
2	Title: (Mr., Ms., etc.)	home_prefixname	INPUT	E		
3	First Name:	home_firstname	INPUT	٦		
Same a second second	مرجب فالمحمد والروب والمحمد		s			

Figure 158

4. Include the revised link in an email or on a web page to make it available to constituents.

An example of a standard form link with default parameters:

https://secure.www.alumniconnections.com/olc/pub/ORGCODE/onlinegiving/showGivingForm.jsp ?form_id=FORMID&referrer_type=UR&billing_country=USA

A constituent clicking this link would access the form such that the billing_country component would be set to "USA" by default and any profile data used to pre-populate that component would be ignored