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| Please indicate whether you agree with the following statements: |
|  | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree | N/A |
| If applicable, were individual instructors effective? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| If applicable, were prerequisite requirements appropriate? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Were program materials accurate? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Were program materials relevant and did they contribute to the achievement of the learning objectives? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Was the time allotted to the learning activity appropriate? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Were the facilities and/or technological equipment appropriate? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Were the handouts and/or advance preparation materials satisfactory? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Were the audio and/or visual materials effective? | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Were the stated learning objectives met? I can: |  |  |  |  |  |  |
| Flesh out the *who, what, where, why,* and *how* of a process. | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Create process maps with links, easily identifiable stake-holders, and clear timeline. | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Analyze the diagram for potential gaps and areas of improvement. | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |
| Organize my process maps for the web/shared folders. | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  | [ ]  |