



Pharmacy Benefit
Manager (PBM)

CVS Caremark[®] is your PBM.



We provide your prescription benefits and work hard to help make medication affordable.

What's changing starting July 1, 2020?

If you are on a medication that is no longer covered

You will be sent a targeted mailing outlining the changes and alternatives to discuss with your prescriber.

If the medication you take needs prior authorization

CVS Caremark will be completing all prior authorizations and appeals starting July 1, 2020. Good news – any active authorizations will remain on file*, and we will extend specialty prior authorizations for 180 days.

If you are filling a specialty prescription

CVS Specialty[®] is here to help. CVS Specialty can be used by enrollees in the HDHP, Extended, or Medicare Plans, or for your first three fills for Exclusive enrollees.

Welcome kits and ID cards

A Welcome kit with plan design information and your ID cards will be mailed to you by July 1, 2020.

PBMs save up to
50%
on medication and
related costs.¹

Learn more at [Caremark.com](https://www.caremark.com) or call 1-888-964-0121

*Certain restrictions apply.

1. Source: "The Return on Investment (ROI) on PBM Services". <https://onyourrxside.org/>, accessed Oct. 30, 2019.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

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